



City of Westminster

# Committee Agenda

Title: **Licensing Sub-Committee (1)**

Meeting Date: **Thursday 14 September 2023**

Time: **10.00 am**

Venue: **Rooms 18.01 - 18.03 - 18th Floor, 64 Victoria Street, London, SW1E 6QP**

Members: **Councillors:**  
Aziz Toki (Chair)  
Md Shamsed Chowdhury  
Jim Glen

Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda.

Admission to the public gallery is via a visitor's pass which is available from the main ground floor reception at 64 Victoria Street from 9.30am.

If you have a disability and require any special assistance, please contact the Committee Officer (details listed below) in advance of the meeting.

An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter.

If you require any further information, please contact Sarah Craddock, Committee and Councillor Co-ordinator.

**Email: [scraddock@westminster.gov.uk](mailto:scraddock@westminster.gov.uk) Tel: 07790980186**  
**Corporate Website: [www.westminster.gov.uk](http://www.westminster.gov.uk)**

**Note for Members:** Members are reminded that officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. Regarding Item 2, guidance on Declarations of Interests is included in the Code of Governance. If Members and Officers have any questions, they should contact the Director of Law before the meeting please.

## AGENDA

### PART 1 (IN PUBLIC)

#### 1. MEMBERSHIP

To report any changes to the membership.

#### 2. DECLARATIONS OF INTEREST

To receive declarations by Members and Officers of the existence and nature of any pecuniary interests or any other significant interest in matters on this agenda.

#### Licensing Applications for Determination

#### 1. HAIDILAO, UNITS 4 & 5, TROCADERO, 13 COVENTRY STREET, W1D 7AB

(Pages 1 - 186)

Ward CIA* SCZ**	Site Name & Address	Application Type	Licensing Reference No.
St James's * West End ** None	HaiDiLao Units 4 & 5 Trocadero 13 Coventry Street W1D 7AB	Premises Licence Variation	23/02707/LIPV
*Cumulative Impact Area ** Special Consideration Zone			

**2. 3 SOHO STREET, 3-5 SOHO STREET, W1D 3DG**

(Pages 187 - 218)

Ward CIA* SCZ**	Site Name & Address	Application Type	Licensing Reference No.
West End  * West End  ** None	3 Soho Street 3-5 Soho Street W1D 3DG	New Premises Licence	23/03793/LIPN
*Cumulative Impact Area ** Special Consideration Zone			

**3. UNIT 2, 5 MARBLE ARCH, W1H 7EJ**

(Pages 219 - 244)

Ward CIA* SCZ**	Site Name & Address	Application Type	Licensing Reference No.
West End  * None  ** Edgware Road	Unit 2 5 Marble Arch W1H 7EJ	New Provisional Statement	23/04163/LIPN
*Cumulative Impact Area ** Special Consideration Zone			

**Stuart Love  
Chief Executive  
6 September 2023**

In considering applications for Premises Licences under the Licensing Act 2003, the Sub Committee is advised of the following:

### **Policy Considerations**

The Licensing Sub-Committee is required to have regard to the City of Westminster statement of Licensing Policy, effective from January 2021.

### **Guidance Considerations**

The Licensing Sub-Committee is required to have regard to any guidance issued by the Secretary of State under Section 182 the Licensing Act 2003. The most recent version was published in April 2018.

### **Core hours When Customers Are Permitted to Be on The Premises**

Core hours, as set out in the Council's Statement of Licensing Policy 2021, are when customers are permitted to be on the Premises. The maximum opening hours permitted will not exceed the start time and terminal hour for each of the days where licensable activity is permitted.

**Note:** The core hours are for all licensable activities but if an application includes Late Night Refreshment, then the starting time for that licensable activity will be 11.00 pm.

#### **1. Casinos**

Up to 24 hours a day whilst Casino Gaming is permitted by a Premises Licence under the Gambling Act 2005.

#### **2. Cinemas, Cultural Venues and Live Sporting Premises**

Monday to Sunday: 09:00 hours to 24:00 hours

#### **3. Hotels**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

Sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours

#### **4. Off licences**

Monday to Saturday: 08:00 hours to 23:00 hours

Sunday: 09:00 hours to 22:30 hours

#### **5. Outdoor Spaces**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

#### **6. Pubs and bars, Fast Food and Music and Dance venues**

Monday to Thursday: 10:00 hours to 23:30 hours

Friday and Saturday: 10:00 hours to 24:00 hours

Sunday: 12:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 12:00 hours to 24:00 hours

## **7. Qualifying Clubs**

Monday to Thursday: 09:00 hours to 24:00 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

## **8. Restaurants**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

## **9. Sexual Entertainment Venues and Sex Cinemas**

Monday to Thursday: 09:00 hours to 23:30 hours

Friday and Saturday: 09:00 hours to 24:00 hours

Sunday: 09:00 hours to 22:30 hours

Sundays Immediately Prior To A Bank Holiday: 09:00 hours to 24:00 hours

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City of Westminster

## Licensing Sub-Committee Report

Item No:

14 September 2023

Date:

Licensing Ref No:

23/02707/LIPV - Premises Licence Variation

Title of Report:

HaiDiLao  
Units 4 And 5  
Trocadero  
13 Coventry Street  
London  
W1D 7AB

Report of:

Director of Public Protection and Licensing

Wards involved:

St James's

Policy context:

City of Westminster Statement of Licensing Policy

Financial summary:

None

Report Author:

Miss Jessica Donovan  
Senior Licensing Officer

Contact details

Telephone: 020 7641 6500  
Email: [jdonovan@westminster.gov.uk](mailto:jdonovan@westminster.gov.uk)

## 1. Application

1-A Applicant and premises			
<b>Application Type:</b>	Variation of a Premises Licence, Licensing Act 2003		
<b>Application received date:</b>	21 April 2023		
<b>Applicant:</b>	Uk Haidilao Pte. Ltd		
<b>Premises:</b>	HaiDiLao		
<b>Premises address:</b>	Units 4 And 5 Trocadero 13 Coventry Street London W1D 7AB	<b>Ward:</b>	St James's
		<b>Cumulative Impact Area:</b>	West End
		<b>Special Consideration Zone:</b>	None
<b>Premises description:</b>	This premises currently operates as a restaurant.		
<b>Variation description:</b>	<p>This variation seeks the following:</p> <ul style="list-style-type: none"> <li>To increase the hours of all licensable activities to 04:00 and closing time to 04:30 Monday to Sunday</li> <li>To delete conditions 11, 12, 13, 14 and 48 on the premises licence.</li> <li>To add four additional conditions.</li> </ul>		
<b>Premises licence history:</b>	The premises has had the benefit of a premises licence since 2018. The current premises licence (20/01462/LIPDPS) can be viewed at <b>Appendix 2</b> of this report along with the history at <b>Appendix 3</b> .		
<b>Applicant submissions:</b>	The applicant has provided a supporting bundle which can be found at <b>Appendix 1</b> .		
<b>Applicant amendments:</b>	None		



1-B Current and proposed licensable activities, areas and hours						
Regulated Entertainment						
Exhibition of films						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
<b>Seasonal Variations/ Non-standard timings:</b>	<b>Current:</b> Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				<b>Proposed:</b> All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Performance of Dance						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
<b>Seasonal variations/ Non-standard timings:</b>	<b>Current:</b> Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				<b>Proposed:</b> All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Playing of Recorded Music						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
<b>Seasonal variations/ Non-standard timings:</b>	<b>Current:</b> Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				<b>Proposed:</b> All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
<b>Seasonal variations/ Non-standard timings:</b>	<b>Current:</b> Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				<b>Proposed:</b> All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Performance of a Play						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	02:00	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	02:00	10:00	04:00		
Wednesday	10:00	02:00	10:00	04:00		
Thursday	10:00	02:00	10:00	04:00		
Friday	10:00	02:00	10:00	04:00		
Saturday	10:00	02:00	10:00	04:00		
Sunday	12:00	02:00	12:00	04:00		
<b>Seasonal variations/ Non-standard timings:</b>	<b>Current:</b>				<b>Proposed:</b>	
	Sundays before Bank Holidays 12:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Late night refreshment						
Indoors, outdoors or both		Current :			Proposed:	
		Indoors			Both	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	02:00	23:00	04:00	Basement and Ground floor	No change
Tuesday	23:00	02:00	23:00	04:00		
Wednesday	23:00	02:00	23:00	04:00		
Thursday	23:00	02:00	23:00	04:00		
Friday	23:00	02:00	23:00	04:00		
Saturday	23:00	02:00	23:00	04:00		
Sunday	23:00	02:00	23:00	04:00		
<b>Seasonal variations/ Non-standard timings:</b>	<b>Current:</b>				<b>Proposed:</b>	
	Sundays before Bank Holidays 23:00 to 02:00 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 23:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Sale by Retail of Alcohol						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	23:30	10:00	04:00	Basement and Ground floor	No change
Tuesday	10:00	23:30	10:00	04:00		
Wednesday	10:00	23:30	10:00	04:00		
Thursday	10:00	23:30	10:00	04:00		
Friday	10:00	00:00	10:00	04:00		
Saturday	10:00	00:00	10:00	04:00		
Sunday	12:00	22:30	12:00	04:00		
Seasonal variations/ Non-standard timings:	<b>Current:</b>				<b>Proposed:</b>	
	Sundays before Bank Holidays 12:00 to midnight 24 hours every day of the week (Resident and guests)				All licensable activities shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:00. Hotel residents and their bona fide guests 00:00 to 00:00.	

Hours premises are open to the public						
	Current Hours		Proposed Hours		Premises Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	02:30	08:00	04:30	Basement and Ground floor	No change
Tuesday	08:00	02:30	08:00	04:30		
Wednesday	08:00	02:30	08:00	04:30		
Thursday	08:00	02:30	08:00	04:30		
Friday	08:00	02:30	08:00	04:30		
Saturday	08:00	02:30	08:00	04:30		
Sunday	08:00	02:30	08:00	04:30		
Seasonal variations/ Non-standard timings:	<b>Current:</b>				<b>Proposed:</b>	
	Sundays before Bank Holidays: 08:00 to 02:30 24 hours every day of the week (Resident and guests) New Year's Eve extension to start of licensable activities on New Year's Day.				Opening hours shall be extended from the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day. Sundays before Bank Holidays 12:00 to 04:30. Hotel residents and their bona fide guests 00:00 to 00:00.	

1-C Layout alteration
There are no proposed changes to the layout.

**1-D Conditions proposed to be added**

1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
4. There shall be a minimum of 2 door supervisors from 11pm until 4:30am.

**1-E Conditions proposed to be removed**

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

## 2. Representations

2-A Responsible Authorities	
<b>Responsible Authority:</b>	The Licensing Authority
<b>Representative:</b>	Kevin Jackaman
<b>Received:</b>	19 May 2023

I write in relation to the application submitted for a new premises licence for HaiDiLao, Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB.

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011, the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the four Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of children from harm

The application seeks the following:

- Increase the hours of all licensable activities to 04:00am and closing time to 04:30am.
- Delete conditions 11, 12, 13, 14 and 48 on the decision notice attached to the application.
- Add the following conditions:-
  1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
  2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
  3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
  4. There shall be a minimum of 2 door supervisors from 11pm until 4:30pm

The premises are located within the West End Cumulative Impact Zone and as such various policy points must be considered, namely CIP1, HRS1 and RTN1.

Policy RNT1 (B) states

B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:

1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.
2. The hours for licensable activities are within the council's Core Hours Policy HRS1.
3. The operation of any delivery services for alcohol and/or late night refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.
4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone.
5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.

C. For the purposes of this policy a restaurant is defined as:

1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves.
2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table.
3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address.
4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.

The Licensing Authority note that the hours sought are outside Westminster's core hours for a restaurant.

The Core hours for restaurants are:

Monday to Thursday: 9am to 11.30pm.

Friday and Saturday: 9am to 12am.

Sunday: 9am to 10.30pm.

Sundays immediately prior to a bank holiday: 9am to 12am.

It is noted that the conditions the applicant are seeking to remove are those that restrict the existing later hours to hotel residents and their bona fide guests. Is it the applicants intention that the premises will now be open to the public for licensable activities until 04:00?

The Licensing Authority note that that the applicant has proposed a condition that "Licensable activities for the whole premises shall be ancillary to the use as a restaurant" it is also noted that the licence contains Westminster's model restaurant condition in respect of the basement. The Licensing Authority would therefore propose that model condition MC66 (as set out below) be applicable to all areas of the premises.

"MC66: 'The premises shall only operate as a restaurant,

(i) in which customers are shown to their table or the customer will select a table themselves,

(ii) where the supply of alcohol is by waiter or waitress service only,

(iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table,

(iv) which do not provide any takeaway service of food or drink for immediate consumption off the premises,

(v) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

For the purpose of this condition 'Substantial Table Meal' means – a meal such as might be expected to be served as the main midday or main evening meal, or as a main course at either such meal

and is eaten by a person seated at a table, or at a counter or other structure which serves the purposes of a table and is not used for the service of refreshments for consumption by persons not seated

at a table or structure servicing the purposes of a table.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal."

As the hours applied for are far in excess of Westminster's core hours and the requirement of the later hours to only be available to hotel residents and their bona fide guests is being removed, it will be for the applicant to demonstrate that the operation of the premises will not

add to cumulative impact in the West End cumulative impact zone, in accordance with policy CIP1.

The Licensing Authority would like to attend the premises to discuss the application in more detail. I understand that the Metropolitan Police have proposed a meeting for next week and I would be happy to attend this meeting if it is more convenient.

Please accept this as a formal representation.

<b>Responsible Authority:</b>	Environmental Health Service
<b>Representative:</b>	Sally Fabbricatore
<b>Received:</b>	19 May 2023

I refer to the variation application for the Premises Licence, 20/01462/LIPDPS, for the above premises.

**The premises are situated in the West End Cumulative Impact Zone as stated in City of Westminster's Statement of Licensing Policy.**

This representation is based on the Operating Schedule and the plans attached to the current licence.

The applicant is seeking the following on the **ground floor and lower ground floor**:

1. To increase the terminal hour for the current licensable activities of plays, films, recorded music, performance of dance and anything similar, late night refreshment and the supply of alcohol from Monday-Sunday until 04:00 hours.
2. To delete the following conditions:

*11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.*

*12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.*

*13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.*

*14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.*

*48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).*

I wish to make the following representation in relation to the above application:

1. The increase of hours for licensable activities may cause an increase in Public Nuisance in the cumulative impact zone.
2. The removal of some conditions may cause an increase in Public Nuisance in the cumulative impact area and may impact on Public Safety.

**The granting of the variation as presented would have the likely effect of causing an**



**increase in Public Nuisance in the cumulative impact zone and may impact on Public Safety.**

Should you wish to discuss the matter further please do not hesitate to contact me.

<b>Responsible Authority:</b>	Metropolitan Police Service
<b>Representative:</b>	PC Tom Stewart
<b>Received:</b>	18 May 2023

I am writing on behalf of the Chief Officer of Police for the Metropolitan Police Service ("The Police") to make representations opposing the grant of a premises licence variation application for **23/02707/LIPV - HaiDiLao, Units 4 And 5, Trocadero, 13 Coventry Street**

### **The Application**

1. The application seeks the following:

- Increase the hours of all licensable activities to 04:00am and closing time to 04:30am. Further to delete conditions 11, 12, 13, 14 and 48 on the decision notice attached to the application.
- The following conditions to be added:-
  1. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
  2. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
  3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
  4. There shall be a minimum of 2 door supervisors from 11pm until 4:30pm

2. The current premises licence permits the following licensable activities and timings:

#### **Performance of Dance**

Monday to Thursday: 10:00 to 23:30  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

#### **Exhibition of a Film**

Monday to Thursday: 10:00 to 01:00  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

#### **Playing of Recorded Music**

Monday to Thursday: 10:00 to 23:30  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

#### **Performance of a Play**

Monday to Thursday: 10:00 to 23:30  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

#### **Late Night Refreshment**

Monday to Thursday: 23:00 to 23:30 (Indoors)  
Friday to Saturday: 23:00 to 00:00

#### **Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off)  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

### **The representation**

3. The Police submit that, if granted, the following variations to the premises licence would likely undermine the licensing objective '**the prevention of crime and disorder**', as well as adversely effecting cumulative impact within the West End Cumulative Impact Zone:

- a. The increase in the retail sale of alcohol **from** Monday to Thursday: 10:00 to 23:30 (On and off) Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30 to

Monday to Saturday 10:00 to 04:00 and Sunday 12:00 to 04:00.

- b. The increase in the provision of Late-Night Refreshment **from** Monday to Thursday: 23:00 to 23:30 (Indoors) Friday to Saturday: 23:00 to 00:00 **to** Monday to Sunday 23:00 to 04:00 hours.
- c. The removal of the following conditions:
  - i. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
  - ii. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel
  - iii. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
  - iv. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

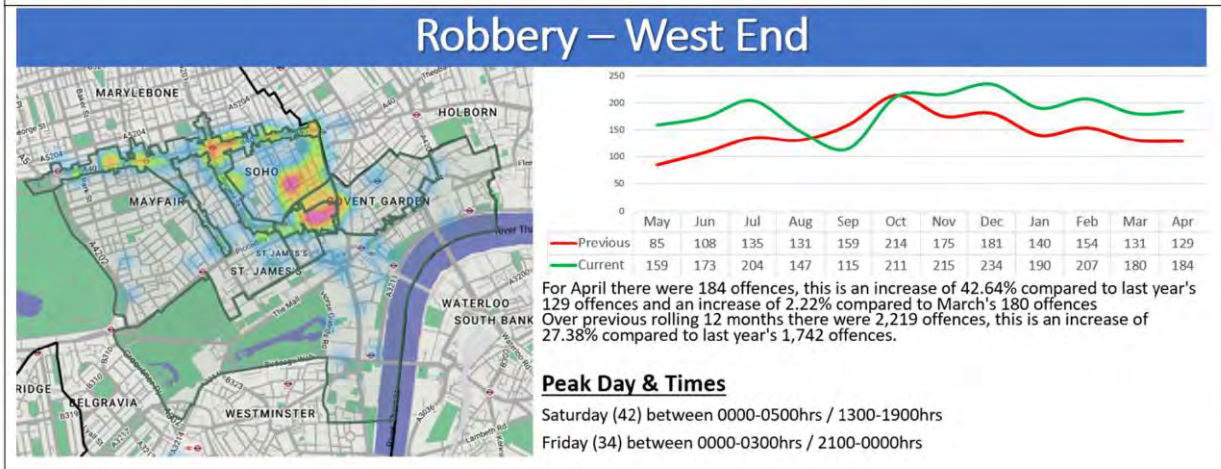
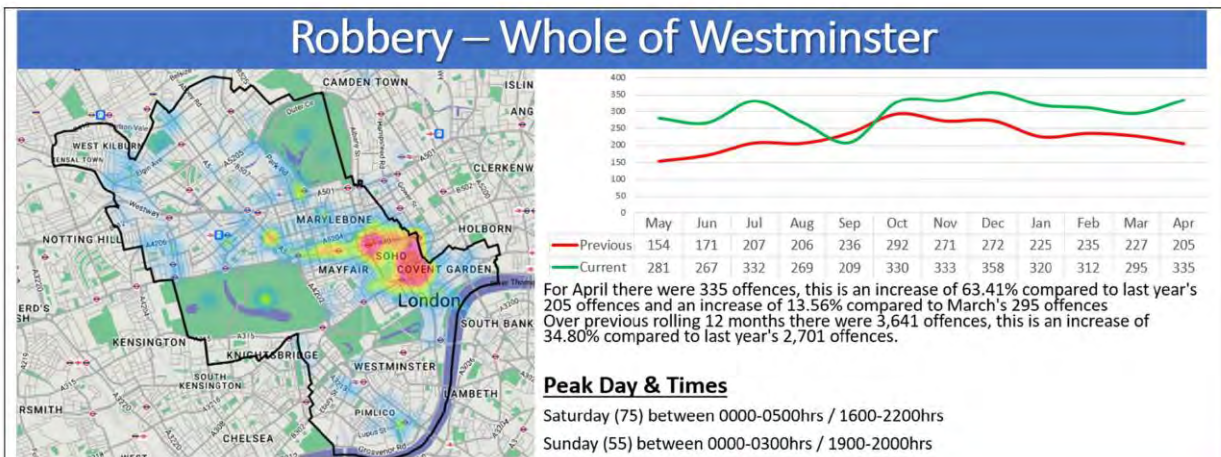
**Statement of licensing policy (“SLP”)**

- 4. This premises falls within the Restaurants Policy (“RNT1”). The premises is located within the West End Cumulative Impact Zone (“CIZ”). Applications inside the CIZ will generally be granted subject to meeting the following:
  - a. The hours for licensable activities are within the council's Core Hours Policy, and;
  - b. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone
- 5. The proposed hours fall significantly outside of the core hours for a restaurant and the applicant has not demonstrated that they will not add to Cumulative Impact. The additional hours of alcohol consumption will likely lead to an increase in intoxication levels amongst the customers, who will be leaving the premises at a time when the

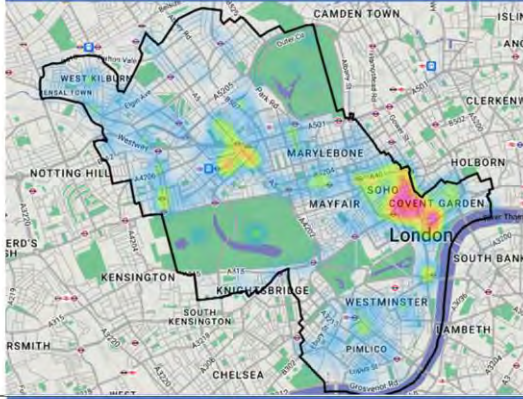
crime levels and anti-social behaviour in the West End are at its highest. Current levels of alcohol related assaults, sexual assaults and robberies are higher now than they were when the Cumulative Impact Assessment was undertaken in 2020. The peak times of these crimes are between 23:00 and 04:00 Friday to Saturday (trading days). Please see **Appendix 1** for further details on crime statistics within the West End.

The applicant will need to demonstrate that they will not add to cumulative impact within the CIZ. As the application currently stands, the Police do not feel that this has been achieved.

**Appendix 1 - West End Crime Statistics – April/May 2023**



## Violence Against the Person – Whole of Westminster



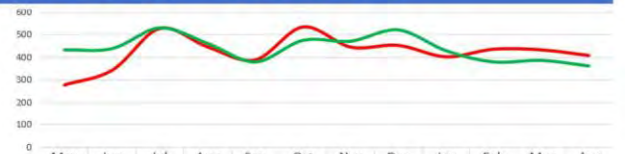
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	849	976	1,187	1,071	1,022	1,169	1,020	1,034	948	950	1,048	918
Current	1,101	1,032	1,181	1,155	949	1,079	1,062	1,076	979	891	967	909

For April there were 909 offences, this is a decrease of 0.98% compared to last year's 918 offences and a decrease of 6% compared to March's 967 offences. Over previous rolling 12 months there were 12,381 offences, this is an increase of 1.55% compared to last year's 12,192 offences.

### Peak Day & Times

Saturday (154) between 0000-0100hrs / 1800-2300hrs  
Thursday (147) between 1300-1400hrs / 1700-1800hrs

## Violence Against the Person – West End



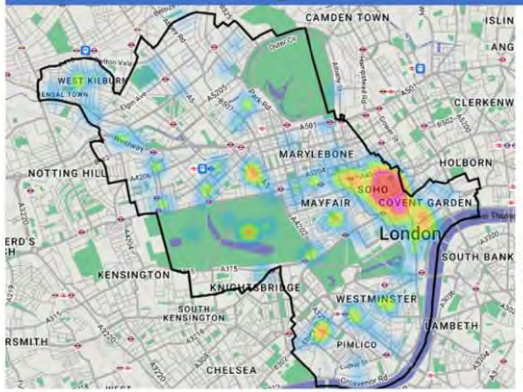
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	277	343	528	446	388	535	445	453	402	436	433	408
Current	432	438	531	461	378	475	471	522	428	378	385	360

For April there were 360 offences, this is a decrease of 11.76% compared to last year's 408 offences and a decrease of 6.49% compared to March's 385 offences. Over previous rolling 12 months there were 5,259 offences, this is an increase of 3.24% compared to last year's 5,094 offences.

### Peak Day & Times

Saturday (81) between 0000-0500hrs / 1800-2300hrs  
Sunday (63) between 0000-0400hrs

## Drug Possession – Whole of Westminster



	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Previous	234	255	252	204	197	181	198	266	280	234	253	268
Current	283	271	311	323	273	312	247	201	187	190	201	205

For April there were 205 offences, this is a decrease of 23.51% compared to last year's 268 offences and an increase of 1.99% compared to March's 201 offences. Over previous rolling 12 months there were 3,004 offences, this is an increase of 6.45% compared to last year's 2,822 offences.

### Peak Day & Times

Saturday (45) between 0000-0300hrs / 1600-1800hrs / 2100-0000hrs  
Thursday (43) between 1400-1900hrs

## Drug Possession – West End

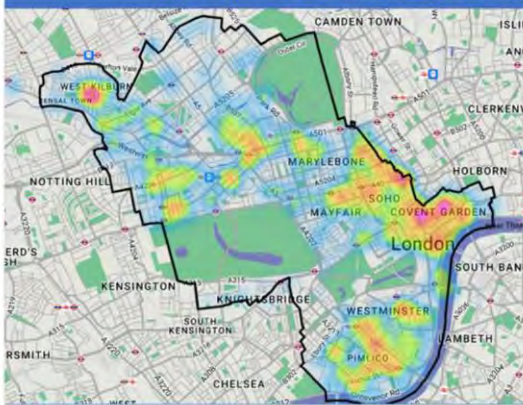


For April there were 105 offences, this is a decrease of 40.68% compared to last year's 177 offences and a decrease of 6.25% compared to March's 112 offences. Over previous rolling 12 months there were 1,835 offences, this is an increase of 9.29% compared to last year's 1,679 offences.

### Peak Day & Times

Saturday (25) between 0000-0300hrs / 2200-0000hrs  
 Friday (24) between 0000-0100hrs / 2200-0000hrs

## Anti Social Behaviour – Whole of Westminster



For April there were 1,194 reports, this is a decrease of 0.17% compared to last year's 1,196 reports and a decrease of 0.50% compared to March's 1,200 reports. Over previous rolling 12 months there were 14,734 reports, this is a decrease of 16.60% compared to last year's 17,666 reports.

### Peak Day & Times

Saturday (217) between 0000-0400hrs  
 Sunday (198) between 0000-0400hrs

## Anti Social Behaviour – West End



For April there were 385 reports, this is an increase of 13.24% compared to last year's 340 reports and the same compared to March's 385 reports. Over previous rolling 12 months there were 4,548 reports, this is a decrease of 15.35% compared to last year's 5,373 reports.

### Peak Day & Times

Saturday (78) between 0000-0400hrs  
 Sunday (72) between 0200-0600hrs

Crime statistics in relation to *day and time* committed within the West End. Inclusive of Violence against the person, Sexual assault, Robbery and drug offences between **May 2022** and **May 2023**.

Combined (Violence against the person, Sexual assault, Robbery and drug possession) - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon	4	5	8	6	8	10	7	14	22	20	18	21	21	27	27	26	40	54	27	32	22	14	7	4	444
Tue	3	7	7	10	13	20	13	12	29	18	15	20	25	29	28	57	57	39	50	42	35	16	5	6	556
Wed	4	2	8	4	8	13	10	14	19	16	20	23	26	24	26	43	47	60	55	61	46	17	7	7	560
Thu	7	4	7	5	12	13	6	22	20	17	29	25	37	32	41	87	92	116	84	68	59	36	18	8	843
Fri	9	7	9	12	14	16	19	15	26	28	27	35	44	46	72	79	126	145	105	142	108	48	15	10	1,157
Sat	11	7	11	10	15	14	11	22	20	26	42	48	36	51	81	127	130	130	122	127	106	55	24	6	1,232
Sun	9	6	6	9	5	6	8	19	26	19	26	19	25	35	37	56	42	49	35	19	27	9	9	4	505
<b>Total</b>	<b>47</b>	<b>38</b>	<b>56</b>	<b>56</b>	<b>75</b>	<b>92</b>	<b>74</b>	<b>118</b>	<b>162</b>	<b>144</b>	<b>177</b>	<b>191</b>	<b>214</b>	<b>244</b>	<b>312</b>	<b>475</b>	<b>534</b>	<b>593</b>	<b>478</b>	<b>489</b>	<b>403</b>	<b>195</b>	<b>85</b>	<b>45</b>	<b>5,297</b>

Violence against the person - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon	1	5	8	5	2	6	5	9	12	11	8	13	6	17	18	11	12	30	13	10	7	7	5	2	223
Tue	1	3	5	8	9	17	6	6	10	9	8	8	13	12	16	23	20	19	31	22	23	8	4	6	287
Wed	4	1	5	4	7	7	6	8	9	10	10	13	14	16	15	19	20	28	22	23	23	12	5	2	283
Thu	6	4	5	4	9	8	4	10	11	8	13	14	24	18	17	35	35	57	41	26	26	15	11	3	404
Fri	5	3	8	4	9	13	11	9	12	13	15	22	29	21	35	23	45	71	32	58	54	24	8	6	530
Sat	9	3	7	7	8	8	5	13	8	15	24	33	20	23	43	48	56	69	64	52	57	29	14	2	617
Sun	6	4	4	2	2	3	3	13	14	10	12	12	19	26	25	25	28	28	21	8	16	5	5	3	294
<b>Total</b>	<b>32</b>	<b>23</b>	<b>42</b>	<b>34</b>	<b>46</b>	<b>62</b>	<b>40</b>	<b>68</b>	<b>76</b>	<b>76</b>	<b>90</b>	<b>115</b>	<b>125</b>	<b>133</b>	<b>169</b>	<b>184</b>	<b>216</b>	<b>302</b>	<b>224</b>	<b>199</b>	<b>206</b>	<b>100</b>	<b>52</b>	<b>24</b>	<b>2,638</b>

Sexual assault - May 2022 and May 2023

	0700 - 0959			1000 - 1259			1300 - 1559			1600 - 1859			1900 - 2159			2200 - 0059			0100 - 0359			0400 - 0659			
Mon				1	2					1	2	1	3	2	1	1	2	2	2	4	3	1			26
Tue		1		1			1					1	3	4	1	2	1	3	2	1	2				23
Wed							1		1			1	1	3	2	4	3	5	6	12	3	1			43
Thu				1			1	1		1	1		3	2	3	6	2	8	5	5	2	1		1	42
Fri	2	1	1	1			3	1		1	2	3	2	3	4	5	10	15	16	15	8	1			94
Sat		2			3	3		2	2	1		4	2	4	4	9	22	17	17	13	3	3			111
Sun		2	3		2	1		2		1	3		3			4	1	4	1	2	5		1		35
<b>Total</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>4</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>13</b>	<b>10</b>	<b>21</b>	<b>19</b>	<b>30</b>	<b>41</b>	<b>52</b>	<b>50</b>	<b>53</b>	<b>25</b>	<b>9</b>	<b>1</b>	<b>1</b>	<b>374</b>

Robbery - May 2022 and May 2023

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	2		1 1 2 3	1 5 6	8 4 5	9 7 9	6 9 8	3 2 2	93
Tue	2 2	1 1	2 2 3	1 3 5	6 5 2	8 13 8	9 15 10	1 1	100
Wed	1		1 1 2 2	4 8 4 3	7 12 11	16 11 11	4 1 3	103	
Thu		1	2 1 4 3	6 8 5 5	10 13 19	23 21 23	11 5 4	164	
Fri	1 2	2 2 2 1	2 5 4 3 3	8 14 14	7 18 19	36 39 31	16 5 1	235	
Sat	2 2 1 1	2 1 3 1	5 6 14	6 8 14	21 17 21	16 29 47	28 16 8 4	273	
Sun	3 1	2	3 2 6 3	9 3 5 5	6 4 6 5	8 3 4 3	2 1	84	
<b>Total</b>	<b>10 8 2 6 5 5</b>	<b>10 12 24 21 39 33</b>	<b>51 51 56 62 90 87</b>	<b>127 145 115 54 24 15</b>	<b>1,052</b>				

Drug offences between May 2022 and May 2023

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	1	1 5 1 1	3 7 8 4	6 4 2 5	20 13	6 9 4 3	103		
Tue	2 1 1 2 3 5	3 16 8 4 8 5	10 6 25 22 12	8 4 2 5	152				
Wed	3	1 5 3 5 8 4	8 5 3 1 6	13 12 16 11 16	9 1 2	132			
Thu	1	1 1 2 5 2 9 8 4	12 5 2 7 16	36 43 33 15 14	9 9 2	236			
Fri	1 1	5 3 1 4 3 9 10	7 7 6 8 20	44 55 40 22 31 17	8 2 3	307			
Sat	3 2 2 2 3 6 5 4 5 6 6 10	13 54 32 29 15 16 18 7 2	240						
Sun	1	2 3 1 1 4 5 6 4 1 1 1 6	23 8 13 5 6 2 1 1	95					
<b>Total</b>	<b>3 4 8 12 18 18 19 33 58 44 44 32 29 41 69 200 192 156 82 96 61 33 8 5</b>	<b>1,265</b>							

Previous year's statistics (2018-2022)

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2018 – May 2019

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659	
Mon	9 9 10 3 7 9	16 25 12 22 22 28	18 20 18 20 29 65	32 30 36 17 5 6	468				
Tue	7 6 11 9 14 12 7 9 12 19 21 23 24 19 22 20	33 53 25 30 28 17 4 1	426						
Wed	9 11 13 9 11 16 20 11 20 24 22 23 17 26 17	30 31 75 46 52 49 25 4	561						
Thu	2 4 8 12 13 15 11 19 21 16 24 18 34 25 27 23 44 88 44 54 67 29 8 1	607							
Fri	11 6 6 13 8 13 13 19 17 14 24 36 30 33 44 49 54 79 96 90 79 44 16 13	807							
Sat	9 4 6 14 10 13 16 15 16 25 22 32 38 34 38 61 83 108 89 80 78 42 30 10	873							
Sun	8 4 4 5 9 11 10 12 21 14 21 21 23 20 20 26 29 61 17 27 27 10 6 2	408							
<b>Total</b>	<b>55 44 58 65 72 89 93 110 119 134 156 181 184 177 186 229 303 529 349 363 364 184 73 33</b>	<b>4,150</b>							

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2019 – May 2020

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	2	13	13	8	12	7	13	10	24	19	19	22	16	17	20	30	28	91	26	25	28	11	8	7	469
Tue	6	4	6	16	20	16	12	16	15	15	24	13	24	22	22	21	39	126	44	37	35	18	8	6	567
Wed	4	8	6	15	20	12	11	7	16	18	21	31	21	23	18	36	46	80	47	47	39	20	6	5	557
Thu	6	12	16	7	15	30	16	18	22	25	16	24	22	17	21	41	51	113	52	62	49	22	11	7	675
Fri	6	7	6	11	11	13	15	24	20	15	30	32	29	45	35	45	81	129	107	100	74	50	11	3	899
Sat	5	4	8	10	13	18	15	21	18	33	47	26	27	31	52	56	85	121	92	90	81	38	18	5	914
Sun	7	8	2	6	10	8	12	17	15	19	22	26	25	15	23	31	37	87	27	17	22	8	6	4	454
<b>Total</b>	<b>38</b>	<b>56</b>	<b>57</b>	<b>73</b>	<b>101</b>	<b>104</b>	<b>94</b>	<b>113</b>	<b>130</b>	<b>144</b>	<b>179</b>	<b>174</b>	<b>164</b>	<b>170</b>	<b>191</b>	<b>260</b>	<b>367</b>	<b>747</b>	<b>395</b>	<b>378</b>	<b>328</b>	<b>167</b>	<b>68</b>	<b>37</b>	<b>4,535</b>

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2020 – May 2021

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	2	5	6	4	4	5	5	9	10	13	15	14	9	19	20	30	19	14	11	11	8	3	1	1	238
Tue	2	4	4	6	5	10	8	8	18	10	21	13	10	16	21	25	7	18	15	11	6	1	1	3	243
Wed	1	5	3	9	6	6	8	8	7	17	11	17	8	19	15	26	16	24	7	4	6	7	3	1	234
Thu	5	5	5	6	9	10	10	11	15	11	17	10	20	20	17	35	22	28	13	16	16	8	4	2	315
Fri	4	3	6	10	7	14	17	13	14	17	12	17	16	26	24	57	53	41	29	25	13	10	3	2	433
Sat	3	2	5	4	7	7	12	12	15	17	24	28	31	20	42	43	50	31	22	24	21	8	5		433
Sun	1	3	3	4	6	4	5	5	13	17	13	13	9	15	21	17	24	15	8	5	3	5		1	210
<b>Total</b>	<b>18</b>	<b>27</b>	<b>32</b>	<b>43</b>	<b>44</b>	<b>56</b>	<b>65</b>	<b>66</b>	<b>92</b>	<b>102</b>	<b>113</b>	<b>112</b>	<b>103</b>	<b>135</b>	<b>160</b>	<b>233</b>	<b>191</b>	<b>171</b>	<b>105</b>	<b>96</b>	<b>73</b>	<b>42</b>	<b>17</b>	<b>10</b>	<b>2,106</b>

Combined (Violence against the person, Sexual assault, Robbery and drug possession) May 2021 – May 2022

	0700 - 0959	1000 - 1259	1300 - 1559	1600 - 1859	1900 - 2159	2200 - 0059	0100 - 0359	0400 - 0659																	
Mon	4	2	6	6	8	16	12	12	17	28	14	25	22	23	17	32	38	57	35	25	26	12	6	4	447
Tue	3	1	6	11	15	10	17	9	19	20	18	26	27	27	20	38	52	75	50	31	26	13	1	4	519
Wed	6	4	3	7	6	15	13	9	16	25	21	26	21	15	24	43	52	64	62	69	56	19	9	4	589
Thu	4	6	13	7	7	11	14	17	11	22	30	25	22	24	40	68	92	98	58	73	55	24	11	2	734
Fri	1	6	7	10	15	7	8	21	12	20	33	27	22	44	56	89	147	158	134	169	112	56	20	9	1,183
Sat	8	4	4	9	12	11	14	20	21	31	24	41	45	50	59	111	125	158	128	123	105	61	17	16	1,197
Sun	9	10	4	8	5	7	16	19	19	21	19	23	27	36	38	36	38	65	37	32	26	14	8	3	520
<b>Total</b>	<b>35</b>	<b>33</b>	<b>43</b>	<b>58</b>	<b>68</b>	<b>77</b>	<b>94</b>	<b>107</b>	<b>115</b>	<b>167</b>	<b>159</b>	<b>193</b>	<b>186</b>	<b>219</b>	<b>254</b>	<b>417</b>	<b>544</b>	<b>675</b>	<b>504</b>	<b>522</b>	<b>406</b>	<b>199</b>	<b>72</b>	<b>42</b>	<b>5,189</b>



### 3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:	
<p><b>Policy CIP1 applies</b></p>	<p>A. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:</p> <ol style="list-style-type: none"> <li>1. Vary the hours within Core Hours under Policy HRS1, and/or</li> <li>2. Vary the licence to reduce the overall capacity of the premises.</li> </ol> <p>C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.</p> <p>D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.</p>
<p><b>Policy HRS1 applies</b></p>	<p>A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p>B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:</p> <ol style="list-style-type: none"> <li>1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.</li> <li>2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.</li> <li>3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.</li> <li>4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.</li> <li>5. The proposed hours when any music, including incidental music, will be played.</li> <li>6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.</li> <li>7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.</li> <li>8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.</li> <li>9. The capacity of the premises.</li> <li>10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs</li> </ol>

and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.

11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.

12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.

13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.

14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days are expected to be covered by Temporary Event Notices or variation applications.

C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:

1. **Casinos:** Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005.

2. **Cinemas, Cultural Venues and Live Sporting Premises:**  
Monday to Sunday: 9am to 12am

3. **Hotels:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours.

4. **Off licences:** Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.

5. **Outdoor Spaces:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

6. **Pubs and bars, Fast Food and Music and Dance venues:**  
Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am.

7. **Qualifying Clubs:** Monday to Thursday: 9am to 12am.. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

8. **Restaurants:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

9. **Sexual Entertainment Venues and Sex Cinemas:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.

D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.

	<p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p>
<p><b>Policy RNT1 applies</b></p>	<p>A. Applications outside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.</li> <li>2. The hours for licensable activities being within the council's Core Hours Policy HRS1.</li> <li>3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> <li>4. The applicant has taken account of the Special Consideration Zones Policy SCZ1 if the premises are located within a designated zone.</li> <li>5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.</li> </ol> <p>B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.</li> <li>2. The hours for licensable activities are within the council's Core Hours Policy HRS1.</li> <li>3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> <li>4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone.</li> <li>5. The application and operation of the venue meeting the definition of a restaurant as per Clause C.</li> </ol> <p>C. For the purposes of this policy a restaurant is defined as:</p> <ol style="list-style-type: none"> <li>1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves.</li> <li>2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table.</li> <li>3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address.</li> <li>4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.</li> <li>5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.</li> </ol>

#### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

#### 5. Appendices

<b>Appendix 1</b>	Applicant supporting documents
<b>Appendix 2</b>	Existing premises licence 20/01462/LIPDPS
<b>Appendix 3</b>	Premises history
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

<b>Report author:</b>	Miss Jessica Donovan Senior Licensing Officer
<b>Contact:</b>	Telephone: 020 7641 6500 Email: <a href="mailto:jdonovan@westminster.gov.uk">jdonovan@westminster.gov.uk</a>

**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

#### **Background Documents – Local Government (Access to Information) Act 1972**

<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	01 October 2023
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2023
<b>4</b>	The Licensing Authority representation	19 May 2023
<b>5</b>	Environmental Health Service representation	19 May 2023
<b>6</b>	Metropolitan Police Service representation	18 May 2023

# HAI DI LAO

Ground Floor and Basement

Unit 4/5, The Trocadero Centre, Piccadilly  
Circus, London, W1



PRESENTATION TO  
WESTMINSTER CITY COUNCIL

# ABOUT HAIDILAO

Haidilao Hot Pot (Chinese: 海底捞火锅) is an award-winning hot pot restaurant company founded in Sichuan Province, China in 1994. The name of the company originates from a mahjong term in Sichuan, haidilao, literally meaning fortune. At an early phase, it was a small shop selling malatang. Later it developed and expanded its menu range. Zhang Yong, who came from a small village in Sichuan, is the CEO of the company.



Over the past 24 years, it has owned more than 80 direct marketing stores in Beijing, Tianjin, Shanghai, Nanjing and many other major cities.

It has now expanded to other countries including the US, Singapore, South Korea, Japan, Taiwan and as of 2019, the UK.

Customer reception to the opening of Haidilao London have been extremely positive. Haidilao appeals to everyone from locals, to UK tourists, to international tourists and even Chinese visitors looking for a taste of home.

Haidilao London has proven extremely popular. The unique experience provided by the restaurant, including communal “hot pot” style dining, enhanced by Haidilao’s waiters’ “dancing noodles” performances at table-side and friendly staff means that visitors (mainly tourists during the day and evening, and local workers/residents from Chinatown in the later hours) wish to socialise for longer at the venue and finish their night in Haidilao rather than migrate to other venues with later licences in the West End. For the local Chinese community, this often means frequenting the later opening casinos nearby.

The current licence already permits 24 hour dining (including sale of alcohol) by residents of the adjoining hotel and their guests. This (now modified) application has been made to increase the licensable hours to permit the general public to dine until 3.30am (from the current 2.30am) but, importantly, to only extend the permitted hours for sale of alcohol, since alcohol forms only a very small part of Haidilao's very specific clientele's spend or expectations, to 2am.

# PICTURES OF SOUVENIR SHOP





# HAILILAO LONDON PHOTOS



## BASEMENT DINING ROOM



**CHANGING OF THE MASK CEREMONY**



**NOODLE PREPARATION**



**WAITER SERVICE HOT POT**



# HAI DI LAO FOOD





# THE MENU



**Haidilao Hot Pot**  
海底捞火锅

## 锅底 / Hotpots

### 1. 请选择锅底类型

Please select the type of pot



全锅

Single-Flavor pot



鸳鸯锅

Double-Flavors pot



四宫格

Four-Flavors pot

### 2. 请选择相应火锅味型

Please select the soup base(s)

四宫格请提取四种, 鸳鸯锅请提取两种, 全锅请提取一种。锅底可任意组合, 结算以合计为准。

For four-flavors pot, you can select four different bases. For double-flavors pot, you can select two different bases. For single-flavor pot, you can select one base. For single-flavor hotpot, you can select one base. The combination of bases depends on your own choice.

### 清油麻辣火锅 (有渣)

Signature Mala Soup base (with Dreg)

全锅 £ 16 □ / 鸳鸯锅 £ 8 □ / 四宫格 £ 5 □

### 清油麻辣火锅 (无渣)

Signature Mala Soup base (without dreg)

全锅 £ 16 □ / 鸳鸯锅 £ 8 □ / 四宫格 £ 5 □

### 菌汤火锅

Mushroom Soup Base

全锅 £ 8 □ / 鸳鸯锅 £ 5 □ / 四宫格 £ 3 □

### 番茄火锅

Tomato Soup Base

全锅 £ 12 □ / 鸳鸯锅 £ 6 □ / 四宫格 £ 3.5 □

### 三鲜火锅

Chicken Soup Base

全锅 £ 10 □ / 鸳鸯锅 £ 5 □ / 四宫格 £ 3 □

### 酸菜火锅

Pickled Chinese Cabbage Soup Base

全锅 £ 8 □ / 鸳鸯锅 £ 4 □ / 四宫格 £ 2.5 □

### 叻沙火锅

Laksa Soup Base

全锅 £ 11 □ / 鸳鸯锅 £ 5.5 □ / 四宫格 £ 3.5 □

## 自选调料

Self-service Sauces

自选酱料 \$ 2.3 /Person

Self- (Fruits, Sauces, Cold Dish)

## 特色菜类 / Specialties

捞派滑牛肉 £ 6.6

Marinated Beef ( )

捞派现炸酥肉 £ 5.9

Deep Fried Pork (Ready to Eat)

桌号:

Table Number : \_\_\_\_\_

服务员:

Server : \_\_\_\_\_

捞派鸡块 £ 5.6

Chicken cube ( )

捞派牛黄喉 £ 7.6

Beef Trachea ( )

捞派毛肚 £ 8.6

Cattle Stomach ( )

捞派秘制羊肉 £ 6.9

Marinated Lamb ( )

捞派豆花 £ 4.2

Haidilao Soya Beancurd ( )

捞派捞面 £ 2.4

HDL Signature noodle

(Live Performance) ( )

## 肉类 / Meats

精品肥牛 £ 7.8

Cliced Prime Beef Ribs ( )

Prime级西冷牛肉 £ 14.2

USDA Prime Sirloin Beef ( )

M5和牛 £ 25

Sliced M5 Wagyu Beef ( )

羔羊肋卷 £ 8.6

Sliced Lamb (Ribs) ( )

猪梅花肉 £ 5.9

Pork Collar butt ( )

## 经典火锅菜

Classical hot pot dishes

午餐肉 £ 4.8

Luncheon Meat ( )

捞派千层毛肚 £ 5.9

layered beef tripe ( )

猪脑 £ 3.8

Pork Brains ( )

卤肥肠 £ 5.9

Marinated Chitterlings ( )

鸭舌 £ 5.6

Duck Tongues ( )

猪肝片 £ 2.8

Pork Liver ( )

鱼豆腐 £ 4.9

Fish Tofu ( )

年糕 £ 4.2

Rick Cake ( )

蟹味棒 £ 4.2

Crab-flavored Sticks ( )

鱼包蛋 £ 4.6

Fish Balls with Roe ( )

椒香腰花 £ 3

Pork kidney Slice

## 丸滑类 / Meatballs By

招牌虾滑 £ 8.8

Signature Shrimp Paste ( )

翡翠墨鱼滑 £ 6.8

Cuttlefish Paste with Spinach Juice

佛山鲜嫩丸 £ 3.8

芝士牛肉丸 £ 3.9

Beef Balls with Cheese ( )

手打鱼滑 £ 3.9

Handmade Fish Paste ( )

## 海鲜类 / Seafoods

无刺巴沙鱼片 £ 5.8

Boneless Panga Fish ( )

鲜带子 £ 8.8

Scallop ( )

墨鱼卷 £ 4.7

Konjac Thread ( )

鲈鱼片 £ 6.8

Seabass Fillet ( )

冻虾 £ 8.6

King Prawns ( )

海鲜拼盘 £ 14.8

Assorted Seafood ( )

## 菌类 / Fungus

金针菇 £ 5.2

Enoki Mushroom ( )

香菇 £ 4.8

Shiitake Mushroom ( )

木耳 £ 3.6

Black Fungus ( )

菌类拼盘 £ 7.7

Assorted Mushrooms ( )

## 豆面及其他类

Beans, Noodles and

冻豆腐 £ 4.3

Frozen Tofu ( )

腐竹 £ 3.9

Dried Bean Curd Sticks ( )

鲜苕粉 £ 3.9

Yam Vermicelli ( )

粉丝 £ 2.6

Vermicelli ( )

魔芋丝 £ 4.7

Konjac Thread ( )

年糕 £ 4.2

Rice Cake (Chinese Style) ( )

油面筋 £ 3.9

Fried Gluten Balls ( )

老油条 £ 3.9

Chinese Doughnut Sticks ( )

油豆腐 £ 3.6

Deep-fried Bean Curd ( )

**f-t-5'l-m:R-ic\*:**

Customer Special Request: \_\_\_\_\_

HKQJ*W	£ 4.8
Fried B, mn Curd Rolls	)
fl. fit&	£ 3.9
Fresh Bean Cut'd Skin	)
im.Q/1:	£ 3.6
Fiecl Tofu Skin	)
1: r lli	£ 0.6
Egg	)

**!, dtt**

VI'getabl esO1 lit'r-s

LIJ-S	£ 3.9
Chinese Yam	)
T: Jt	£ 3.6
Potato Slices	)
Sit''' r	£ 2.9
White Radish Slices	)
M:	£ 4.2
Lotus Root Slices	)

¼-Jll	£ 3.9
Wintermelon Slices	)
itb	£ 2.9
Leaf Lettuce	)

litl-dtt	£ 4.6
Sweet Corn	)

i: Hlr}1	£ 2.9
Seaweed (	)

L	£ 4.6
Crown Daisy	)

At	£ 2.8
Lettuce	)

ni, iff	£ 3.9
Spinach	)

:kE##	£ 2.9
Chinese Cabbage	)

Pk	£ 3.6
Taro Slices	)

M'4tbt:	£ 8.2
Assorted Vegetables	)

**,J, IIS**

Sm-icksOt lir.-s

0% fli	£ 0.9
Steam Rice	)

BHEP@:	£ 2.5
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Fried Rice with Eggs	)
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Fried or Steamed Bun	£ 3.9
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.q-.:dt J1b/Kc	£ 1.6
----------------	-------

Evian Mineral Wated500ml) (	)
-----------------------------	---

M:Tar:J-	£ 1.8
Coke(3:JOM U	)

健怡可乐	£ 1.6
------	-------

Diet Coke(330ml)	£ 1.6
------------------	-------

.J, R-	£ 1.6
--------	-------

Wong, Lo Kat(300ml)	£ 2.9
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*J/l	£ 5.2
------	-------

Aloe Vera Drink(500ml)	£ 2.2
------------------------	-------

.J, R-	£ 2.2
--------	-------

Aloe Vera Drink(501ml)	£ 2.9
------------------------	-------

Sour Plum Syrup(50Dml)	)
------------------------	---

,ll ,W-/ Hrt-	£ 2.8
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Coconut Juice Drink (245ml)	)
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m. m:	£ 2.2
-------	-------

**啤酒 / Beer**

ir.%Tsingtao	f. 2.9
Tsingtao (330 l)	)

itt/lll	£ 2.9
Tiger (330ml)	)

Budweiser (330ml)	£ 3.3
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IE!	f. 3.3
Asahi (330ml)	)



**!i'Miitti I Cocktail**

Rioa°:V*Li:	f. 3.5
-------------	--------

Hi! MiTTol 2081500616 / 2031&00618  
 Hi! MiTT Address: Unit, /5, The Trax, Oldero Cental,  
 Piccadilly Circus, London, W1D 700  
 Tel: 020 7000 0000, hours: Non-Tiru(11:00-23:00)

Rio宾治伏特加味鸡尾酒	£ 3.5
--------------	-------

Illo Fruit Punch & Vodka (3.S'l'vol 275ml)	)
--	---

**红葡萄酒 / Red Wine**

ierlot Veneto IGT(ITA)	£ 14.8
------------------------	--------

Maremma Toscana DOC(ITA)	£ 25
--------------------------	------

Chateau Sergeant Grande (FAR)	£ 35
-------------------------------	------

**白葡萄酒 / White Wine**

Pfont Grigio (ITA)	£ 13.8
--------------------	--------

Sauvienoo Blanc(NZL)	£ 23.8
----------------------	--------

Chablis La Pierrelee (FRA)	£ 28
----------------------------	------

**气泡酒 / Sparkling**

Zonin Prosecco(ITA)	£ 19
---------------------	------

**!ttA / Champagne**

Lauren t-Perr:ier Rose (rRA)	f. 89.8
------------------------------	---------

**J1/: fl, j'l'i / Rosp Wj iia**

Piont Grigio Blush(ITA)	£ 15
-------------------------	------

**温馨提示 / Friendly**

Yll, q, ni, x+BJJ@-Cl@Ji:tl& :il<:ti1]-zl.1:-J  
 \* Il fult-H'.H-nJl 9;-J, L iHifi!  
 If you alle<'gic to anything, please  
 advice our server. Thank you!

**過敏原 / Allergen**

<input type="checkbox"/> IE1' Peanuts	<input type="checkbox"/> Wj lfi/ Milk	<input type="checkbox"/> D'b'ti Crustaceans
<input type="checkbox"/> fl. ti	<input type="checkbox"/> Eggs	<input type="checkbox"/> Nut&ft
<input type="checkbox"/> fl. i	<input type="checkbox"/> * *	<input type="checkbox"/> £1#.
<input type="checkbox"/> Soya	<input type="checkbox"/> Mustar.1 'JirtHi"	<input type="checkbox"/> Resamo seeds
<input type="checkbox"/> Celery	<input type="checkbox"/> Sulphur	<input type="checkbox"/> IUt

红糖糍粑 £ 4.8  
 Chitinous Rice Cake with Brown  
 Sugar (

tx\*4  
 fl,,vc\*ragc\*s

||);JiJi: £ 1.9  
 Soya Milk(3001111) )  
 ||K||| £ 4.2  
 Soya Milk(920ml) )

Rio Passion Fruit & Blisky (1 fl.vol,275ml) £

HO\*• 0£•4 M £15

Rio Peach & BranJy (3 8!1,vol, 275ml)  
 ( )

R10- /fi' /si! .ll £ 3.5  
 Rio Lime & Rum (3 vol, 275ml)

Rio!i.lJtd,:!MiJll ii'f £ 3.5  
 Rio Or,iug & Vodk, (3 83"vol,275ml)

D Mollusc D Cereals contain& gluten

### 过敏原免责声明

Our menu contains allergens. It is prepared in a kitchen that handles

nuts, gluten, sesame and gluten. Although all reasonable efforts are taken to accommodate guests with dietary requirements, we cannot guarantee that our food will be allergen



HAI DI LAO Units 4 & 5, Trocadero

13 Coventry Street

London. W1D 7AB

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### SCHEDULE OF AMALGAMATED CONDITIONS

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#### UPDATES TO CONDITIONS AS CURRENTLY ON PREMISES LICENCE

##### RED TEXT – DELETIONS

##### GREEN TEXT – UPDATES/COMMENTARY

#### Annex 3 – Conditions attached after a hearing by the licensing authority

- ~~11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.~~
- ~~12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.~~
- ~~13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.~~
- ~~14. The provision of late night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.~~
15. The basement of the premises shall only operate as a restaurant:
- (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
  - (iv) which do not provide any take away service of food or drink for immediate consumption,
  - (v) which do not provide any take away service of food or drink after 23.00, and

- (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.

24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.

32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
- ~~47. SIA Staff will be deployed at the Premises as follows:~~
- ~~• 1 SIA Door Supervisor from 7pm to 11pm~~
  - ~~• 2 SIA Door Supervisors from 11pm to 3am~~
- Following discussions with Police we are proposing the amended condition at 54.
- ~~48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).~~  
(See new condition 51 Below)
49. There shall be no queueing on the highway after 21:00hrs daily.

#### ADDITIONAL CONDITIONS

50. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
51. There shall be no admittance or re-admittance to the premises after 01:30 hours for customers except for patrons permitted to temporarily leave the premises (e.g. to smoke, make a phone call).  
Note this was 2:30 under the TENS that operated until 04:30
52. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
53. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
54. SIA Staff will be deployed at the Premises as follows:  
1 SIA Door Supervisor from 7pm to 11pm  
2 SIA Door supervisors from 11pm until 04:00  
Note this was 4:30 under the TENS that operated until 04:30).

## HaiDiLao

Unit 4 and 5, Trocadero, 13 Coventry Street, W1D 7AB.

Report by

**[REDACTED], Independent Licensing Consultant.**

### Introduction and background to application.

1. Marcus Lavell of Keystone law has instructed me to consider the application for an extension to the hours for HaiDiLao restaurant premises in the Trocadero, W1. I visited the premises and conducted observations in the vicinity on the night of Saturday the 2<sup>nd</sup> of September 2023 from 10.30 until the early hours of Sunday 3<sup>rd</sup> September. The weather was warm and dry, and the area was very busy. I have also been supplied with copies of the licence and application and a copy of the report prepared by [REDACTED] for the 2020 application.
2. HaiDiLao is located in the Westminster West End Stress Area and operates as a restaurant with alcohol only available ancillary to food. The premises operates as a Chinese 'hotpot' style restaurant where customers, usually family groups or groups of friends, order their food which is brought to the table and the customers then cook the food themselves to their taste on a hotplate in the centre of the table. The concept involves 'theatre' in the way that noodles are stretched and prepared by waiting staff at the table and other cultural type shows take place around the premises.
3. In 2018 a premises licence was issued to the premises for the restaurant that prior to this it operated as a souvenir shop. The premises opened in 2019 and the licence was then varied in 2020 and now authorises a number of activities, the most relevant here being late night refreshment until 02.00 hours Monday to Sunday and the sale by retail of alcohol Monday to Thursday until 23.30 and Friday and Saturday until 00.00. The

present application seeks to extend the hours for alcohol until 02.00 hours and the closing time until 04.00 hours while retaining the current last admission time of 02.00 hours.

4. At the 2020 variation application there were policy objections from Environmental Health and Licensing and a single resident objection. This application has attracted no objections from residents with the only objections being on policy grounds from the police, Licensing authority and Environmental Health. This appears to me to be a positive endorsement for the operating style of the premises. In addition I understand that there have been no incidents at the premises and no complaints made about the premises operation.

**Summary of Expertise – [REDACTED]**.

5. I retired from the police service on 2<sup>nd</sup> November 2012 having completed 31 years exemplary service with the Metropolitan Police in London. Between January 2012 and my retirement, I was employed as the Chief Inspector in charge of licensing for the London Olympic Games 2012. In this role I headed up a team of officers with responsibility for supervision of licensing compliance at all the Olympic venues, including the Olympic Park. In addition, I was responsible for ensuring that any associated events were properly licensed, sufficiently staffed and operated in accordance with the licensing legislation and best practice to ensure the safe and effective delivery of the Olympic Games. In addition to leading my team I visited and worked with both the Olympic Park management and many other venues, reviewing their policies and procedures and ensuring that the Games were delivered safely and securely. The success of this operation not only protected the reputation of the MPS but provided positive benefits for the profile of the MPS and the United Kingdom. I have been awarded an Assistant Commissioners Commendation for this work.
6. Prior to this role, between Jan 2002 and January 2012, I was employed first as an Inspector and then as a Chief Inspector on the MPS Clubs and Vice Unit (Now SCD9 Serious and Organised crime command). My responsibilities over this period focussed

on licensing and included day to day supervision of the licensing team that had a London wide remit to support the Boroughs with licensing activity. Providing both Overt and Covert support for policing problem licensed premises across London. My team worked with premises when licensing issues were identified to address these problems through the use of action plans in order to raise their standards. Where this failed, I would support the Boroughs with evidence for use at review hearings if required.

7. I devised and implemented the MPS strategy 'Safe and Sound' which sought to improve the safety of customers at licensed premises by reducing violent and other crime, in particular gun crime and the most serious violence. I also developed the Promoters Forum and risk assessment process, together these initiatives contributed to an overall reduction in violence in London of 5% and of the most serious violence and gun crime at licensed premises by 20% whilst I was there.
8. From 2004 until 2008 my role included representing the MPS and ACPO licensing lead both in London and nationally. In this role I developed key partnerships with industry, NGOs and Government departments in order to improve the standards at licensed premises. I sat on the British Institute of Innkeeping working party and helped develop the national training for Door Supervisors. I worked with the national regulator the Security Industry Authority to successfully introduce the new regime under the Private Security Industry Act 2001 within London. I sat on Government working parties and worked closely with the alcohol harm reduction team on identifying best practice and ensuring this was used both within London and nationally by police and local authorities. I worked with Government on the drafting of SEV legislation and gave evidence to the House of Commons Select Committee in 2009 on the impact of premises providing sexual entertainment.
9. I was involved with Best Bar None, a national voluntary scheme of accreditation for safe licensed premises, for a number of years and successfully helped a number of boroughs implement the initiative. I was a trained Best Bar none assessor and until my retirement sat on the Board for Best Bar None in the Royal Borough of Kensington and



Chelsea. I was also a trained assessor for Purple Flag, the national voluntary awards scheme for safe, diverse and accessible town centres. For the five years prior to my retirement, I was responsible for licensing of the Notting Hill Carnival, the largest street carnival in Europe. During this time, I contributed to a reduction in violence overall at the Carnival and delivered increased seizures of illegal alcohol, reduction of unlicensed alcohol sales and a reduction in alcohol related violence. In addition to the above I attended internal MPS training and qualification courses, I am trained in conducting health and safety risk assessments and hold the National Certificate for Licensing Practitioners, issued by the British Institute of Inn keeping.

10. Following my retirement, I established [REDACTED] to provide independent compliance support and advice for premises and events requiring a local authority licence. Since then, I have provided evidence gathering services, advice and support to a broad range of licensed premises on a variety of issues, including crime and disorder, street drinking, rough sleepers and age-related product issues. I have also provided support to bars and shops at events such as Nottinghill Carnival and provided support and advice for high profile clubs such as Fabric in London. This work has involved premises that benefit from a variety of local authority licences including alcohol on and off licences, betting premises licences and late-night refreshment. I regularly provide expert independent witness evidence at both local authority and appeal court hearings.

**Observations.**

11. I conducted observations in the area and visited the premises on the night of Saturday 2<sup>nd</sup> September 2023. The area was very busy and on my arrival outside the premises at about 22.30 I observed the operation from the street for a short period. The entrance is discrete and easily missed; there were two door supervisors at the entrance who were smartly dressed in suit and tie and appeared more like members of the management than door supervisors. There was no one queuing outside the premises, and it had no impact on the vicinity.

12. I went to the premises and was greeted by the door supervisors and explained that I had a meeting with the compliance manager [REDACTED]. There was a third door supervisor at a desk just inside the main entrance. The ground floor area is a waiting area set out with stools and small tables where customers can wait while their tables in the basement becomes available, this ensures there is no queuing outside the premises. There is water available in this area, but alcohol is strictly only available once customers have gone down to the basement and are seated at their tables to eat.
13. [REDACTED] was in the reception, and I also met with the manager who introduced herself as [REDACTED] which she explained was her English name, as she was of Chinese origin and her Chinese name was difficult for westerners to pronounce. I understand that [REDACTED] has a personal licence and is soon to take the DPS course so that she can also be the DPS as she is responsible for day-to-day running of the premises. She struck me as a professional individual who studied in the USA and who has experience of running HaiDiLao premises around the world. She appeared to be a knowledgeable and effective manager. [REDACTED] is a very experienced compliance manager who has worked in and around licensed premise in London for many years.
14. I asked to be shown around the premises and we went down into the basement restaurant. The premises is fitted out to a high standard in a minimalist modern style with bright lighting and was very clean, almost sterile, in atmosphere. Seating is set out in booth style around tables that have the hotplate set in the centre. There was no loud music audible. The premises was busy although not full and most, if not all, customers appeared to me to be Chinese/Asian in appearance and in family groups of groups of friends with a wide age range.
15. There was a very small servery for waiting staff to collect drinks with what appeared a very limited alcoholic drinks selection mainly consisting of wine and bottled beer. There is no bar and no facility for drinking prior to being seated at your table. It is not possible to stand at the servery, any alcohol served is delivered by waiting staff to the table.

16. In addition to the open plan dining area there are a number of private dining rooms. Walking around the dining area I mainly observed soft drinks, bottles of water and juices, such as freshly juiced watermelon, on the tables. I saw very little alcohol being consumed in the premises and the atmosphere was calm and restrained.
17. It was clear walking around the premises that the attraction is the 'hotpot' style of eating where families or friends select their food and then prepare it themselves at their table. I understand that this is a traditional Chinese style of eating, and it clearly attracts many people who want 'a taste of home' whether that is tourists to London or Chinese people who live and/or work in the UK.
18. I remained in the area until HaiDiLao closed observing both HaiDiLao and the surrounding area and premises. The customers coming and going from HaiDiLao remained as I had observed inside the premises, and I did not see any drunkenness, noise or nuisance from any of them. There was no queuing outside the premises, no obvious security at the door and despite being in Coventry Street, one of the busiest if not the busiest, street in London the premises had no impact on the vicinity. It appeared most people would walk past without even being aware of its presence there.
19. This is in stark contrast to many of the premises in the surrounding area where there were large queues to enter blocking pavements, often large numbers of burly door supervisors outside marshalling and attempting to control behaviour and alcohol fuelled noise and rowdy behaviour. As the evening got later the streets became increasingly populated by younger people looking to continue their night in the music and alcohol led bars and clubs in the area. Many appeared already intoxicated and balloon sellers and touts were roaming the streets unchallenged. HaiDiLao is not a premises that would appeal to this clientele, they were oblivious to it, and it had no impact on the area.

**Conclusion.**

20. The premises operates in a manner different to most in the area and attracts a different type of clientele. It is genuinely a food led premises where the food, style of dining and theatre are the attraction with alcohol playing a very small part of the offering.
21. The improvements that were proposed in the 2020 application have been implemented and have had a positive effect allowing customers to wait inside the premises and not to queue outside. Indeed, the premises is so discrete most would walk past it without noticing it was there.
22. Having read [REDACTED] report from 2020 I find that my assessment now is very similar and that the premises has continued to operate in the same fashion and to a very high standard. Alcohol plays a very small part in the operation, there is no bar, and no alcohol is served before customers are seated in the restaurant and preparing their meal. There is a limited alcohol selection available to be served by waiting staff, but many customers choose not to drink alcohol, preferring water, soft drinks and fresh juices.
23. The atmosphere is relaxed, and the premises brightly lit, music is at a low volume and the overall experience is of a calm, orderly environment. Customers arriving and leaving do so quietly and with no impact on the surrounding area. I did not observe any drunkenness or noisy behaviour from any customers.
24. The premises has operated since 2019 and as far as I am aware there have been no incidents and no calls to police or the licensing authority. Unusually for an application such as this there are no objections from residents with the only objections being from the authorities on policy grounds.
25. The operating history, style of dining and my observations all lead me to conclude that this premises currently promotes the licensing objectives to a high standard and will continue to do so should this application be permitted. HaiDiLao appears to me to be just the sort of diverse, non-alcohol led premises that WCC wish to promote in the Stress Area, and it is my view that extending the hours to permit alcohol sales until

02.00 and late-night refreshment until 04.00 will have no impact on this operation or the wider Coventry Street area.

26. Images taken in the waiting area.



I understand that my duty is to the sub-committee and this report has been prepared in compliance with that duty. All matters relevant to the issues on which my expert evidence is given have been included in this report. I believe the facts I

**state in this report to be honest and true and that the opinions I have expressed are correct to the best of my judgment. The fee for this report is not conditional on the outcome of the case in any way whatsoever.**

**[REDACTED]**

Independent Licensing Consultant,

04/09/2023.



# City of Westminster

64 Victoria Street, London, SW1E 6QP

## Premises licence

Regulation 33, 34

**Premises licence number:**

20/01462/LIPDPS

**Original Reference:**

18/03530/LIPN

### Part 1 – Premises details

**Postal address of premises:**

HaiDiLao  
Units 4 And 5  
Trocadero  
13 Coventry Street  
London  
W1D 7AB

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Exhibition of a Film  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Exhibition of a Film**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Playing of Recorded Music**

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Performance of a Play**

Monday to Saturday: 10:00 to 02:00

Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Late Night Refreshment**

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off)

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

**The opening hours of the premises:**

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.



**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Uk Haidilao Pte. Ltd  
10-11 Austin Friars  
London  
EC2N 2HG

**Registered number of holder, for example company number, charity number (where applicable)**

10931069

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Gioia Zhan

*Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.*

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Licence Number:** 27288  
**Licensing Authority:** London Borough Of Tower Hamlets

**Date:** 31 August 2023

**This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.**

## Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
  - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,

- (ii) the designated premises supervisor (if any) in respect of such a licence, or
    - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.
10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

**Annex 2 – Conditions consistent with the operating Schedule**

None

### **Annex 3 – Conditions attached after a hearing by the licensing authority**

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
15. The basement of the premises shall only operate as a restaurant:
  - (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
  - (iv) which do not provide any take away service of food or drink for immediate consumption,
  - (v) which do not provide any take away service of food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.

34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
  - 1 SIA Door Supervisor from 7pm to 11pm
  - 2 SIA Door Supervisors from 11pm to 3am
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).



49. There shall be no queueing on the highway after 21:00hrs daily.

# Annex 4 – Plans

**IMPORTANT:** Licensable activities can take place anywhere within the red line. The position of loose furniture and equipment is shown for diagrammatic purposes only. Firefighting assessment carried out under the Regulatory Reform (Fire Safety) Order 2005 or by agreement with the officer.



<p><b>GENERAL NOTES:</b></p> <p>1. ALL DIMENSIONS ARE IN METERS UNLESS OTHERWISE SPECIFIED.</p> <p>2. ALL DIMENSIONS ARE TO FACE UNLESS OTHERWISE SPECIFIED.</p> <p>3. DIMENSIONS TO FACE UNLESS OTHERWISE SPECIFIED.</p> <p>4. DIMENSIONS TO FACE UNLESS OTHERWISE SPECIFIED.</p> <p>5. DIMENSIONS TO FACE UNLESS OTHERWISE SPECIFIED.</p> <p>6. DIMENSIONS TO FACE UNLESS OTHERWISE SPECIFIED.</p>	<p><b>CONSTRUCTION:</b></p> <p>1. WALLS: 200mm CONCRETE BLOCK WORK WITH PLASTER.</p> <p>2. FLOORS: 100mm CONCRETE SLAB WITH 50mm POLYSTYRENE INSULATION BELOW.</p> <p>3. ROOFS: 150mm POLYSTYRENE INSULATION WITH 150mm CONCRETE SLAB ON TOP.</p> <p>4. GLAZING: 4mm GLASS ON ALUMINIUM FRAME.</p>	<p><b>LEGEND:</b></p> <p>1. FIRE RISK ZONE</p> <p>2. FIRE RISK ZONE</p> <p>3. FIRE RISK ZONE</p> <p>4. FIRE RISK ZONE</p> <p>5. FIRE RISK ZONE</p> <p>6. FIRE RISK ZONE</p> <p>7. FIRE RISK ZONE</p> <p>8. FIRE RISK ZONE</p> <p>9. FIRE RISK ZONE</p> <p>10. FIRE RISK ZONE</p>	<p><b>PROJECT INFORMATION:</b></p> <p>CLIENT: HAL DJ LAD</p> <p>PROJECT: HAL DJ LAD LONDON</p> <p>PROJECT: PROPOSED PROBABLY</p> <p>GROUND FLOOR LICENSING PLAN</p> <p>DATE: 10/03/2022</p> <p>DRAWN BY: [Name]</p> <p>CHECKED BY: [Name]</p> <p>SCALE: 1:100</p> <p>PROJECT NO: A07/2002</p> <p>CITY: [City]</p>	<p><b>MCM.</b></p> <p>MEASUREMENTS CONSULTANTS</p> <p>MEASUREMENTS CONSULTANTS</p> <p>MEASUREMENTS CONSULTANTS</p>
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Schedule 12  
Part B

WARD: St James's  
UPRN: 010033637496

**City of Westminster**  
64 Victoria Street, London, SW1E 6QP

**Premises licence  
summary**

Regulation 33, 34

**Premises licence number:**

20/01462/LIPDPS

**Part 1 – Premises details**

**Postal address of premises:**

HaiDiLao  
Units 4 And 5  
Trocadero  
13 Coventry Street  
London  
W1D 7AB

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Exhibition of a Film  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Exhibition of a Film**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Playing of Recorded Music**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Performance of a Play**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Late Night Refreshment**

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off)  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

**The opening hours of the premises:**

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Name and (registered) address of holder of premises licence:**

Uk Haidilao Pte. Ltd  
10-11 Austin Friars  
London  
EC2N 2HG

**Registered number of holder, for example company number, charity number (where applicable)**

10931069

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Gioia Zhan

**State whether access to the premises by children is restricted or prohibited:**

Restricted


**Date:** 31 August 2023

**This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.**



**HaiDiLao**  
**13 Coventry Street, London W1D 7AB**

**Introduction**

1. I, , make this statement to provide additional and relevant information regarding an application for a full variation of the premises licence under section 34 Licensing Act 2003, for HaiDiLao.
2. I have been a licensing consultant since 2004. My consultancy service has a respected reputation amongst the Police, local authorities, and our private clients.
3. Previously, I was:
  - a. a civilian licensing officer with the Metropolitan Police Clubs and Vice Unit (CO14) from 1994 to 2001; and
  - b. a licensing officer at the London Borough of Islington from February 2001 to June 2004.
4. I have attained the Certificate of Higher Education in Licensing Law from Birmingham University and I am a member of the Institute of Licensing (MIoL). I am also an Associate of the Chartered Institute of Environmental Health (ACIEH). My role as a consultant is to work in partnership with the statutory authorities. I have given evidence at Licensing Committees, planning appeals, and licensing appeals before Magistrates and the Crown Court.
5. I have been an independent licensing consultant for 19 years. I have worked with a wide variety of premises including nightclubs, bars, restaurants, and hotels. My retainer clients include The London Park

Lane Hilton (Westminster), the Truman Brewery complex (Tower Hamlets), The Outernet – HERE and The Lower Third (Camden), The Piano Works (Islington and Westminster), The Windmill Theatre Soho (Westminster), Tape London (Westminster), The Box Soho (Westminster), Cirque Le Soir (Westminster), Reign (Westminster), Raffles (Royal Borough of Kensington and Chelsea), Tabu (Westminster), Swingers Golf (City of London and Westminster), Lio London (Westminster) and The Night Group – Night Tales and NTs Loft (Hackney).

6. I am the co-author of the book, *“Staying Open – An Essential Guide for Managers of Licensed Premises”*.
7. I have worked with many venues, in many different environments, to design successful management procedures to ensure the promotion of the Four Licensing Objectives, current best practice and compliance with legislation and regulations.

### **Instructions and Scope of Work**

8. I have been provided with the application and the premises licence for HaiDilao.
9. My instructions are to provide a report on the compliance plan for HaiDiLao that would ensure compliance with premises licence conditions, promotion of the four Licensing Objectives and continuing best practice in all operational licensing policies and procedures.
10. I confirm that, notwithstanding that I have been engaged as a consultant by Uk Haidilao Pte. Ltd, I have prepared this Witness Statement together with all opinions expressed herein, as an independent professional licensing consultant.

### **Licensing Compliance Plan**

11. The plan was in four parts; (1) set up the policies and procedures, (2) implementation of an online compliance system, (3) conduct regular



licensing audits to measure performance and provide due diligence evidence, (4) to provide ongoing advice, support and to review any incidents / issues that arise.

### **Policies and Procedures**

12. I am undertaking a full review of the operation of the premises and will produce a comprehensive licensing Operational Manual which contains licensing policies and procedures. The manual demonstrates best practice in all areas. It would also form part of induction for new members of staff and the ongoing training of existing staff.
13. The Operational Manual sets out the premises minimum operating standards and the policies and procedures to be followed by all staff.
14. The Operational Manual is a 'living' document and will be reviewed regularly to ensure current best practice and that any changes at the premises or to licensing laws are addressed.
15. The Operational Manual comprises the following policies and procedures.
  - Customer Vetting and Terms of Entry
  - Young People
  - Searching and Seizure of Prohibited Items
  - Preventing and Dealing with Intoxication
  - Drugs
  - Crime Prevention and Intervention
  - Guest Welfare and Welfare and Vulnerability Engagement (WAVE)
  - Ejections
  - Security Roles, Responsibilities and Code of Conduct
  - Security Code of Conduct
  - Dealing with Serious Incidents
  - Sexual Assaults
  - Crime Scene Preservation
  - Theft Prevention
  - Staff Behaviour and Code of Conduct
  - Events & Private Hire
  - External Management & Dispersal
  - Smoking
  - Incident Reporting & Due Diligence Records

- CCTV

### **Online Compliance System**

16. Report Support is a unique online compliance system for licensed premises. It has been designed by a team of experts with vast experience in licensing enforcement, working with leading night-time economy operators.
17. Report is a secure digital system for licensing due diligence, providing a centralised platform for recording all compliance activities.
18. Key features of Report Support include a digital daily records system, for compliance checks, safety checklists, positive guest welfare interventions, and incident reports.
19. Users can access the system on any device with a browser. It works on portable devices with either IOS or Android operating systems.
20. Multiple users can access the system at any one time, viewing records and entries in real time, allowing for oversight and supervision by operational management and head office.
21. A daily report is e-mailed to a prescribed list of senior managers every morning detailing the previous night's trading.
22. Incident reports are automatically e-mailed to a prescribed list of senior managers, again allowing for oversight and supervision by operational management and head office.
23. The system can be used to quickly and easily show enforcement officers due diligence records and checks at any time.

### **Audits**

24. Comprehensive licensing audits of the premises will be conducted by a qualified consultant to ensure compliance with the Licensing Act 2003,

the promotion of the Four Licensing Objectives and any specific conditions attached to the Premises Licence.

25. The audits measure the success and effectiveness of operational procedures and aim to build a body of positive due diligence evidence for the premises. They also serve as a management tool; giving confidence that the premises is compliant and acts as an early warning system if issues are identified.

26. The audits cover the following areas:

- Promotion of the Four Licensing Objectives
- Licences and Signage
- Compliance with Premises Licence Conditions and Licensing Regulations
- Door Supervisors
- Outside Management
- Fire Safety
- Record Keeping
- Internal Management
- Toilets
- CCTV

27. The audits will be conducted at a minimum of once a month.

28. The audits are unannounced and are carried out when the venue is trading at peak times.

### **Ongoing Support**

29. I have been engaged to regularly re-evaluate the compliance regime at the premises, taking into account shifting circumstances, changes in legislation, best practice and current guidance from the authorities.

30. I will review all incident reports and provide an assessment of the incident, giving recommendations, advice and support as applicable. This may include reviewing CCTV, writing additional policies / action plans and providing additional staff training plans.

**Conclusions**

- 31. The measures detailed in this statement give the business a highly effective means of managing licensing compliance.
- 32. These measures demonstrate a clear commitment from the leadership of the business to go beyond minimum standards of compliance to achieve best possible practices.
- 33. It is my professional opinion that these measures will ensure the business has an excellent compliance infrastructure and that the grant of the additional requested hours do not have an adverse effect on the promotion of the four licensing objectives.
- 34. I confirm that I have made clear which facts and matters referred to in this report are within my own knowledge and which are not. Those that are within my own knowledge I confirm to be true. The opinions I have expressed represent my true and complete professional opinions on the matters to which they refer.

Signed:  .....

Dated: 5<sup>th</sup> September 2023





Haidilao have engaged the services of Capital Safety Solutions to conduct staff training on the premises with regards to all Health and Safety, Food safety and Licensing requirements for the last 4 years (since prior to opening the first branch in 2019)

Training is delivered live on a regular basis to the company, but our bespoke training platform delivers 12 courses to all the team.

**Deon van Niekerk holds the following qualifications**

- Level 4 Food Safety and a NEBOSH Certificate for general safety and fire safety.
- A personal license holder and also holds the BII accredited licensing practitioner's certificate.
- A teaching qualification.
- A co-author of the book, "Staying Open – An Essential Guide for Managers of Licensed Premises"

**Management and Staff training that has been delivered pertaining to Licensing is as follows**

1. Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFL0) for Managers Training which includes the following topics:

The Licensing Act 2003, Four Licensing Objectives, Closure Powers, Age Verification, Preventing & dealing with intoxication, Drugs, Prevention & Intervention, Guest Welfare, Ejections, Conflict Management, Dealing with Serious Incidents, Crime Scene Preservation, Writing incident reports, Daily Record Keeping (Due Diligence), Factors affecting Drinking Behaviour

The serving staff will receive a shorter version of the course covering the following topics

The Licensing Act 2003, Promoting the Four Objectives, Identifying and Preventing intoxication, Age Verification, Crime Scene Preservation, Factors affecting drinking behaviour

2. Welfare and Vulnerability Engagement (WAVE) Training which includes the following topics:

Introduction, Benefits of WAVE, 5 Principals, What is Vulnerability, Factors making a person vulnerable, How to recognize vulnerability, Reducing vulnerability, Policy example; Dealing with sexual assaults; Ask for Angela and Support services available

3. Personal Licence Training which includes the following topics:

The Licensing Act 2003, Four Licensing Objectives, Closure Powers, Age Verification, Preventing & dealing with intoxication, Drugs, Prevention & Intervention, Guest

Welfare, Ejections, Conflict Management, Dealing with Serious Incidents, Crime Scene Preservation, Writing incident reports, Daily Record Keeping (Due Diligence), Factors affecting Drinking Behaviour

4. Fire Warden Training which includes the following topics:

The Legislation; Relevant Articles of the Fire Safety Order; Behaviour in an Emergency; The Fire Triangle; How does fire spread; Main causes of fire; Spotting hazards; Hazard recording; Fire detection and warning; Means of escape; Fire doors; Escape routes; Systems for safe evacuation; People with disabilities; Fire-fighting equipment; Fire drills; Consider fire in the home

All staff receive a relevant handbook relating the to the topics and refresher training carried out.

There are other courses available that are delivered such as First Aid, Food and Health and safety.

We work with a wide range of high profile clients from The Venue Group Hospitality, The Apartment Group, The Box, IT Restaurant, Tape London and many others. The Director of Capital Safety Solutions, Deon van Niekerk, has worked in the hospitality sector for 30 years and been a Director of capital Safety for some 6 years.

TRAINING ATTENDANCE SHEET			
Course Name:	Personal License Holders		
Level:	Level 2		
Company:	Mixed		
Date:	14 March 2022	Time:	10AM
Location:	The Social	Trainer:	[REDACTED]
Trainee Name:		Trainees Signature:*	
1	[REDACTED]	[REDACTED]	
	ID Produced: <i>Driving licence</i>		
	Name of Company <i>Haidilao</i>		
7	[REDACTED]	[REDACTED]	
	ID Produced: <i>Driving Licence</i>		
	Name of Company <i>Haidilao Hotpot</i>		
8	[REDACTED]	[REDACTED]	
	ID Produced: <i>BRP and passport</i>		
	Name of Company <i>Haidilao Hotpot</i>		

TRAINING ATTENDANCE SHEET			
Course Name:		Personal Licence Holders	
Company:		Mixed	
Date:	18 October 2022	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name & ID		Trainees Signature:*	
7	[REDACTED]	[REDACTED]	
ID	[REDACTED]	[REDACTED]	
Name of Company	Haidilao		



TRAINING ATTENDANCE SHEET			
Course Name:		Personal Licence Holders	
Company:		Mixed	
Date:	28 February 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name & ID		Trainees Signature:	
3	[REDACTED]	[REDACTED]	[REDACTED]
	ID DRIVERS LICENCE		
	Name of Company Haidilao Hot Pot		
1	[REDACTED]	[REDACTED]	[REDACTED]
	ID BRP		
	Name of Company Haidilao LTD		
2	[REDACTED]	[REDACTED]	[REDACTED]
	ID Passport [REDACTED]		
	Name of Company Haidilao Hot Pot		
3	[REDACTED]	[REDACTED]	[REDACTED]
	ID BRP		
	Name of Company Haidilao LTD		

TRAINING ATTENDANCE SHEET			
Course Name:	PLH		
Level:	Level 2		
Company:	Mixed		
Date:	04 April 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name:		Trainees Signature:*	
4	[REDACTED]	[REDACTED]	
	ID Produced:		
	Name of Company	HAIDILAO HOT POT	
5	[REDACTED]	[REDACTED]	
	ID Produced:		
	Name of Company	HAIDILAO HOT POT	
6	[REDACTED]	[REDACTED]	
	ID Produced:		
	Name of Company	HAIDILAO HOT POT	
7	[REDACTED]	[REDACTED]	
	ID Produced:		

TRAINING ATTENDANCE SHEET			
Course Name:		PLH	
Level:		Level 2	
Company:		Mixed	
Date:	23 May 2023	Time:	10.30AM -4.30PM
Location:	Inca	Trainer:	[REDACTED]
Trainee Name:		Trainees Signature:*	
Trainee Name:		Trainees Signature:*	
1	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: BRP		
	Name of Company UK Haidilao PTC LTD		
7	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: DL		
	Name of Company Haidilao		
8	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: BRP		
	Name of Company Haidilao		
6	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: BRP		
	Name of Company Haidilao		
7	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: BRP		
	Name of Company Haidilao		
8	[REDACTED]	[REDACTED]	[REDACTED]
	ID Produced: BRP		
	Name of Company Haidilao		



TRAINING ATTENDANCE SHEET			
Course Name:	Emergency at Work First Aid (One day course)		
Company:	.		
Date:	03 May 2023	Time:	10.30-16.30
Location:		Trainer:	[REDACTED]
Trainee Name & Company		Trainees Signature:*	
7	[REDACTED]		
8	[REDACTED]		
9	[REDACTED]		



**TRAINING ATTENDANCE SHEET**

Course Name:	Essential Health and Safety and Level 1 Food Hygiene Induction training		
Company:	Haidilao		

Date:	07 March 2022	Time:	2.30pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12		

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>



**TRAINING ATTENDANCE SHEET**

Course Name:	Essential Health and Safety and Level 1 Food Hygiene Induction training		
Company:	Haidilao		

Date:	07 March 2022	Time:	2.30pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10		
11		
12		

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>



**TRAINING ATTENDANCE SHEET**

Course Name:	Induction and Essential Health and Safety and Level 1 Food Hygiene Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFLO) Fire Warden
Company:	Hajdilao

Date:	22 May 2023	Time:	12.30pm to 5pm
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>



**TRAINING ATTENDANCE SHEET**

Course Name:	Induction and Essential Health and Safety and Level 1 Food Hygiene Responsible Alcohol Service and Promoting the Four Licensing Objectives (RASPFLO) Fire Warden
Company:	Haidilao

Date:	22 May 2023	Time:	12.30pm to 5pm
Location:	O2	Trainer:	[Redacted]

	Trainee Name	Trainees Signature:*
1	[Redacted]	[Redacted]
2	[Redacted]	[Redacted]
3	[Redacted]	[Redacted]
4	[Redacted]	[Redacted]
5	[Redacted]	[Redacted]
6	[Redacted]	[Redacted]
7	[Redacted]	[Redacted]
8	[Redacted]	[Redacted]
9	[Redacted]	[Redacted]
10	[Redacted]	[Redacted]
11	[Redacted]	[Redacted]
12		

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>





Attendance Register - Haidilao- Birmingham

Fire Warden Training 24/01/2023

Name;

Signature





**TRAINING ATTENDANCE SHEET**

Course Name: Responsible Alcohol Awareness and promoting the Licensing Objectives  
Health and Safety and Food Safety Awareness  
Company: HDL

Date: 20 February 2023      Time: 4.30PM -6.30PM  
Location: Birmingham      Trainer: [REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8		
9		
10		
11		
12		

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

**TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:**

[REDACTED]



**TRAINING ATTENDANCE SHEET**

Course Name:	Fire Warden		
Company:	Haidilao		

Date:	07 March 2022	Time:	11am
Location:	O2	Trainer:	[REDACTED]

	Trainee Name	Trainees Signature:*
1	[REDACTED]	[REDACTED]
2	[REDACTED]	[REDACTED]
3	[REDACTED]	[REDACTED]
4	[REDACTED]	[REDACTED]
5	[REDACTED]	[REDACTED]
6	[REDACTED]	[REDACTED]
7	[REDACTED]	[REDACTED]
8	[REDACTED]	[REDACTED]
9	[REDACTED]	[REDACTED]
10	[REDACTED]	[REDACTED]
11	[REDACTED]	[REDACTED]
12	[REDACTED]	[REDACTED]

*\*By signing this Attendance Sheet you are confirming your attendance at the training session above.*

<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>



**TRAINING ATTENDANCE SHEET**

Course Name: Fire Warden

Company: Haidilao

Date: 07 March 2022

Time: 11am

Location: O2

Trainer: [Redacted]

	Trainee Name	Trainees Signature:*
1	[Redacted]	[Redacted]
2	[Redacted]	[Redacted]
3	[Redacted]	[Redacted]
4	[Redacted]	[Redacted]
5	[Redacted]	[Redacted]
6	[Redacted]	[Redacted]
7		
8		
9		
10		
11		
12		

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--



**TRAINING ATTENDANCE SHEET**

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives		
Level:	Staff		
Company:	Hai Di Lao		

Date:	21 February 2019	Time:	
Location:		Trainer:	

Trainee Name:		Trainees Signature:*	
1			
2			
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4			
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27			

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### TRAINING ATTENDANCE SHEET

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives
Level:	Staff
Company:	Hai Di Lao

Date:	22 February 2019	Time:	
Location:		Trainer:	

Trainee Name:	Trainees Signature:*
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3	
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**TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:**



**TRAINING ATTENDANCE SHEET**

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives
Level:	General
Company:	Haidilao

Date:	06 March 2019	Time:	
Location:		Trainer:	

Trainees Name:	Trainees Signature:*
1	
2	
3	
4	
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<b>TRAINERS USE ONLY: Record any incidents/comments/observations in the space below:</b>



**TRAINING ATTENDANCE SHEET**

Course Name:	Responsible Alcohol Service and Promoting the Four Licensing Objectives		
Level:	General		
Company:	Haidilao		

Date:	16 April 2019	Time:	4PM-5PM
Location:		Trainer:	[REDACTED]

Trainee Name:	Trainees Signature:*
---------------	----------------------

1	[REDACTED]	
2	[REDACTED]	
3	[REDACTED]	
4	[REDACTED]	
5	[REDACTED]	
6	[REDACTED]	
7	[REDACTED]	
8	[REDACTED]	
9	[REDACTED]	
10	[REDACTED]	
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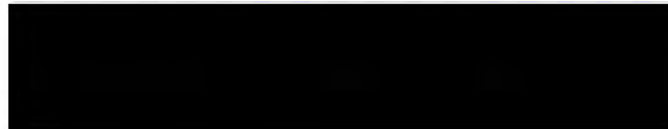
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Factors affecting drinking behaviour*

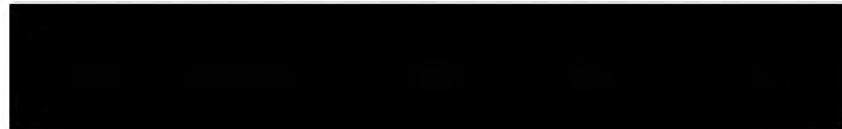
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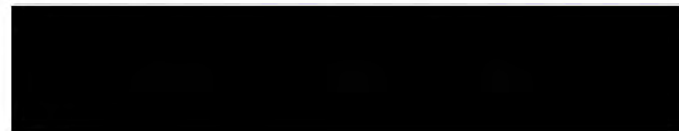
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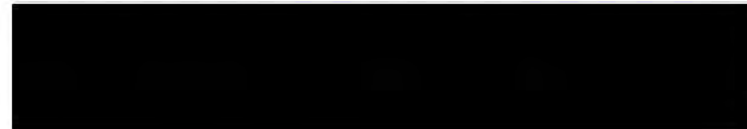
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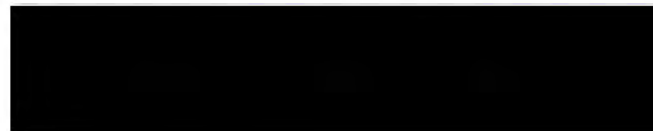
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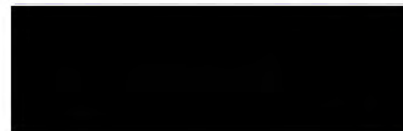
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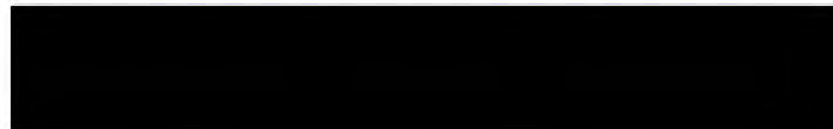
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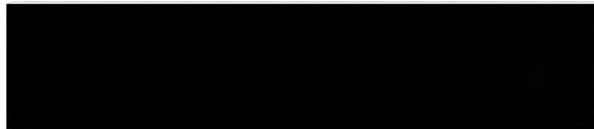
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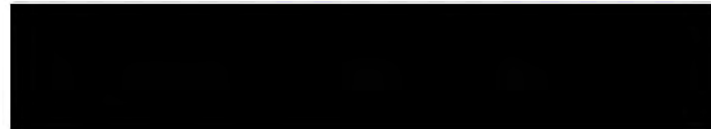
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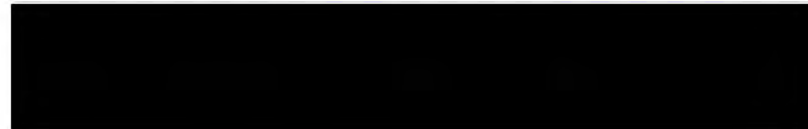
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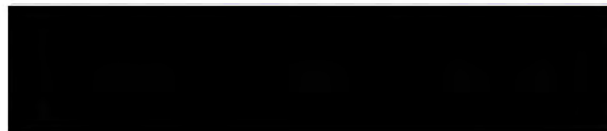
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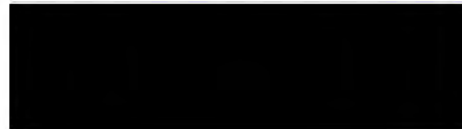
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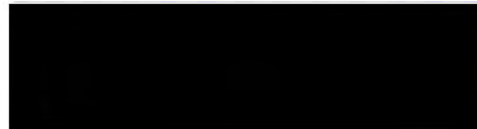
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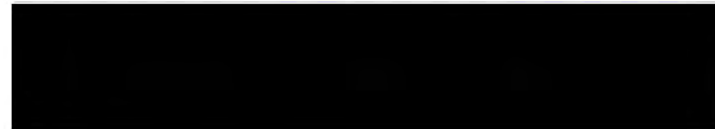
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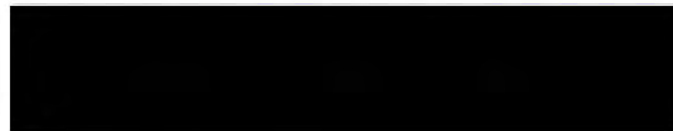
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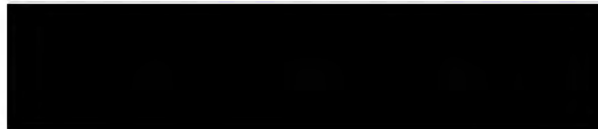
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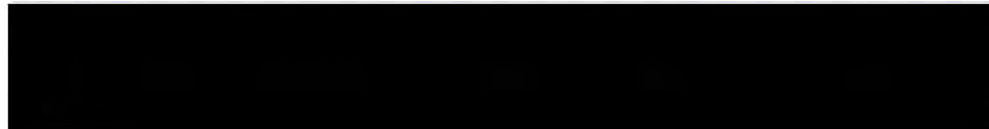
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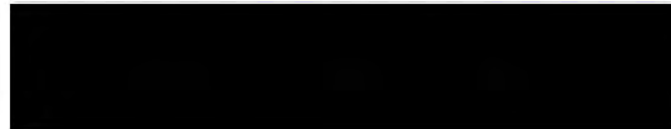
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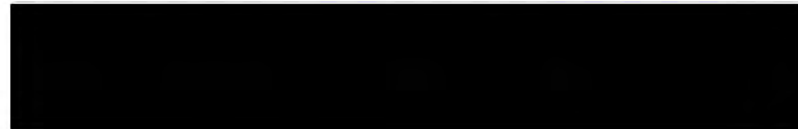
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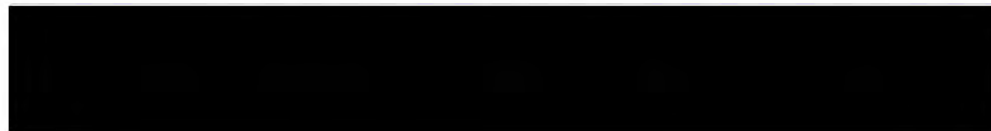
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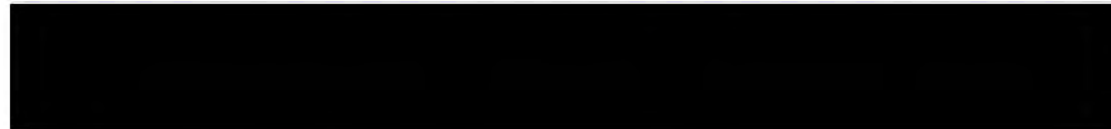
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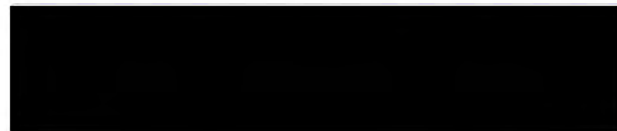
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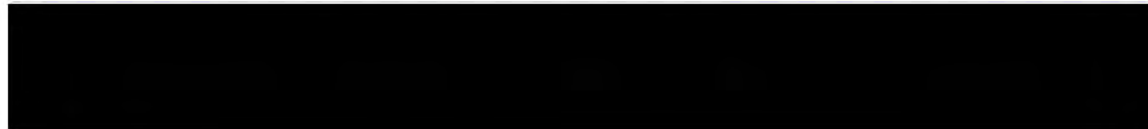
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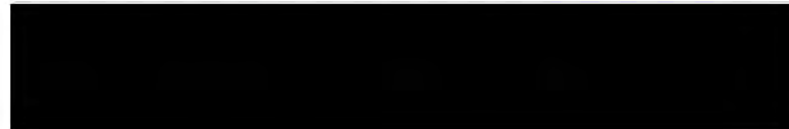
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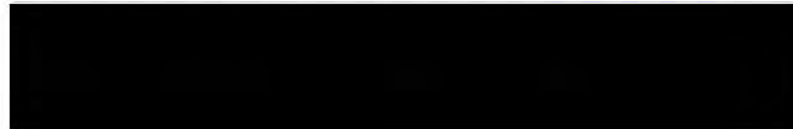
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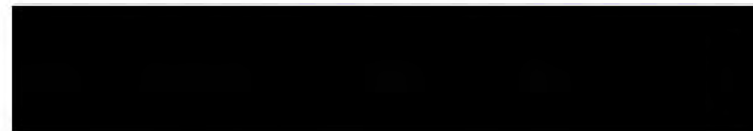
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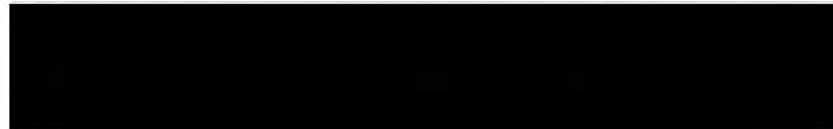
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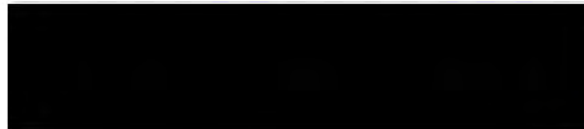
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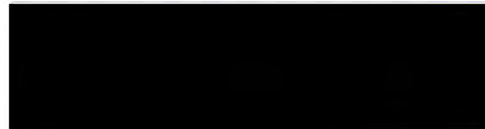
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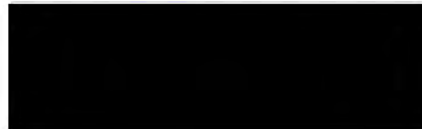
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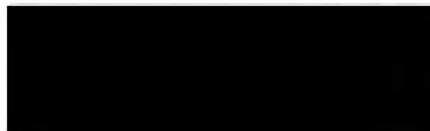
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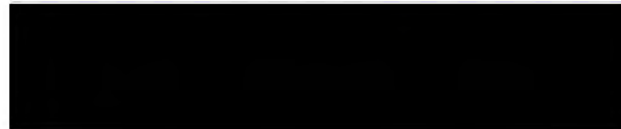
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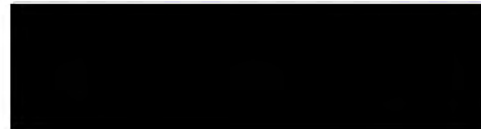
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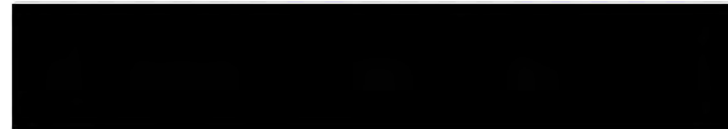
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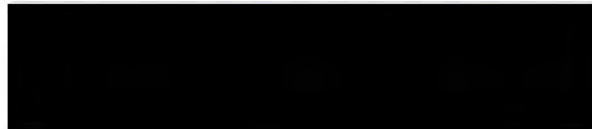
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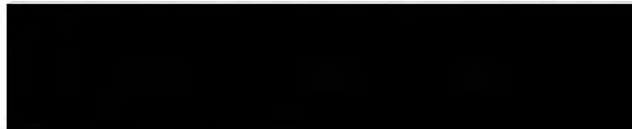
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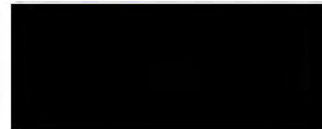
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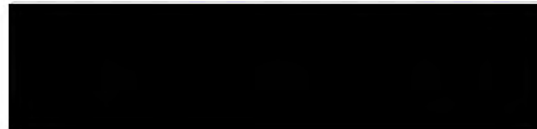
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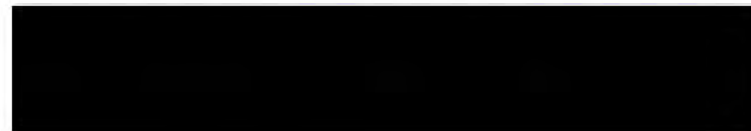
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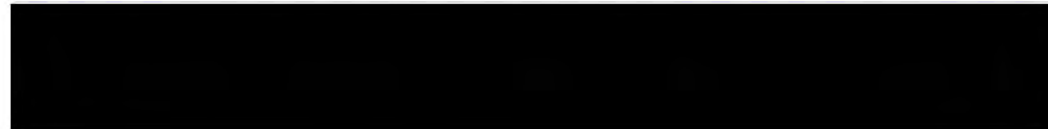
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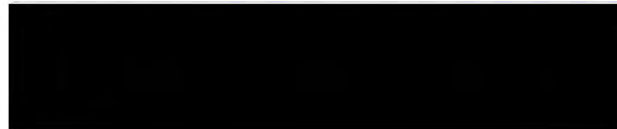
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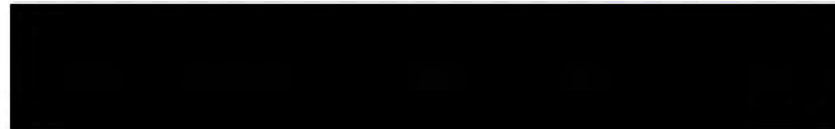
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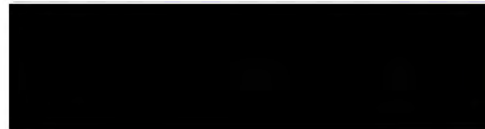
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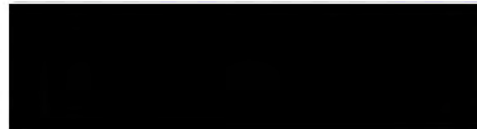
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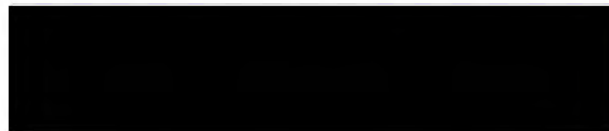
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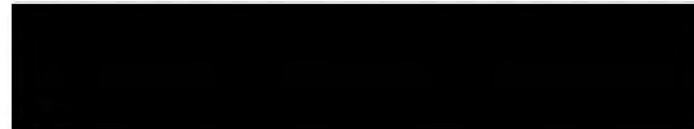
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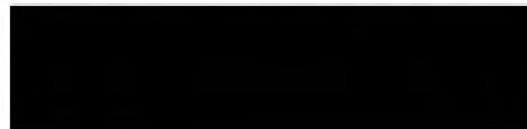
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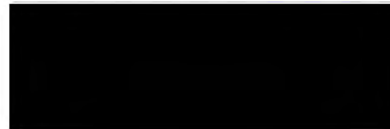
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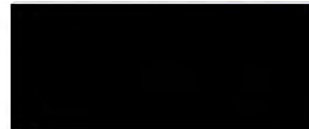
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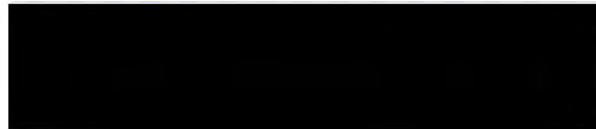
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**TRAINING ATTENDANCE SHEET**

Course Name:	Food Hygiene
Level:	Level 3
Company:	Mixed

Date:	12 April 2022	Time:	10.30-16.30
Location:	Goods Way	Trainer:	[REDACTED]

Trainees Name:	Trainees Signature:	Company
[REDACTED]	[REDACTED]	HAIDILAO
[REDACTED]	[REDACTED]	HAIDILAO
[REDACTED]	[REDACTED]	HAIDILAO
[REDACTED]	[REDACTED]	HAIDILAO

✓



**TRAINING ATTENDANCE SHEET**

Course Name:	Food Hygiene Training
Level:	Level 3 for Supervisors
Company:	Mixed

Date:	15 August 2022
Location:	Inca
Trainer:	[REDACTED]

3	[REDACTED]
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<b>TRAINING ATTENDANCE SHEET</b>
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Course Name:	Food Hygiene
Level:	Level 3
Company:	Mixed

Date:	24 May 2023	Time:	10.30- 16.30
Location:	Tap and Bottle	Trainer:	[REDACTED]

Trainee Name	Company	Signature
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7	[REDACTED]
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TRAINING ATTENDANCE SHEET		
Course Name:	Level 3 Equivalent Food Hygiene Training	
Level:	Management	
Company:	Mixed	
Date:	28 March 2023	Time: 10.30AM- 4.30PM
Location:	Tap and Bottle	Trainer: [REDACTED]
Trainee Name:	Signature	Name of Company
4	[REDACTED]	[REDACTED]



**City of Westminster**  
64 Victoria Street, London,  
SW1E 6QP

**Schedule 12**  
**Part A**

**WARD: St James's**  
**UPRN: 010033637496**

**Premises licence**

Regulation 33, 34

**Premises licence number:**

20/01462/LIPDPS

**Original Reference:**

18/03530/LIPN

**Part 1 – Premises details**

**Postal address of premises:**

HaiDiLao  
Units 4 And 5  
Trocadero  
13 Coventry Street  
London  
W1D 7AB

**Telephone Number:** Not Supplied

**Where the licence is time limited, the dates:**

Not applicable

**Licensable activities authorised by the licence:**

Performance of Dance  
Exhibition of a Film  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Exhibition of a Film**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Playing of Recorded Music**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Performance of a Play**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Late Night Refreshment**

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off)  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight

24 hours every day of the week (Resident and guests)

**The opening hours of the premises:**

Monday to Sunday: 08:00 to 02:30

Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)

New Year's Eve extension to start of licensable activities on New Year's Day

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.



## Part 2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Uk Haidilao Pte. Ltd  
10-11 Austin Friars  
London  
EC2N 2HG

**Registered number of holder, for example company number, charity number (where applicable)**

10931069

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

**Name:** Gioia Zhan

*Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.*

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Licence Number:** 27288  
**Licensing Authority:** London Borough Of Tower Hamlets

**Date:** 31 August 2023

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

## Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
  - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.
10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

**Annex 2 – Conditions consistent with the operating Schedule**

None

### **Annex 3 – Conditions attached after a hearing by the licensing authority**

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.
12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.
13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.
15. The basement of the premises shall only operate as a restaurant:
  - (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
  - (iv) which do not provide any take away service of food or drink for immediate consumption,
  - (v) which do not provide any take away service of food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.
17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.

34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.
43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
  - 1 SIA Door Supervisor from 7pm to 11pm
  - 2 SIA Door Supervisors from 11pm to 3am



48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).
49. There shall be no queueing on the highway after 21:00hrs daily.







City of Westminster  
64 Victoria Street, London,  
SW1E 6QP

Schedule 12  
Part B

WARD: St James's  
UPRN: 010033637496

Premises licence  
summary

Regulation 33, 34

Premises licence  
number:

20/01462/LIPDPS

Part 1 – Premises details

Postal address of premises:

HaiDiLao  
Units 4 And 5  
Trocadero  
13 Coventry Street  
London  
W1D 7AB

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance  
Exhibition of a Film  
Playing of Recorded Music  
Anything of a similar description to Live Music, Recorded Music or Performance of Dance  
Performance of a Play  
Late Night Refreshment  
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00  
Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Exhibition of a Film**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Playing of Recorded Music**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Performance of a Play**

Monday to Saturday: 10:00 to 02:00  
Sunday: 12:00 to 02:00

Sundays before Bank Holidays 12:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Late Night Refreshment**

Monday to Sunday: 23:00 to 02:00 (Indoors)

Sundays before Bank Holidays 23:00 to 02:00  
24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30 (On and off)  
Friday to Saturday: 10:00 to 00:00  
Sunday: 12:00 to 22:30

Sundays before Bank Holidays 12:00 to midnight  
24 hours every day of the week (Resident and guests)

**The opening hours of the premises:**

Monday to Sunday: 08:00 to 02:30  
Sundays before Bank Holidays: 08:00 to 02:30

24 hours every day of the week (Resident and guests)  
New Year's Eve extension to start of licensable activities on New Year's Day

**Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises.

**Name and (registered) address of holder of premises licence:**

Uk Haidilao Pte. Ltd  
10-11 Austin Friars  
London  
EC2N 2HG

**Registered number of holder, for example company number, charity number (where applicable)**

10931069

**Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:**

**Name:** Gioia Zhan

**State whether access to the premises by children is restricted or prohibited:**

Restricted

**Date:** 31 August 2023

**This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.**

Premises licence history

Application	Details of Application	Date Determined	Decision
18/03530/LIPN	<p>Application for a New Premises Licence</p> <p><b>Performance of Dance</b> Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p><b>Exhibition of a Film</b> Monday to Thursday: 10:00 to 01:00 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p><b>Playing of Recorded Music</b> Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p><b>Anything of a similar description to Live Music, Recorded Music or Performance of Dance</b> Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p><b>Performance of a Play</b> Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30</p> <p><b>Late Night Refreshment</b> Monday to Thursday: 23:00 to 23:30 (Indoors)</p>	14.06.2018	Granted by Licensing Sub-Committee

	<p>Friday to Saturday: 23:00 to 00:00</p> <p><b>Sale by Retail of Alcohol</b></p> <p>Monday to Thursday: 10:00 to 23:30 (On and off)</p> <p>Friday to Saturday: 10:00 to 00:00</p> <p>Sunday: 12:00 to 22:30</p>		
19/00869/LIPVM	Application for a Minor Variation: To Vary the layout of the premises	11.02.2019	Granted under Delegated Authority
19/04772/LIPDPS	Application to Vary the Designated Premises Supervisor	30.05.2019	Granted under Delegated Authority
19/14057/LIPV	<p>Application to Vary the premises licence</p> <p>To extend the hours for licensable activities excluding the sale by retail for alcohol until 02:00am</p>	30.07.2020	Granted by Licensing Sub-Committee
20/01462/LIPDPS	Application to Vary the Designated Premises Supervisor	16.04.2020	Granted under Delegated Authority

**There is no appeal history**

**Temporary Event Notice History**

<b>Application</b>	<b>Details of Application</b>	<b>Date Determined</b>	<b>Decision</b>
23/01135/LITENP	Temporary Event Notice	02.03.2023	Event allowed to proceed
23/01236/LITENP	Temporary Event Notice	06.03.2023	Event allowed to proceed
23/01240/LITENP	Temporary Event Notice	10.03.2023	Event allowed to proceed
23/01239/LITENP	Temporary Event Notice	06.03.2023	Event allowed to proceed
23/01825/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/01826/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/01827/LITENP	Temporary Event Notice	28.03.2023	Event allowed to proceed
23/02421/LITENP	Temporary Event Notice	28.04.2023	Event allowed to proceed



***CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING***

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

**Conditions: On Current Licence -**

**Mandatory:**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage

or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the

premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

## **Annex 2 – Conditions consistent with the operating Schedule**

None

## **Annex 3 – Conditions attached after a hearing by the licensing authority**

11. Access to the premises between 01:00 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel and shall be restricted to hotels residents and up to 5 bona fide guests per resident.

**Condition 11 is proposed to be removed by the applicant.**

12. Egress from the premises between 02:30 and 08:00 shall only be via the internal door (as shown on the attached plans) from the adjacent hotel.

**Condition 12 is proposed to be removed by the applicant.**

13. The supply of alcohol between the hours of 23:30 (Monday to Thursday), midnight (Friday and Saturday) and 22:30hrs (Sunday, midnight on Sundays before bank holidays) and 10:00 hours on the following day shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

**Condition 13 is proposed to be removed by the applicant.**

14. The provision of late-night refreshment between the hours of 02:00 and 10:00 hours shall be limited to residents from the adjacent hotel and their guests. Hotel residents' bona fide guests shall be limited to a maximum of 5 guests per resident.

**Condition 14 is proposed to be removed by the applicant.**

15. The basement of the premises shall only operate as a restaurant:
  - (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non-disposable crockery,
  - (iv) which do not provide any take away service of food or drink for immediate consumption,
  - (v) which do not provide any take away service of food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied for consumption on the premises, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.

16. All sales of alcohol for consumption off the premises shall be in sealed containers and ancillary to a takeaway meal only and shall not be consumed on the premises.

17. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
18. There shall be no more than 280 customers (excluding staff) in the basement of the premises at any one time.
19. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
20. All entrance doors and windows to be kept closed after 23:00 hours or when regulated entertainment is taking place except for immediate access and egress of persons.
21. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
22. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
23. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
24. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
25. No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
26. No collections of waste or recycling materials (including bottles) from the premises shall take place between 23.00 and 07.00 hours on the following day.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
29. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
30. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

31. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received concerning crime and disorder
  - (d) any incidents of disorder
  - (e) all seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system, searching equipment or scanning equipment
  - (g) any refusal of the sale of alcohol (h) any visit by a relevant authority or emergency service.
32. There shall be no cinema style showing of films
33. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
34. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
35. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
36. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
37. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
38. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
39. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental health Service, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental health Services and access shall only be by persons authorised by the Premises Licence Holder. The limiter shall not be altered without prior agreement with the Environmental health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised officer of the Environmental health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
40. No fumes, steam or odours shall be emitted from the licenced premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
41. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
42. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them unless seated in an authorised external area.

43. The premises licence holder shall ensure that any patrons smoking outside the premises do so on an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
44. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
45. There shall be no striptease or nudity and all persons shall be decently attired at all times unless the premises are operating under the provisions of a Sexual Entertainment Licence.
46. There shall be no sale of alcohol or provision of late-night refreshment from the ground floor.
47. SIA Staff will be deployed at the Premises as follows:
  - 1 SIA Door Supervisor from 7pm to 11pm
  - 2 SIA Door Supervisors from 11pm to 3am
48. There shall be no new entries to the premises after 1am until close, daily (notwithstanding the effect of conditions 11 to 14 above).

**Condition 48 is proposed to be removed by the applicant.**

49. There shall be no queueing on the highway after 21:00hrs daily.

**Conditions proposed to be added by the applicant**

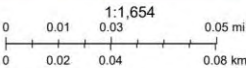
50. Licensable activities for the whole premises shall be ancillary to the use as a restaurant.
51. Patrons permitted to temporarily leave and then re-enter the premises after midnight e.g. to smoke or make a phone call, shall be limited to (10) persons at any one time and supervised by SIA Security.
52. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
53. There shall be a minimum of 2 door supervisors from 11pm until 4:30am.

Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB



31/08/2023, 13:29:50

- Property Mailing List
- ▭ Ward Boundaries
- ▭ Ward Labels



**Resident count: 33**



**Licensed premises within 75 metres of Units 4 And 5, Trocadero, 13 Coventry Street, London, W1D 7AB**

<b>Licence Number</b>	<b>Trading Name</b>	<b>Address</b>	<b>Premises Type</b>	<b>Time Period</b>
22/04961/LIPDPS	Shrimp And Grill	Basement To First Floor Unit 75 Trocadero 13 Coventry Street London W1D 7AB	Restaurant	Monday; 09:00 - 23:30   Tuesday; 09:00 - 23:30   Wednesday; 09:00 - 23:30   Thursday; 09:00 - 23:30   Friday; 09:00 - 00:00   Saturday; 09:00 - 00:00   Sunday; 09:00 - 23:00   Sundays before Bank Holidays; 09:00 - 00:00
23/03494/LIPCH	Skewer Beer	Unit 34B Trocadero 19 Rupert Street London W1D 7PN	Restaurant	Sunday; 10:00 - 00:00   Monday to Saturday; 10:00 - 01:30
19/07844/LIPN	United Chip, Unit 34a, The Trocadero	19A Rupert Street London W1D 6DF	Restaurant	Sunday; 12:00 - 22:30   Monday to Thursday; 11:00 - 23:30   Friday to Saturday; 11:00 - 00:00
23/02743/LIPVM	Coyote Ugly - (30 Shaftesbury Avenue)	Unit 30 Basement Part And Ground Floor Trocadero 13 Coventry Street London W1D 7AB	Leisure (other)	Monday; 08:00 - 03:00   Tuesday; 08:00 - 03:00   Wednesday; 08:00 - 03:00   Thursday; 08:00 - 03:00   Friday; 08:00 - 03:00   Saturday; 08:00 - 03:00   Sunday; 08:00 - 03:00
20/01462/LIPDPS	HaiDiLao	Units 4 And 5 Trocadero 13 Coventry Street London W1D 7AB	Restaurant	Sunday; 08:00 - 23:00   Tuesday to Thursday; 08:00 - 00:00   Friday to

				Saturday; 08:00 - 00:30   Sundays before Bank Holidays; 08:00 - 00:30
20/00949/LIPDPS	Not Recorded	Unit 29 Trocadero 13 Coventry Street London W1D 7AB	Shop	Monday to Sunday; 00:00 - 00:00
21/06593/LIPDPS	Platinum Lace Gentlemans Club	Unit 33 Trocadero 13 Coventry Street London W1D 7AB	Night clubs and discos	Sunday; 15:00 - 03:30   Monday to Saturday; 15:00 - 06:30
23/01355/LIPN	Not Recorded	19A Rupert Street London W1D 6DF	Restaurant	Sunday; 11:00 - 23:00   Monday to Thursday; 12:00 - 22:00   Friday to Saturday; 11:00 - 00:00
23/03585/LIPCHD	Blue Posts Public House	28 Rupert Street London W1D 6DJ	Public house or pub restaurant	Sunday; 12:00 - 23:00   Monday to Thursday; 10:00 - 23:30   Friday to Saturday; 10:00 - 00:00
18/04102/LIPDPS	Blue Posts Public House	28 Rupert Street London W1D 6DJ	Restaurant	Sunday; 12:00 - 23:00   Monday to Thursday; 10:00 - 23:30   Thursday to Friday; 10:00 - 00:00
16/02850/LIPDPS	Bar Rumba	Ground Floor Unit 17d Trocadero 13 Coventry Street London W1D 7ER	Restaurant	Sunday; 09:00 - 03:30   Monday to Saturday; 09:00 - 06:00
21/14602/LIPDPS	Fratelli La Bufala	Vernon House 40 Shaftesbury Avenue London W1D 7ER	Restaurant	Monday to Sunday; 09:00 - 01:00
22/07295/LIPRW	XU	30 Rupert Street London W1D 6DL	Restaurant	Monday; 10:00 - 01:30   Tuesday; 10:00 - 01:30   Wednesday;

				10:00 - 01:30   Thursday; 10:00 - 01:30   Friday; 10:00 - 01:30   Saturday; 10:00 - 01:30   Sunday; 12:00 - 00:00
14/01354/LIPVM	The Palomar	34 Rupert Street London W1D 6DN	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
06/12437/WCCMAP	C & R Cafe Restaurant	3-4 Rupert Court London W1D 6DY	Shop	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
23/00402/LIPT	Alberts Schloss	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Sunday; 09:00 - 03:00   Monday to Saturday; 09:00 - 03:30
23/03097/LIPDPS	Crystal Maze	20-24 Shaftesbury Avenue London W1D 7EU	Miscellaneous	Monday to Sunday; 09:00 - 04:00
23/00414/LIPV	Alberts Schloss	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Sunday; 09:00 - 03:00   Monday to Saturday; 09:00 - 03:30
23/00396/LIPSL	Shadow Licence	20-24 Shaftesbury Avenue London W1D 7EU	Night clubs and discos	Sunday; 09:00 - 03:00   Monday to Saturday; 09:00 - 03:30
22/02797/LIPN	Rainforest Cafe	20-24 Shaftesbury Avenue London W1D 7EU	Restaurant	Monday; 10:00 - 00:30   Tuesday; 10:00 - 00:30   Wednesday; 10:00 - 00:30   Thursday; 10:00 - 00:30   Friday; 10:00 - 00:30   Saturday; 10:00 - 00:30   Sunday; 10:00 - 00:30
23/05121/LIPVM	Hovarda	36 - 40 Rupert Street London W1D 6DN	Restaurant	Monday; 10:00 - 01:30   Tuesday; 10:00 - 01:30

				Wednesday; 10:00 - 01:30   Thursday; 10:00 - 01:30   Friday; 10:00 - 01:30   Sunday; 12:00 - 01:00
20/02226/LIPDPS	Morden & Lea	17 Wardour Street London W1D 6PJ	Restaurant	Sunday; 12:00 - 00:00   Monday to Wednesday; 10:00 - 00:30   Thursday to Saturday; 10:00 - 01:30
23/01378/LIPT	Heritage	18 Rupert Street London W1D 6DD	Restaurant	Sunday; 12:00 - 00:00   Monday to Wednesday; 10:00 - 01:00   Thursday to Saturday; 10:00 - 01:30
18/00656/LIPN	Trocadero Hotel/Sky Bar & Restaurant	Trocadero 13 Coventry Street London W1D 7DH	Hotel, 3 star or under	Monday to Sunday; 00:00 - 00:00
23/04727/LIPDPS	Five Guys	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Sunday; 10:00 - 22:30   Monday to Thursday; 10:00 - 23:30   Friday to Saturday; 10:00 - 00:00
22/00403/LIPDPS	Picturehouse Central	Trocadero 13 Coventry Street London W1D 7DH	Cinema	Monday to Sunday; 00:00 - 23:59
21/06624/LIPN	Sky Bar Lounge	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Monday to Sunday; 00:00 - 00:00
17/08106/LIPN	Unit 4 - Happy Bar And Grill	Trocadero 13 Coventry Street London W1D 7DH	Restaurant	Sunday; 08:00 - 22:30   Monday to Thursday; 08:00 - 23:30   Friday to Saturday; 08:00 - 00:00
23/00684/LIPN	Not Recorded	Trocadero 13 Coventry Street London W1D 7DH	Not Recorded	Sunday; 09:00 - 23:00   Monday to Thursday; 09:00 - 00:00

				Friday to Saturday; 09:00 - 00:30
19/11416/LIPV	Thai Tho Soho	42 Rupert Street London W1D 6DP	Restaurant	Monday; 10:00 - 00:30   Tuesday; 10:00 - 00:30   Wednesday; 10:00 - 00:30   Thursday; 10:00 - 00:30   Friday; 10:00 - 00:30   Saturday; 10:00 - 00:30   Sunday; 12:00 - 00:00
15/04805/LIPDPS	Caffe Concerto	50 Shaftesbury Avenue London W1D 6LW	Cafe	Monday to Sunday; 08:00 - 23:30
22/05494/LIPT	Pochawa Grill	29 Wardour Street London W1D 6PS	Not Recorded	Sunday; 10:00 - 00:00   Monday to Saturday; 10:00 - 00:30
20/03201/LIPN	Orient London	15 Wardour Street London W1D 6PH	Restaurant	Monday; 10:00 - 00:30   Tuesday; 10:00 - 00:30   Wednesday; 10:00 - 00:30   Thursday; 10:00 - 00:30   Friday; 10:00 - 00:30   Saturday; 10:00 - 00:30   Sunday; 12:00 - 00:00
16/10204/LIPV	London Jade Garden	15 Wardour Street London W1D 6PH	Restaurant	Sunday; 12:00 - 23:00   Monday to Thursday; 10:00 - 00:00   Friday to Saturday; 10:00 - 00:30
19/09537/LIPDPS	Waxy O'Connor's	Basement And Ground Floor 14 - 16 Rupert Street London W1D 6DD	Public house or pub restaurant	Sunday; 12:00 - 00:00   Sunday; 12:00 - 23:00   Monday to Thursday; 10:00 - 23:30   Monday to

				Saturday; 10:00 - 00:30   Friday to Saturday; 10:00 - 00:00   Sundays before Bank Holidays; 12:00 - 00:00
14/01871/LIPDPS	Wong Kei Restaurant	41-43 Wardour Street London W1D 6PY	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
21/14405/LIPN	Not Recorded	27 Wardour Street London W1D 6PR	Restaurant	Monday; 10:00 - 04:30   Tuesday; 10:00 - 04:30   Wednesday; 10:00 - 04:30   Thursday; 10:00 - 04:30   Friday; 10:00 - 04:30   Saturday; 10:00 - 04:30   Sunday; 12:00 - 04:30
23/01271/LIPDPS	O'Neills Public House	33 Wardour Street London W1D 6PU	Public house or pub restaurant	Sunday; 08:00 - 02:00   Monday to Tuesday; 08:00 - 02:30   Wednesday to Saturday; 08:00 - 03:30   Sundays before Bank Holidays; 08:00 - 02:30
06/12381/WCCMAP	Cafe T.P.T.	21 Wardour Street London W1D 6PN	Restaurant	Sunday; 12:00 - 01:00   Monday to Saturday; 10:00 - 01:00
23/01047/LIPDPS	Four Seasons	23 Wardour Street London W1D 6PW	Restaurant	Sunday; 12:00 - 05:00   Monday to Saturday; 10:00 - 05:00
22/12049/LIPT	Old Town 97	19 Wardour Street London W1D 6PL	Restaurant	Sunday; 12:00 - 04:00   Monday to Saturday; 10:00 - 04:00
16/00578/LIPDPS	MW Buffet	58-60 Shaftesbury	Restaurant	Sunday; 12:00 - 00:00

		Avenue London W1D 6LS		Monday to Saturday; 10:00 - 00:30
17/14804/LIPV	Young Cheng Restaurant	39 Wardour Street London W1D 6PX	Restaurant	Sunday; 12:00 - 23:00   Monday to Saturday; 10:00 - 23:30
22/05329/LIPDPS	Apollo Theatre	Apollo Theatre 31 - 33 Shaftesbury Avenue London W1D 7EZ	Theatre	Monday to Sunday; 09:00 - 00:00
16/06157/LIPT	McDonald's	Ground Floor Right And Basement Avenue House 25 - 27 Shaftesbury Avenue London W1D 7EQ	Restaurant	Sunday; 05:00 - 23:00   Monday to Thursday; 05:00 - 00:00   Friday to Saturday; 05:00 - 01:00
18/16199/LIPVM	Shaftesbury Food And Wine	Ground Floor Unit 2 Avenue House 25 - 27 Shaftesbury Avenue London W1D 7EQ	Shop	Monday; 00:00 - 00:00   Tuesday; 00:00 - 00:00   Wednesday; 00:00 - 00:00   Thursday; 00:00 - 00:00   Friday; 00:00 - 00:00   Saturday; 00:00 - 00:00   Sunday; 00:00 - 00:00
23/00478/LIPDPS	Lyric Theatre	Avenue House 25-27 Shaftesbury Avenue London W1D 7EG	Theatre	Monday to Sunday; 09:00 - 00:00
23/00692/LIPDPS	Gold Mine Restaurant	45 Wardour Street London W1D 6PZ	Restaurant	Sunday; 12:00 - 00:00   Monday to Saturday; 10:00 - 00:30
21/06490/LIPT	Sugar	First Floor And Second Floor 11 Wardour Street London W1D 6PG	Club or institution	Monday; 09:00 - 03:30   Tuesday; 09:00 - 03:30   Wednesday; 09:00 - 03:30   Thursday; 09:00 - 03:30

				Friday; 09:00 - 06:00   Saturday; 09:00 - 06:00   Sunday; 09:00 - 23:00   Monday to Thursday; 09:00 - 03:30   Friday to Saturday; 09:00 - 06:00
23/00615/LIPD	Misato Restaurant	11 Wardour Street London W1D 6PG	Restaurant	Monday to Sunday; 11:00 - 00:00





City of Westminster

# Licensing Sub-Committee Report

Item No:

Date:

14 September 2023

Licensing Ref No:

23/03793/LIPN - New Premises Licence

Title of Report:

3 Soho Street  
3 - 5 Soho Street  
London  
W1D 3DG

Report of:

Director of Public Protection and Licensing

Wards involved:

West End

Policy context:

City of Westminster Statement of Licensing Policy

Financial summary:

None

Report Author:

Emanuela Meloyan

Contact details

Telephone: 020 7641 6500  
Email: emeloyan@westminster.gov.uk

## 1. Application

1-A Applicant and premises			
<b>Application Type:</b>	New Premises Licence, Licensing Act 2003		
<b>Application received date:</b>	7 June 2023		
<b>Applicant:</b>	3 Soho Street Limited		
<b>Premises:</b>	3 Soho Street		
<b>Premises address:</b>	3 - 5 Soho Street London W1D 3DG	<b>Ward:</b>	West End
		<b>Cumulative Impact Area:</b>	West End
		<b>Special Consideration Zone:</b>	None
<b>Premises description:</b>	As per the application the premises intends to operate as a coffee shop, bar and live entertainment venue, with the coffee shop and bar being situated on the ground floor, and the venue auditorium being situated in the basement. Additionally, the basement venue space will have capacity of approximately 130 guests in a seated format, and a capacity of approximately 200 in a standing format.		
<b>Premises licence history:</b>	This is an application for a new premises licence and therefore no license history exists.		
<b>Applicant submissions:</b>	Applicant has provided supporting documents as part of the application form that appear at Appendix 2.		
<b>Applicant amendments:</b>	None		

1-B Proposed licensable activities and hours							
<b>Late Night Refreshment:</b>				<b>Indoors, outdoors or both</b>			Indoors
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	23:00	23:00	23:00	23:00	23:00	23:00	N/A
<b>End:</b>	23:30	23:30	23:30	23:30	00:00	00:00	N/A
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.					

<b>Sale by retail of alcohol</b>				<b>On or off sales or both:</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	12:00
<b>End:</b>	23:30	23:30	23:30	23:30	00:00	00:00	22:30
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.					

<b>Plays</b>				<b>Indoors, outdoors or both</b>			Indoors
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	23:30	23:30	23:30	23:30	00:00	00:00	23:00
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.					

Films				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	10:00	10:00	10:00	10:00	10:00	10:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	23:00
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				

Live Music				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	10:00	10:00	10:00	10:00	10:00	10:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	23:00
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				

Recorded Music				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	10:00	10:00	10:00	10:00	10:00	10:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	23:00
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				

Performance of Dance				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	10:00	10:00	10:00	10:00	10:00	10:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	23:00
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				

Anything of similar description				Indoors, outdoors or both			Indoors
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	10:00	10:00	10:00	10:00	10:00	10:00	10:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	23:00
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				

Hours premises are open to the public							
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	08:00	08:00	08:00	08:00	08:00	08:00	09:00
End:	23:30	23:30	23:30	23:30	00:00	00:00	22:30
Seasonal variations/ Non-standard timings:			From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day. On Sundays prior to bank holidays/public holidays extended to 00:00.				
Adult Entertainment:			None				

## 2. Representations

2-A Responsible Authorities	
<b>Responsible Authority:</b>	Environmental Health
<b>Representative:</b>	Anil Drayan
<b>Received:</b>	17 July 2023

**I refer to the application for a new Premises Licence for the above premises which is located in the West End Cumulative Impact Zone (CIZ)**

Plans of the premises have been submitted showing the Basement and Ground Floor (labelled 12 Soho Square).

**The licensable activities being sought are:**

1. The following Regulated Entertainments indoors on Monday to Thursday 10.00 to 23:30 hours, Friday and Saturday between 10.00 to 00:00 and Sunday between 11:00 to 23:00
  - Plays
  - Films
  - Live Music
  - Recorded Music
  - Performance of Dance
  - Anything similar to Live Music, Recorded Music and Performance of Dance

Also for the above on New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day and on Sundays prior to bank holidays/public holidays extended to 00:00.

2. Provision of Late-Night Refreshment indoors on Monday to Thursday between 23.00 to 23:30 hours and Friday and Saturday between 23.00 to 00:00 hours The terminal hour for late night refreshment on New Year's Eve is extended to 05:00 on New Year's Day and on Sundays prior to bank holidays/public holidays extended to 00:00.
3. Supply of Alcohol 'On and 'Off' the premises on Monday to Thursday between 10.00 to 23:30 hours, Friday and Saturday between 10.00 to 00:00 hours and on Sunday 12:00 to 22:30 hours. On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day and on Sundays prior to bank holidays/public holidays extended to 00:00.
- 4.

**I wish to make the following representations based on the operating schedule and plans submitted:**

1. The Regulated Entertainments sought and for the times requested may lead to an increase in Public Nuisance in the CIZ and adversely impact on Public Safety
2. The provision of Late-Night Refreshment for the times requested may lead to an increase in Public Nuisance in the CIZ
3. The Supply of Alcohol and for the times requested may lead to an increase in Public Nuisance in the CIZ and impact on Public Safety

**Environmental Health also makes the following further comments:**

- Westminster’s Statement of Licensing Policy – see on the Council’s website – requires licensed premises demonstrating compliance with policy CH1, Protection of Children from Harm. Free advice on complying with this can be found in the Policy (see page 36 of policy).
- Some conditions have been offered and these are being assessed to see if they are sufficient to allay Environmental Health concerns. Also clarity is requested on the address stated on the plans and the address stated for these premises.
- The applicant states ‘3 Soho Street is a coffee shop, bar and live entertainment venue, with the coffee shop and bar being situated on the ground floor, and the venue auditorium being situated in the basement’ - it is unclear if the premises have already been refurbished for the proposed use – any refurbishment should be constructed at least in line with the advice laid out in the District Surveyor’s Technical Standards for Places of Entertainment.
- The applicant also states ‘Access to the venue auditorium is via one flight of stairs, leading into the basement space from the main cafe and bar space’ – this is unlikely to be sufficient for the proposed capacities in the basement.
- The provision of sanitary accommodation must be at least in line with recommendations in BS6465 for any proposed capacity.
- In addition the applicant is requested to submit an acoustic assessment of the proposed use in accordance with guidance in Appendix 11 of Westminster’s Statement of Licensing Policy including prevention of noise transference through the building structure to other users of the building block.

The applicant is therefore requested to contact the undersigned to discuss the above and arrange a site visit after which Environmental Health may propose additional conditions for the proposed use.

<b>Responsible Authority:</b>	Licensing Authority
<b>Representative:</b>	Roxana Haq
<b>Received:</b>	17 July 2023

I write in relation to the application submitted to vary a Premises Licence for the following premises:

**23/03793/LIPN: 3 - 5 Soho Street, London W1D 3DG**

As a responsible authority under section 13 (4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011 the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the Licensing Objectives:

- Public Nuisance
- Prevention of Crime & Disorder
- Public Safety
- Protection of Children from harm

This application seeks the following:

**Performance of Dance**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 23:00

**Exhibition of a Film**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 23:00

**Performance of Live Music**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 23:00

**Playing of Recorded Music**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 23:00

**Anything of a similar description to Live Music, Recorded Music or Performance of Dance**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 23:00

**Performance of a Play**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 11:00 to 23:00

**Late Night Refreshment**

Monday to Thursday: 23:00 to 23:30

Friday to Saturday: 23:00 to 00:00

**Sale by Retail of Alcohol**

Monday to Thursday: 10:00 to 23:30

Friday to Saturday: 10:00 to 00:00

Sunday: 12:00 to 22:30

**Seasonal Details for all licensable activities:** From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

The premises is located within the West End Cumulative Impact Zone and as such, a number of policy points must be considered namely CIP1, HRS1 and PB1.

We note the application falls within the councils core hours policy however;

**Policy CIP1 states:**

A. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:

1. Vary the hours within Core Hours under Policy HRS1, and/or
2. Vary the licence to reduce the overall capacity of the premises.

C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.

D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.

### **Public Houses and Bars Policy PB1**

B. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone other than:

1. Applications to vary the existing licence hours within the council's Core Hours Policy HRS1.
2. Applications that seek to vary the existing licence so as to reduce the overall capacity of the premises.

D For the purposes of this policy a Public House or Bar is defined as a premises, or part of a premises that's primary use is the sale or supply of alcohol for consumption on those premises and/or for consumption off the premises for consumption outside the venue

The Licensing Authority has concerns with the high number of potential vertical drinkers at the venue and how they will adversely impact the already high levels of cumulative impact in the West End cumulative impact zone, in accordance with policy CIP1 and PB1. Please answer the following:

1. Please confirm the proposed capacity of each floor and how many seats are available?
2. What is the nature of the external tables and chairs as referred to in the list of proposed conditions by the applicant and what numbers of said furniture is proposed?
3. Does the applicant have a Dispersal Policy? If so, please provide a copy and
4. Will the applicant accept the council's Model Condition 86 as set out below?

**MC 86:** *"The licensable activities authorised by this licence and provided at the premises shall be ancillary to the main function of the premises as live entertainment venue"*

The Licensing Authority encourages the applicant to provide further submissions based on the above.

The Licensing Authority's policies, in relation to the Cumulative Impact Areas, are directed at the global and cumulative effects of licences on the area as a whole. The Licensing Authority encourages the applicant to provide further submissions as to how the premises will not add to cumulative impact in the cumulative impact area, as per policy CIP1. What mitigations if any will be put in place?

The applicant will need to satisfy the concerns of the Licensing Authority by demonstrating that the application is an exception to policy. It will be for Licensing Sub-Committee Members to determine this application, given its location within the West End Cumulative Impact area and the proposed style of operation.

Further discussions will be held with the applicant with any further policy considerations prior to any scheduled hearing and any further submissions will be forwarded on for Members information.

Please accept this as a formal representation and I look forward to hearing from you in due course.

<b>Responsible Authority:</b>	Metropolitan Police (withdrawn)
<b>Representative:</b>	Adam Deweltz
<b>Received:</b>	28 <sup>th</sup> June 2023

I refer to the above-mentioned application for a new premises licence.

Following consideration of the application and how it may affect the Licensing Objectives, I wish to make the following representation:

A new premises licence for licensable activities are likely to undermine the following licensing objective:

- The Prevention of Crime and Disorder.

The premises is also situated within Westminster's Cumulative Impact Area. If this premises licence is granted, it could have an impact on an area already saturated by licensed premises and this could increase crime and disorder.

I am happy to discuss my representation in further detail with you.

During the consultation period the Metropolitan Police as a responsible authority proposed conditions that were agreed by the applicant and appear at Appendix 4. The Metropolitan Police representation was withdrawn on the 5<sup>th</sup> September 2023.

2-B Other Persons	
<b>Name:</b>	[REDACTED]
<b>Address and/or Residents Association:</b>	[REDACTED]
<b>Received:</b>	13 July 2023
<p>No Planning consent received for use. No Planning consent received for 21 Sutton Row, licence granted.</p> <p>Negatively affect the amenities of Soho Square Encourage smoking and drinking on pavements causing pedestrian obstruction, noise, litter and potential increase in crime. Licensed premises already exist at 11 Soho Square with tables outside.</p> <p>Hare Krishna opposite at no. 10 has NO licence with tables outside. They create noise, litter and vehicular and pedestrian obstructions.</p>	
<b>Name:</b>	[REDACTED]
<b>Address and/or Residents Association:</b>	[REDACTED]
<b>Received:</b>	12 July 2023
<p>We request Councillors on the panel to carefully consider our concerns about this application for a new alcohol licence in the West End Cumulative Impact Zone. As the Committee are aware the onus is on the applicant to demonstrate they will not increase cumulative impact and will promote the licensing objectives.</p> <p>We will present evidence on the impact of the huge number of licensed premises is having on the lives of residents and how the high level of crime has made the area very unsafe for people on a night out. Any new licensed premises which increases the number of people on the streets at night will have a negative impact on residents living nearby on Soho Square and will increase the level of crime in the area.</p> <p>This is an application for a new bar linked to a performance venue for 130 (seated) to 200 (vertical) people, considering the nature of this application it is very disappointing that the applicant has provided very little information on how the venue will operate. Following a request</p>	



the plan of the basement originally missing from the initial bundle has recently be submitted, reviewing the new plans the licensable area on the ground floor is significantly larger than the original plan. We would also point out the premises do not benefit from planning consent for a live performance venue, its current permission being dual /alternative use retail or restaurant.

The applicant offers a list of conditions set against the licensing objectives, some of which are of concern, for example the reference to external tables and chairs and queuing outside on this narrow street.

We are also concerned there is not a condition that ties the use as a performance venue and which also ties the applicant.

We strongly oppose the provision for off sales in this area, residents are concerned with the noise nuisance from people drinking outside on Soho Street which has one only other licensed premises.

If the Committee are minded to grant this application we ask the hours in the basement (as the performance venue) and ground floor are different, with consumption of alcohol to cease on the ground floor at 10pm **AND** ancillary to a table meal.

The Committee will be aware the premises is in the heart of Soho with its **487** licensed premises which includes a large proportion being late night **121** (25%) licensed with a terminal hour between 1am - 6am and a **capacity of over 22,827**.

The position of this performance venue is very important, it is situated in an area of Soho with the highest concentration of licensed premises in Soho, **118 with terminal hours between 12am to 3.30am and a capacity of over 11,200**.

This area is unsafe at night, the Committee will know of a number of recent serious incidents that have taken place on Greek Street, these incidents confirm what residents already know that Soho is unsafe at night. It has reached such a level that public safety is threatened.

Evidence from the Night Stars who support vulnerable people late at night confirms this, data for the past year shows Soho as one of the areas with the highest number of service interactions, with most interactions taking place in a range of venues including; night clubs, bars, restaurants and hotels. Unsurprisingly the streets in Soho where the most interactions have taken place were Greek Street followed by Soho Square, Wardour Street, Old Compton Street, Dean Street and Frith Street all falling within in the area already identified as having the highest concentration of licensed premises.

We know residents living on Soho Square have submitted representations raising concerns of a new licensed premises close by with the loss of residential amenity.

Residents are disturbed by noise and anti-social behaviour at night. They are disturbed by the late night activity as people leave premises by either shouting, screaming or arguing, noise from pedicabs, car doors slamming, horns honking, and are subjected to anti-social behaviour with people vomiting and urinating in the street and in their doorways.

Residents are also disturbed even if an establishment is not located directly on their street, as patrons usually intoxicated leave premises and either carry on their night out in Soho or as they make their way home making a noise and disturbing residents along the way.

Please see the results of the Soho Society Sleep Survey October 2022 in Appendix 1.

The year on year rise in the number of licensed premises in Soho continues to add to cumulative impact, from 2022 to June 2023 **48** new licences were granted with a total capacity of **3,902**, and of the 48 licences, **9** were granted outside core hours with a capacity of **1,178**.

The Cumulative Impact Assessment 2020 is clear, it states **for every additional licence premises** the analysis will continue to show that reported **incidents are likely to increase by something between 6% and 17% and crimes to increase by over 10%**.

It comes as no surprise that the crime statistics repeatedly show the level of crime is increasing. The latest figures show levels of certain crimes are now higher than at pre COVID times, and the peak times for crime being between **10pm - 2am**. All the evidence shows there will be an increase in cumulative impact if this application is granted.

The applicant has failed to fully address the impact of 130 to 200 people attending an event where alcohol is available without the purchase of food. They have failed to demonstrate the premises will not increase cumulative impact and that it will promote the licensing objectives, we therefore respectfully request this application to be refused.

████████████████████

Appendix 1 : ██████████ Sleep Survey

Appendix 2 : Cumulative Impact

Appendix 3 : Crime and Disorder

Appendix 4 : The Application

Appendix 5 : The Soho Society

**Appendix 1 : ██████████ Sleep Survey Results - 31 October 2022**

The survey conducted by the Soho Society confirms that residents are disturbed by noise at night and this is having a negative impact on their lives.

87 people have responded of which 78 are Soho residents with ages spread fairly evenly from 22 to 80.

59% have lived in Soho more than 10 years

26% between 3 and 10 years

6% between 1 and 3 years and

9% have lived here less than a year

42% own their homes

20% are Soho Housing Association and the rest tenants with other landlords

10 respondents have children living at home with them

58% have double glazing

37% single glazing

5% have triple glazing

24% of respondents have their sleep disturbed 7 nights a week

16% of respondents have their sleep disturbed 5 or 6 nights a week

19% of respondents have their sleep disturbed 3 or 4 nights a week

19% of respondents have their sleep disturbed once or twice a week

20% do not have a problem with environmental noise pollution

Topping the list in September was people drinking in the street with 54 mentions, then pedicabs with 51, waste collections at 48, construction noise 36 and car horns 33 and deliveries at 25. Other noise sources identified were air conditioning, motorbikes revving, building alarms and music from licensed venues. The most common identified problem at 42% of respondents was people drinking and shouting in the street.

64% of respondents agreed that noise nuisance from increased commercial activity at night is the most serious problem impacting Soho residents quality of life.

46% of respondents agreed that noise nuisance is so bad that they have considered moving away from Soho.

60% of respondents agreed that noise nuisance and sleep deprivation is adversely impacting my health and the health of the people they live with.

67% of respondents agreed that the council should base its noise policy on the World Health Organisation guidelines.

64% of respondents agreed that our ward councillors should make this their priority during the next four years.

69% of respondents agreed that during the time I have lived in Soho noise pollution has got significantly worse.

73% of respondents agreed that if noise limits are being exceeded the council should consider reviewing existing alcohol licenses.

72% of respondents agreed that the council should install electronic noise monitoring in Soho

56% of respondents agreed that the council should not grant additional premises licence for the sale of alcohol in Soho.

62% of respondents agreed that the council should not grant any extensions of hours for premises in Soho.

68% of respondents agreed that the council should renew its noise strategy as a matter of urgency.

Many respondents made additional comments: -

*I left Soho 4 years ago. After 20 years, the noise & air pollution finally broke me. Like the frog in the pan of water with the heat gradually turned up, it took me a while to realise that it wasn't me going soft, it was the significant degradation of the environment around me. Since moved out of my flat, several other tenants have moved in & swiftly out again citing sleep disruption & excessive night noise as their reason for leaving. The flat is now used as an office rather than as residential.*

*I am disappointed that another restaurant unit is going to be let on Hopkins Street by Shaftesbury when the residents already have an enormous amount of noise from the existing restaurants. No doubt they will also want an alcohol license, which will increase the noise and disturb residents even more.*

*As a disabled person working from home, I find it extremely exhausting not able to have rest at night, Screams and noise of drunk people every night, The Landlord WCC does not want to change the windows to a double glazing nor allow tenants to pay privately for windows to be upgraded. Noise at home, lack of sleep, and concentration in the day time. I have a hand held noise monitor, I recorded noise levels of 97db outside the pub at the corner of Broadwick and Berwick Streets.*

*More consideration needs to be given to residents from councillors, people visiting the area and local businesses in particular those who serve alcohol and have late night licences. Decisions such as granting planning and licence applications should not be made by people who do not live in the area and are therefore not impacted by the decision making.*

*Very difficult to get the local authority to understand and take complaints seriously. Officers often helpful but then the case goes to committee and they always seem to rule in favour of the commercial premises rather than residents.*

*There is supposed to be a presumption to refuse new licences but in practice the council still*

*lets new things through until after Midnight, which is far too late and has made a nonsense of the policy.*

*There should be a quiet window of 11pm to 8am every day. 7am deliveries are far too early for a lot of people if they are noisy or use cages or refrigeration.*

*I live in Marshall St and overlook it. Regularly now (most nights) there are traffic jams in the street at 3am in the morning with cars picking up people leaving clubs. The cars frequently are using their horns. Last night they had their door open with music blaring. we have 2 motorbike stands close together. 1 in Broadwick St and 1 in Marshall St. There is always at least one bike revving up at either 3am or really early like 530am This noise has changed and increased over the past 3-4 years. I am woken up most nights at about 3am. And i have double glazing and am on [a high] floor.*

*Businesses take no responsibility for their customers drinking/eating and mainly shouting outside, including when they are queuing, and particularly when they are leaving. Post al fresco, there is a new attitude that anything goes on the streets and that includes contempt for the community who live here. The Council need to rethink this and put some major resource into enforcement.*

*I've lived in Soho for 60 years... Born and bred.. It's never been this noisy!*

*Early hours waste collections (including bottle smashing) also includes the food & beverage businesses putting their waste in the street and bottle bins at anti-social hours ahead of collection times. Our local restaurants are not supposed to put bottles out between the hours of 23:00 and 07:00 but they frequently do. Frequently delivery trucks some with noisy refrigeration units are also delivering early hours.*

*Also deliveries & pedicabs. Unfortunately my lack of sleep due to noise has caused serious health issues and I now cannot work and suffer anxiety and depression. I'm woken up on average 5 times per night and have considered suicide. Why I'm being denied sleep between the hours of 11pm and 7am astonishes me. The freeholders Shaftesbury Carnaby show a total disrespect to the effects that noise has on the residents of Soho.*

## **Appendix 2: Cumulative Impact Policy**

This area has been identified by the Westminster City Council as under stress because the cumulative effect of the concentration of late night and drink led premises and night cafes has led to serious problems of disorder and/or public nuisance affecting residents, visitors and other businesses. The evidence presented in the Cumulative Impact Assessment 2020 is overwhelming, it describes the high level of cumulative impact in the West End Zone between 2017-2019. It concludes that:

*'After consideration of the cumulative impact assessment it is the Licensing Authority's view **that the number of premises licences in the West End, are such that it is likely granting further types of licences or varying existing licences would be inconsistent with the authority's duty to promote the licensing objectives. The granting of licences for certain types of operation that are likely to add to Cumulative Impact within these areas would not be consistent with the Licensing Authority's duty under the Licensing Act 2003.**'*  
(p.19) **(Our emphasis)**

In any applications for an alcohol licence in the Cumulative Impact Zone, the applicant is required to demonstrate that the application will not increase the Cumulative Impact. The analysis in the Cumulative Impact Assessment 2020 showed a very strong correlation between the number of licences and the extent to crime, violence and anti-social behaviour generally. This data means that **impact is increased by any additional drinkers.** So for any new licence or any extension of an existing licence, the resulting increase in drinkers will increase the

impact. In the absence of any data on numbers of people drinking, the best proxy for this increase is the number of licences. **Any application to increase the number of licences will therefore contribute to the cumulative impact and so should be refused.**

It states **for every additional licence premises** (including restaurants) the analysis will continue to show that reported **incidents are likely to increase by something between 6% and 17% and crimes to increase by over 10%.**

The policies in relation to the cumulative impact zone are directed at the global and cumulative effects of licences on the area as a whole (D16. of the policy).

**D23. 'The proximity of residential accommodation is a general consideration with regard to the prevention of public nuisance.** It goes on, **'The nature of cumulative impact is that it is cumulative and affects not only the immediate vicinity of the premises, but the wider area; thus the number of people visiting the premises, the nature of licensable activities and the lateness of operations have an impact on an area as a whole, irrespective of whether or not there is residential accommodation in proximity to the premises.'** (our emphasis)

It is important to note the policy relates to the global effects of alcohol licences in the whole impact zone and not just a part of it.

### **Appendix 3: Crime and Disorder**

The Cumulative Impact Assessment 2020 presents overwhelming evidence of the year on year increase in cumulative impact in the West End Zone 1, **it highlights the rate of crime as 10 - 13 times higher between 6pm - 6am compared to the borough average.**

The level of crime, disorder and anti social behaviour continues to be a huge problem in Soho, the crime figures are high and rising. The recent police crime reports for April /May shows current levels of alcohol related assaults, sexual assaults and robberies within the West End area are now higher than at pre-COVID levels. The peak times for crime being between **10pm - 2am.**

In Soho the majority of robberies take place at night, Greek Street and the junction of Old Compton Street and Wardour Street being particular hotspots as people are targeted as they leave the numerous venues on these streets. Alongside the robberies and assaults drug dealing is a huge problem with groups of dealers congregating to sell drugs to people as they leave premises or as they pass by. There are more dealers in the area at night than during the day, this is directly linked to the large number of venues and people which creates the drugs market. Pickpockets also operate in the area, they are a part of a well organised criminal group who arrive in a van at night and disperse into Soho before returning to be driven away.

It is well known that intoxicated people become victims of crime, their vulnerability being exploited by gangs or individuals who are in Soho explicitly to target them. We believe patrons leaving this venue at night will be at high risk of becoming victims of crime.

### **Appendix 4 : The Application New Premises Licence**

- Coffee shop and bar on ground floor, venue and auditorium in basement.
- During licensed hours guests will be able to purchase alcohol from the bar in the ground floor area and consume in that space or in the venue auditorium if a show is taking place.
- The venue auditorium will be used primarily for live performances, talks and rehearsals.

**Alcohol:** Mon - Thurs: 10:00 - 23:30. Fri - Sat: 10:00 - 00:00. Sun: 12:00 - 22.30.

**LNR:** Mon - Thurs: 23:00 - 23:30. Fri - Sat: 23:00 - 00:00.

**Plays:** Mon - Thurs: 10:00 - 23:30. Fri - Sat: 10:00 - 00:00. Sun: 11:00 - 23.30.

**Films/Live Music/Recorded Music/ Performance of Dance/ Anything similar**

Mon - Thurs: 10:00 - 23:30. Fri - Sat: 10:00 - 00:00. Sun: 11:00 - 23:00.

**Opening Hours:**

**Capacity:** Basement venue space: 130 guests in seated format and 200 standing format.

**Appendix 5: The Soho Society**

The Soho Society is a charitable company limited by guarantee established in 1972. The Society is a recognised amenity group and was formed to make Soho a better place to live, work or visit by preserving and enhancing the area's existing diversity of character and uses, and by improving its facilities, amenities and environment.

**3. Policy & Guidance**

The following policies within the City Of Westminster Statement of Licensing Policy apply:

**Policy HRS1 applies**

A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.

B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:

1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.
2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.
3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.
4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.
5. The proposed hours when any music, including incidental music, will be played.
6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.
7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.
8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.
9. The capacity of the premises.
10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the

	<p>nature of the operation.</p> <ol style="list-style-type: none"> <li>11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.</li> <li>12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.</li> <li>13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.</li> <li>14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly.</li> <li>15. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally of granted for preceding Sundays and that the next day is a working day. Non-specific days are expected to be covered by Temporary Event Notices or variation applications.</li> </ol> <p>C. For the purpose Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:</p> <p>10a. Shops (all licensable activities that are provided as ancillary to the primary use of the premises as a shop except the off sale of alcohol)</p> <ul style="list-style-type: none"> <li>- Monday to Thursday: 9am to 11.30pm.</li> <li>- Friday and Saturday: 9am to Midnight.</li> <li>- Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to Midnight.</li> </ul> <p>10b. Shops (off-sales of alcohol where it forms either the ancillary or primary use of the premises) Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.</p> <p>D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted</p>
<p><b>Policy PB1 applies</b></p>	<p>A. Applications outside the West End Cumulative Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.</li> <li>2. The hours for licensable activities being within the council's Core Hours Policy HRS1.</li> <li>3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> </ol>

	<p>4. The applicant has taken account of the Special Consideration Zones policy SCZ1 if the premises are located within a designated zone.</p> <p>5. The application and operation of the venue meet the definition of a Public House or Bar in Clause D.</p> <p>B. It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone other than:</p> <ol style="list-style-type: none"> <li>1. Applications to vary the existing licence hours within the council's Core Hours Policy HRS1.</li> <li>2. Applications that seek to vary the existing licence so as to reduce the overall capacity of the premises.</li> </ol> <p>C. The applications referred to in Clause B1 and B2 will generally be granted subject to:</p> <ol style="list-style-type: none"> <li>1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1, and/or,</li> <li>2. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.</li> <li>3. The application and operation of the venue continuing to meet the definition of a Public House or Bar in Clause D.</li> </ol> <p>D. For the purposes of this policy a Public House or Bar is defined as a premises, or part of a premises that's primary use is the sale or supply of alcohol for consumption on those premises and/or for consumption off the premises for consumption outside the venue.</p>
<p><b>Policy CIP1 applies</b></p>	<p>It is the Licensing Authority's policy to refuse applications within the West End Cumulative Impact Zone for: pubs and bars, fast food premises, and music and dancing and similar entertainment, other than applications to:</p> <ol style="list-style-type: none"> <li>1. Vary the hours within Core Hours under Policy HRS1, and/or</li> <li>2. Vary the licence to reduce the overall capacity of the premises.</li> </ol> <p>C. Applications for other premises types within the West End Cumulative Impact Zones will be subject to other policies within this statement and must demonstrate that they will not add to cumulative impact.</p> <p>D. For the purposes of this policy the premises types referred to in Clause A are defined within the relevant premises use policies within this statement.</p>



#### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

#### 5. Appendices

<b>Appendix 1</b>	Premises plans
<b>Appendix 2</b>	Applicant supporting documents
<b>Appendix 3</b>	Premises history
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

<b>Report author:</b>	Emanuela Meloyan
<b>Contact:</b>	Telephone: 020 7641 6500 Email: emeloyan@westminster.gov.uk

**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

#### **Background Documents – Local Government (Access to Information) Act 1972**

<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	October 2021
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2022
<b>4</b>	Environmental Health Service	17 July 2023
<b>5</b>	Licensing Authority	17 July 2023
<b>6</b>	Metropolitan Police	28 June 2023
<b>7</b>	Interested Party representation (1)	13 July 2023
<b>8</b>	Interested Party representation (2)	12 July 2023





Soho Street Limited - Licensing Application

**Supporting Information**

**3 Soho Street** will be the third venue operated by TT-G, alongside our two other sites - **2Northdown** in King's Cross, and **21Soho** on Sutton Row, just off Soho Square.

We are specialists in the comedy sector, and across the course of a year our venues play host to approximately 1000 live shows. We are committed to supporting the development of the UK comedy industry, and hope to further this commitment by creating another space in central London where acts can flourish.

As well as providing a stage where new acts can take their first steps in the comedy world, we also regularly host some of the biggest names on the UK comedy scene. 2022 saw appearances from Michael McIntyre, Sara Pascoe, Aisling Bea, Russell Howard, Romesh Ranganathan, Frank Skinner, Joe Lycett, Alan Carr plus many more.

Since 21Soho opened in March 2020, charities such as CALM (Campaign Against Living Miserably) & ActionAid have used the venue to host events to help raise awareness of the valuable work they do. The venue has also hosted one off events to raise funds for the Disasters Emergency Committee (DEC) and Solace Women's Aid. In May 2023 London Mayor Sadiq Khan attended a one off show at 21Soho hosted by Romesh Ranganathan & Tom Davis. As active members of the Soho community we have also hosted meetings for the local Pub Watch scheme and The Soho Society, and hosted the graduation lunch for local charity The House Of St Barnabas.

The addition of 3 Soho Street will allow us to continue building on the work that we have started at 21Soho and 2Northdown.

**Quotes:**

*"I really love what you've created here and can't believe how many shows you're putting on! This place is something special."* - **Sadiq Khan, May 2023**

*"With comedy focused venues becoming scarce in London, 2Northdown and 21Soho have quickly become important cultural hubs to encourage young audiences to engage with stand-up comedy and theatre, providing locals and tourists access to entertainment outside of the norm, offering consistently competitive ticketing prices that ensure inclusivity and compliment the diversity of London.*

*Off The Kerb has been running comedy shows at 2Northdown since 2017. The monthly shows were rebranded as "Some Night in King's Cross" in September 2019.*

*We were one of the first promoters to also take advantage of their sister venue 21Soho, setting up a monthly show, "Some Night in Soho", when it opened at the start of 2020. We were looking forward to building on the previous ten successful nights until the pandemic and the restrictions on live performance came in. The staff who run these spaces are excellent and highly skilled at ensuring the audience and artists have a successful night.*

*These venues have become paramount for the development of new talent, as well as allowing household names to work up material for touring nationally and television work, championing diversity in their bookings and allowing acts from all walks of life to showcase and hone their skills. It would be a real loss to the comedy and cultural scene if these venues were no longer able to operate."* - **Off The Kerb Productions**

*"We at HAVEN Coffee are extremely delighted to be working with 21Soho. We worked with them twice organising our comedy gig Laffuccino in 2019 and 2020 and are looking forward to*

*working with them this year and in the years to come. We found them extremely friendly and professional. Working during a pandemic was a challenge but the 21Soho team made it so hassle free for us by looking after every detail and implementing the social distancing rules so well that we didn't have to do much on our side. We are extremely happy with their work ethics and we only have praise for them" - **Usman Khalid, Haven Coffee Social Enterprise for Refugees***

*"21Soho has quickly emerged as one of my favourite venues in London. Not only is the room perfect for live comedy but the whole process of putting on a show with them is second to none. Ophelia is brilliant with the admin and books in some superb acts, there's assistance available in getting gigs online and on sale quickly. Their digital team can help with graphics and posters, and inclusion on their regular mailouts is a sure fire way to boost ticket sales. On gig nights the tech and support staff are always on point and able to sort any problems and even with a smaller covid friendly capacity the atmosphere was still exceptional. They want your night to succeed and they're great to work with." - **Steve Garland, Talent Agent***

*'Incredible location, atmosphere and staff. A perfect comedy venue.'" - **Sara Pascoe, Comedian***

*"21Soho is a beautiful comedy venue with great staff who really care. Their gigs are always good, and I love how many indoor plants they have. It's also just a really nice place to hang out." - **Phil Wang, Comedian***

*"21Soho is the coolest venue in the best location run by the nicest people and I feel lucky to have performed there!" - **Olga Koch, Comedian***

*"21Soho is the absolute dream venue: the staff is lovely and the comedy they put on is fantastic.*

*Without question, it's one of my favourite places to perform." - **Sara Barron, Comedian***

There is no licence or appeal history for the premises.

**CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING**

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

**Mandatory Conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or

less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.



- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -
- $$P = D + (D \times V)$$
- Where -
- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

**Conditions proposed by the applicant to form part of the operating schedule**

9. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team.

10. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
11. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
12. All recordings shall be stored for a minimum period of 31 days with date and time stamping.
13. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
14. All door supervisors will correctly display their SIA licence so as to be visible when on duty at the premises.
15. There shall be no sales of alcohol for consumption off the premises after (23.00) hours.
16. All sales of alcohol for consumption off the premises shall be in sealed containers only, and shall not be consumed on the premises.
17. All outside tables and chairs shall be rendered unusable by (23.00) hours each day.
18. All tables and chairs shall be removed from the outside area by (23.00) hours each day.
19. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the City Council at all times whilst the premises is open.
20. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - a) all crimes reported to the venue
  - b) all ejections of patrons
  - c) any complaints received concerning crime and disorder
  - d) any incidents of disorder
  - e) all seizures of drugs or offensive weapons
  - f) any faults in the CCTV system, searching equipment or scanning equipment
  - g) any refusal of the sale of alcohol
  - h) any visit by a relevant authority or emergency service.
21. As soon as possible, and in any event within 1 month from the grant of this licence, the premises shall join the local Pubwatch, Safer Business Network or other local crime reduction scheme approved by the police, and local radio scheme if available.
22. Any special effects or mechanical installations shall be arranged, operated and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 10 days prior notice being given to the licensing authority where consent has not previously been given:
  - dry ice and cryogenic fog
  - smoke machines and fog generators
  - pyrotechnics including fireworks
  - firearms
  - lasers
  - explosives and highly flammable substances.
  - real flame

- strobe lighting.
23. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
  24. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
  25. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
  26. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
  27. All emergency doors shall be maintained effectively self closing and not held open other than by an approved device.
  28. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
  29. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
  30. All fabrics, curtains, drapes and similar features including materials used in finishing and furnishing shall be either non-combustible or be durably or inherently flame-retarded fabric. Any fabrics used in escape routes (other than foyers), entertainment areas or function rooms, shall be non-combustible.
  31. The certificates listed below shall be submitted to the licensing authority upon written request.
    - a) Any permanent or temporary emergency lighting battery or system
    - b) Any permanent or temporary electrical installation
    - c) Any permanent or temporary emergency warning system
  32. A copy of the premises' dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council. The
  33. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
  34. Loudspeakers shall not be located in the entrance and exit of the premises or outside the building.
  35. All windows and external doors shall be kept closed after (21:00) hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.
  36. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
  37. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.

38. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number and/or is to be made available to residents and businesses in the vicinity.
39. The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by door staff so as to ensure that there is no public nuisance or obstruction to the public highway.
40. All waste shall be properly presented and placed out for collection no earlier than 30 minutes before the scheduled collection times.
41. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
42. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
43. No person on behalf of the premises or on behalf of a person carrying or attempting to carry on a licensable activity shall cause, permit, employ or allow, directly or indirectly, whether on payment or otherwise, any person(s) to importune, solicit or tout members of the public on any public highway within the specified area outlined below for the purpose of bringing customers to the premises. The distribution of leaflets or similar promotional material is also prohibited within the specified area. For the purpose of this condition: 'Directly' means - employ, have control of or instruct. 'Indirectly' means - allowing / permitting the service of or through a third party. 'Specified' Area' means - the area encompassed within (insert name of boundary roads.)
44. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are properly supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
45. Flashing or particularly bright lights on or outside the premises shall not cause a nuisance to nearby properties, save insofar as they are necessary for the prevention of crime.
46. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

#### **Conditions proposed by the Licensing Authority**

47. The licensable activities authorised by this licence and provided at the premises shall be ancillary to the main function of the premises as live entertainment venue.

#### **Conditions proposed by the Metropolitan Police and agreed by the applicant**

48. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
49. There shall be no sales of hot food or hot drink for consumption off the premises after 23.00 hours.

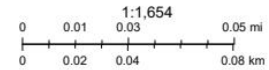
50. The licensable activities authorised by this licence and provided at the premises shall be ancillary to the main function of the premises building as a live entertainment venue for live comedy performances.
51. The name and address of any person hosting a bona fide private event shall be kept at the premises at all times and shall be made available on demand for inspection by Responsible Authority officers.
52. The requirement for SIA Door Supervisors at the premises shall be based on a risk assessment carried out by the DPS taking cognisance of any police advice. The risk assessment shall be made available on request to an authorised officer of the City Council or the Police with the absolute minimum of delay when requested. All door supervisors to be trained to SIA level and to be instructed by the Premises Licence holder.

**3 - 5 Soho Street, London, W1D 3DG**



06/09/2023, 09:25:38

- Property Mailing List
- Ward Boundaries
- Borough Boundary - Detailed
- Borough Boundary - Mask
- Ward Labels



**Resident Count: 19**

Licensed premises within 75m of 3 - 5 Soho Street, London, W1D 3DG				
Licence Number	Trading Name	Address	Premises Type	Time Period
23/01687/LIPDPS	Londis	51 Oxford Street London W1D 2EF	Shop	Monday to Sunday – 00:00 – 00:00
12/05683/LIPDPS	Punk	Basement 14 Soho Street London W1D 3DN	Restaurant	Monday to Saturday – 09:00 – 06:00; 09:00 – 00:30
21/07528/LIPT	21/07528/LIPT	11 Soho Square London W1D 3QE	Public House or pub restaurant	Monday to Thursday – 07:00 – 01:30; Friday to Saturday – 07:00 – 04:00; Sunday – 07:00 – 00:00
11/06155/LIPV	Bradley's Spanish Bar	Ground Floor 42-44 Hanway Street, London W1T 1UP	Public House or pub restaurant	Monday to Thursday – 10:00 – 23:30; Friday to Saturday – 10:00 – 00:00; Sunday – 12:00 –

				22:30
06/06969/WCCMAP	Wasabi	58 Oxford Street London W1D 1BH	Shop	Friday to Saturday – 11:00 – 00:00; Thursday – 11:00 – 23:30
17/02807/LIPCH	China Express	Basement And Ground Floor 29 - 31 Oxford Street London W1D 2DR	Takeaway	Sunday to Thursday – 10:00 – 01:00; Friday to Saturday – 10:00 – 04:00
20/07414/LIPVM		36-38 Hanway Street London W1T 1UP	Restaurant	Monday to Wednesday – 10:00 – 00:00; Thursday to Saturday – 10:00 – 02:00; Sunday – 12:00 – 22:30
17/14461/LIPCH	Tampopo	Ground Floor Ashbrook House 3-5 Rathbone Place London W1T 1HJ	Restaurant	Monday to Saturday – 10:00 – 01:30; Sunday – 12:00 – 01:00
13/08109/LIPVM	The Roxy	Basement Ashbrook House 3-5 Rathbone Place London W1T 1HJ	Night Club	Monday to Wednesday – 09:00 – 03:30; Friday to Saturday – 09:00 – 06:00; Sunday – 09:00 – 01:00

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Item No:	
Date:	14 September 2023
Licensing Ref No:	23/04163/LIPN - New Provisional Statement
Title of Report:	Unit 2 5 Marble Arch London W1H 7EJ
Report of:	Director of Public Protection and Licensing
Wards involved:	West End
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Angela Rowe Senior Licensing Officer
Contact details	Telephone: 020 7641 6500 Email: <a href="mailto:arowe@westminster.gov.uk">arowe@westminster.gov.uk</a>

1. Application

1-A Applicant and premises			
<b>Application Type:</b>	New Provisional Statement, Licensing Act 2003		
<b>Application received date:</b>	20 June 2023		
<b>Applicant:</b>	Seymour St Nominees & Berkeley St Nominees Ltd		
<b>Premises address:</b>	Unit 2 5 Marble Arch London W1H 7EJ	<b>Ward:</b>	West End
		<b>Cumulative Impact Area:</b>	None
		<b>Special Consideration Zone:</b>	Edgware Road
<b>Premises description:</b>	The premises intends to operate as a restaurant with ancillary bar on the ground and first floor retail unit within the Marble Arch development site.		
<b>Premises licence history:</b>	This is a new premises application and therefore no Premises Licence history exist.		
<b>Applicant submissions:</b>	The applicant has provided an information brochure which can be found at <b>Appendix 2</b>		
<b>Applicant amendments:</b>	None		

1-B Proposed licensable activities and hours							
<b>Late Night Refreshment:</b>				<b>Indoors, outdoors or both</b>			Outdoors
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	23:00	23:00	23:00	23:00	23:00	23:00	23:00
<b>End:</b>	00:30	00:30	00:30	00:30	00:30	00:30	00:30
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.					

<b>Sale by retail of alcohol</b>				<b>On or off sales or both:</b>			Both
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	00:30	00:30	00:30	00:30	00:30	00:30	00:30
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.					

Hours premises are open to the public							
<b>Day:</b>	<b>Mon</b>	<b>Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Fri</b>	<b>Sat</b>	<b>Sun</b>
<b>Start:</b>	10:00	10:00	10:00	10:00	10:00	10:00	10:00
<b>End:</b>	00:30	00:30	00:30	00:30	00:30	00:30	00:30
<b>Seasonal variations/ Non-standard timings:</b>		From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.					
<b>Adult Entertainment:</b>		None					

**2. Representations**

<b>2-A Responsible Authorities</b>	
<b>Responsible Authority:</b>	Metropolitan Police Service
<b>Representative:</b>	PC Reaz Guerra
<b>Received:</b>	18 <sup>th</sup> July 2023
<p>With reference to the above applications, I am writing to inform you that the Metropolitan Police, as a Responsible Authority, are objecting to this application as it is our belief that if granted the application would undermine the Licensing Objectives.</p> <p>There is insufficient detail contained within the operating schedule to promote the licensing objectives. The hours sought exceed Westminster's Core Hours Policy.</p> <p>It is for these reasons that we object to this application.</p>	

<b>2-B Other Persons</b>			
<b>Name:</b>	[REDACTED]		
<b>Address and/or Residents Association:</b>	[REDACTED] [REDACTED] [REDACTED]		
<b>Status:</b>	Valid	<b>In support or opposed:</b>	Opposed
<b>Received:</b>	4 <sup>th</sup> July 2023		
<p>These premises are actually just outside [REDACTED] area but close enough to cause concern to residents. We would therefore like to object on grounds of nuisance. The key issue is our belief that the hours should be restricted to core hours.</p> <p>We also note that no limit has been inserted for the number allowed to temporarily leave the premises in condition 16. We feel that this should not exceed 12.</p> <p>We understand that the [REDACTED], within whose area of responsibility these premises lie, is going to object also so this objection is by way of support for them.</p>			

<b>Name:</b>		[REDACTED]	
<b>Address and/or Residents Association:</b>		[REDACTED] [REDACTED] [REDACTED]	
<b>Status:</b>	Valid	<b>In support or opposed:</b>	Opposed
<b>Received:</b>	8 <sup>th</sup> July 2023		
<p>This representation is being made by [REDACTED] recognised by WCC for the area within which these premises are located.</p> <p>We object to this application as there is insufficient detail as to how it would not compromise the Licencing Objectives. The area in which the premises are located is extremely busy until very late at night being at the bottom of Edgware Road and within it's SCZ. It is near Marble Arch tube station and opposite Speaker's Corner.</p> <p>There is no detail as to who the operator of the restaurant might be so it is impossible to know if the eventual operator is capable of managing the establishment well and in accordance with licencing laws. Therefore we object to this application for a licence outside Core Hours for both LNR and alcohol.</p>			

### 3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:	
<b>Policy HRS1 applies</b>	<p>A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.</p> <p>B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:</p> <ol style="list-style-type: none"> <li>1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.</li> <li>2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.</li> <li>3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.</li> <li>4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.</li> <li>5. The proposed hours when any music, including incidental music, will be played.</li> <li>6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.</li> <li>7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.</li> <li>8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.</li> </ol>

	<p>9. The capacity of the premises.</p> <p>10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.</p> <p>11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.</p> <p>12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.</p> <p>13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.</p> <p>14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days are expected to be covered by Temporary Event Notices or variation applications.</p> <p>C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:  <b>Pubs and bars, Fast Food and Music and Dance venues:</b>  Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am.  <b>Restaurants:</b> Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.</p> <p>D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.</p> <p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p>
<p><b>Policy RNT1 applies</b></p>	<p>Applications inside the West End Cumulative Impact Zone will generally be granted subject to: 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities are within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or late-night refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone. 5. The application and operation of the venue meeting the definition of a restaurant as per Clause C. C. For the purposes of this policy a restaurant is defined as: 1. A premises in which customers are shown to their table or</p>

	<p>the customer will select a table themselves to which food is either served to them or they have collected themselves. 2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table. 3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address. 4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals. 5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal</p>
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#### 4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

## 5. Appendices

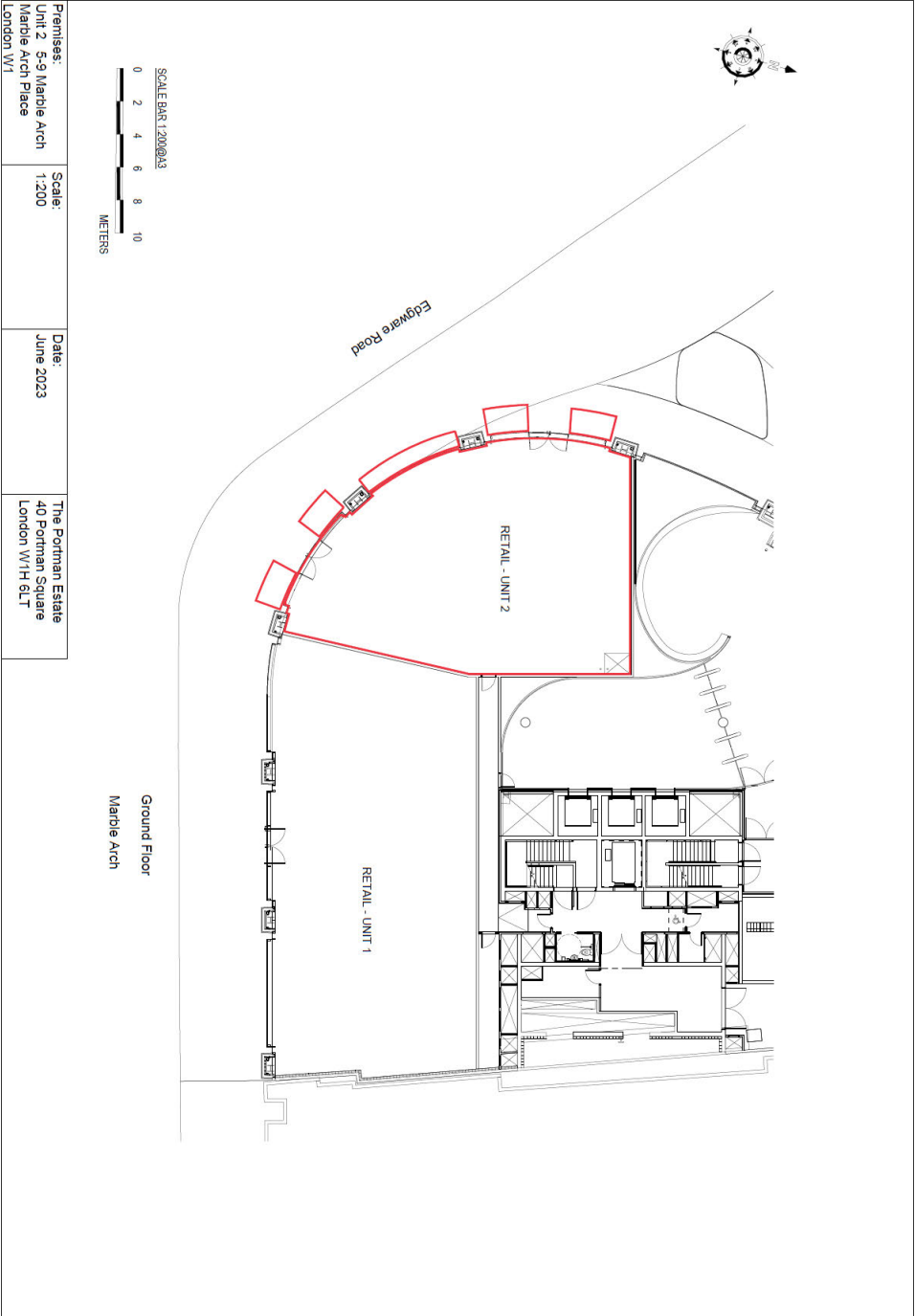
<b>Appendix 1</b>	Premises plans
<b>Appendix 2</b>	Applicant supporting documents
<b>Appendix 3</b>	Premises history
<b>Appendix 4</b>	Proposed conditions
<b>Appendix 5</b>	Residential map and list of premises in the vicinity

<b>Report author:</b>	Angela Rowe Senior Licensing Officer
<b>Contact:</b>	Telephone: 020 7641 6500 Email: <a href="mailto:arowe@westminster.gov.uk">arowe@westminster.gov.uk</a>

**If you have any queries about this report or wish to inspect one of the background papers please contact the report author.**

### **Background Documents – Local Government (Access to Information) Act 1972**

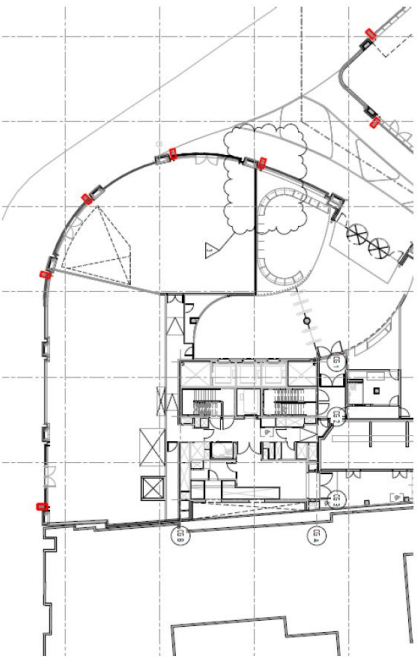
<b>1</b>	Licensing Act 2003	N/A
<b>2</b>	City of Westminster Statement of Licensing Policy	1 <sup>st</sup> October 2021
<b>3</b>	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2022
<b>4</b>	Metropolitan Police Service	18 <sup>th</sup> July 2023
<b>5</b>	Interested Party 1	4 <sup>th</sup> July 2023
<b>6</b>	Interested Party 2	8 <sup>th</sup> July 2023



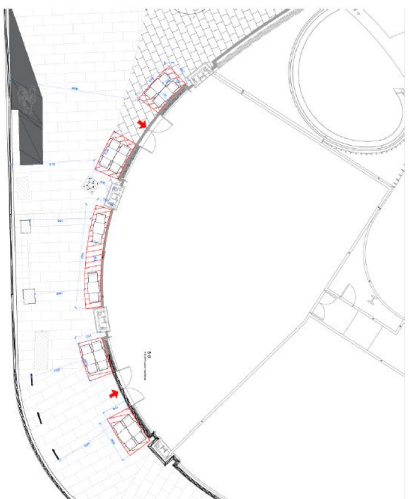


# Unit 2, 5 - 9 Marble Arch, London W1

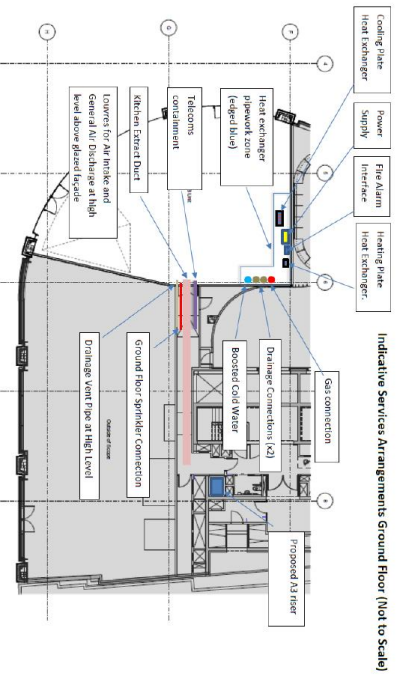
Signage Plan



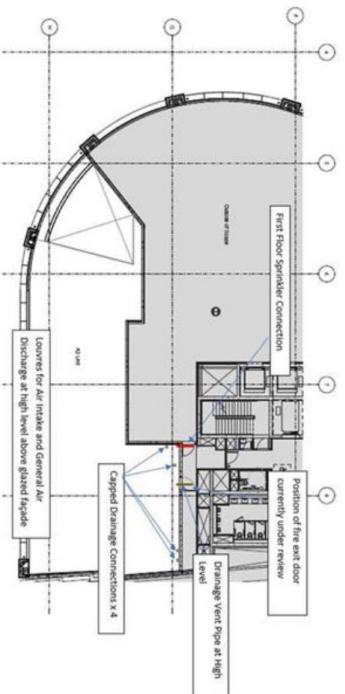
Outside Seating Plan

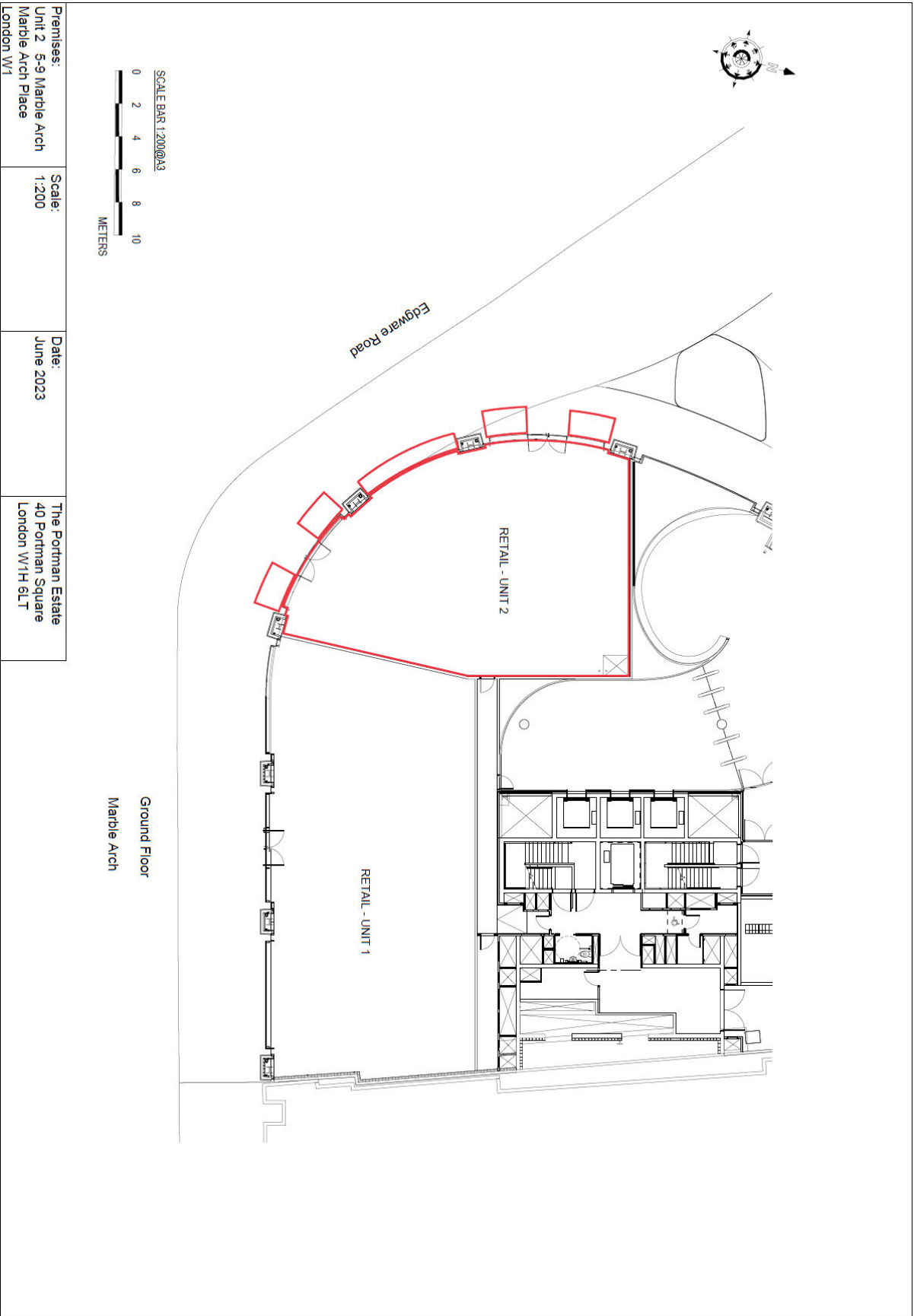


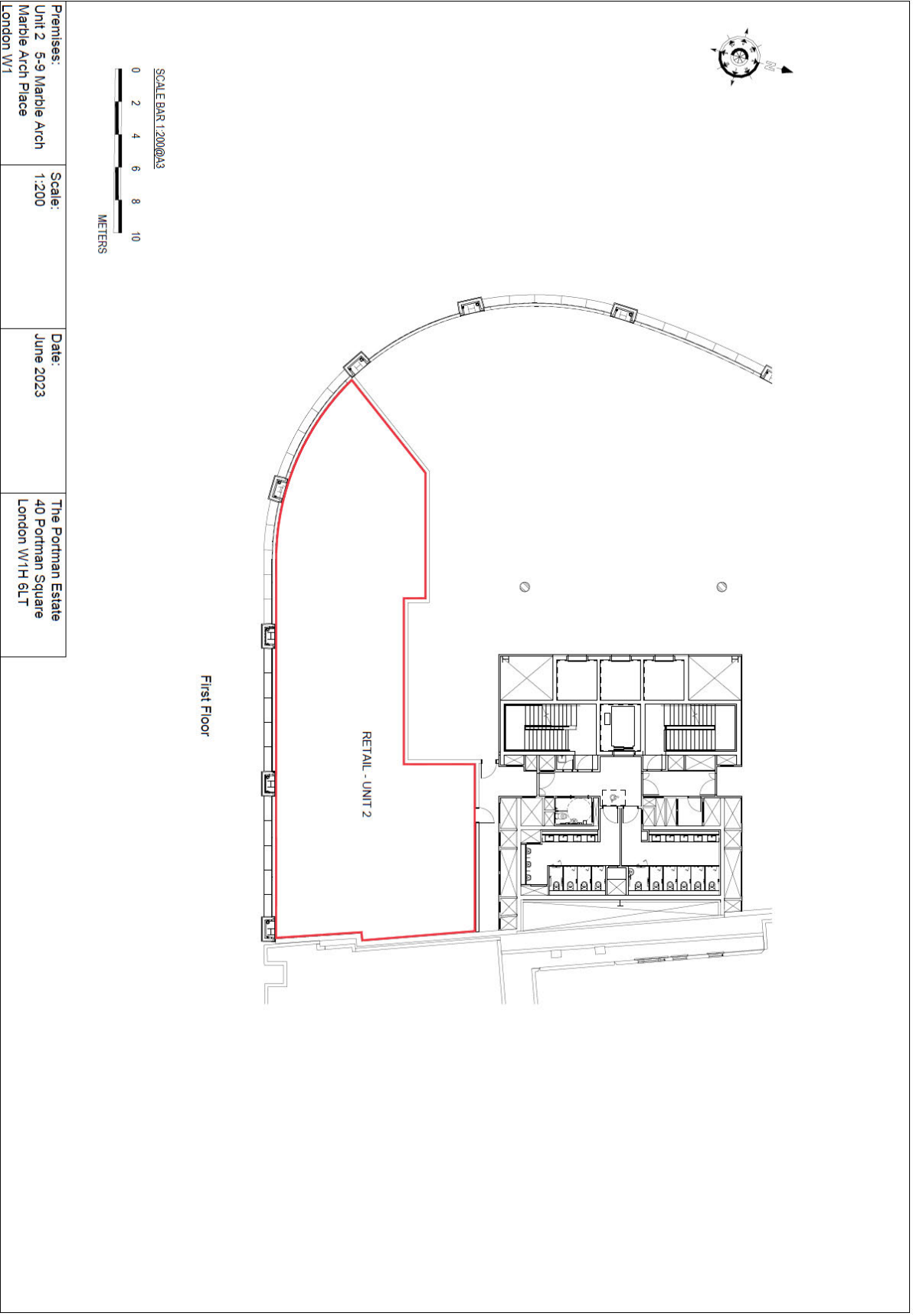
Indicative Services Arrangement Ground Floor



Indicative Services Arrangement First Floor







UNIT 2,  
5 MARBLE ARCH PLACE  
W1

# DINING WITH A VIEW

FLAGSHIP RESTAURANT  
OPPORTUNITY  
5,966 SQ FT



**MARBLE ARCH.  
THE GATEWAY TO THE WEST END**

## WHERE DINING MEETS CULTURE



The Portman Estate is pleased to present an exciting new ground and first floor restaurant opportunity uniquely located at the world famous gateway to both Marylebone and the West End, Marble Arch.

Overlooking the entrance to Hyde Park, the space is situated within the new landmark development Marble Arch Place delivered by Almacantar, which features luxury residential apartments, premium commercial offices plus exemplary public realm and stunning artwork by Lee Simmons.

## A THRIVING LOCATION

**46 million**

Entry and exits per annum from Marble Arch and Bond Street stations combined.

**2.5 million**

Unique visitors to Winter Wonderland every year.

**5,600**

Hotel rooms (including 1,700+ luxury hotel rooms) within a 0.5-mile radius of Marble Arch.

**12.8 million**

Visitors to Hyde Park each year.



Frameless Immersive Art Experience, Marble Arch

**UNIT 2, 5 MARBLE ARCH PLACE W1**

Hyde Park

Portman Square

Grosvenor Square

Selfridges

Bond Street 9 mins walk

Marble Arch 1 mins walk

**Retailers**

- Footlocker
- Primark
- Omaga
- Tag Hauer
- Dyson
- & other stories
- Adidas
- Barbour
- Asics
- Boss
- M&S
- Selfridges

**Transport**

- Marble Arch Underground
- Bond Street Underground & Crossrail

**Hotels**

- Nobu Hotel London Portman Square
- The Montcalm, Marble Arch
- Hard Rock Hotel
- Hyatt Regency London The Churchill
- Marriott Park Lane
- The Marble Arch London
- The Prince Akatoki
- The Beaumont Hotel
- The Zetter Townhouse
- Zet Gloucester Place

**Restaurants and Cafés**

- Chourangi
- KOL
- Home Grown Club
- The Grazing Goat
- Home House
- Santo Mare seafood
- Roka Mayfair
- North Audley Canteen
- Ivy Asia
- Steak and Lobster
- Zoilo
- Lucky Cat
- Wagamama
- Gentlemen Barista
- Foys
- Mercato Metropolitan
- Blank Street Coffee
- The Italian Grayhound
- The Portman Pub

**Points of interest**

- Marble Arch
- Hyde Park
- Grosvenor Square
- Park Lane
- Portman Square
- Frameless
- The Wallace Collection

## A FLAGSHIP RESTAURANT OPPORTUNITY

**Ground Floor**  
2,661 SQ. FT

Ground Floor Plan Labels: BAR AREA, KITCHEN, ENTRANCE, CLOAK ROOM, STORES

**First Floor**  
3,305 SQ. FT

First Floor Plan Labels: WAITERS, RESTAURANT, BAR, WC

**Outside Seating**  
20 COVERS

Baywater Road

Immediately overlooks historic Marble Arch

**Floor-to-ceiling heights**

3.56 METRES First Floor

5.18 METRES Ground Floor

**Total**  
5,966 SQ. FT

**Term**  
A new lease, for a term to be agreed, to be contracted outside the Landlord & Tenant 1954 Act and subject to five yearly upward only rent reviews.

**Rent**  
Upon application.

**Specification**  
The unit will be handed over in a shell and core condition with capped off services. Full specification available on request.

**Possession**  
Available now.

**Business Rates**  
The Rates Payable are estimated to be £166,500 per annum.

**Service Charge**  
The service charge for the current budget year is £8.81 per sq ft.

\*This is an estimate only and prospective occupiers are to make their own enquiries.

Floorplans are indicative only

## WHERE COMMUNITY MEETS CHARACTER



The Portman Estate actively curates and promotes Portman Marylebone, a true neighbourhood with character in London's West End, which makes up the Estate's 200+ independent shops, restaurants, pubs, hotels, garden squares, public art pieces and cultural landmarks.



The Portman Estate shows continued investment into Marylebone and Marble Arch. Innovative public realm, high calibre new buildings and sustainable retrofitting of period properties all ensure that the future of the Estate is vibrant and forward thinking, and an enduringly desirable destination for working, shopping and living.



Find out more at [www.portmanestate.co.uk](http://www.portmanestate.co.uk)



Image by Jason Hawks for Almacantar

### ALL ENQUIRIES PLEASE CONTACT

**KENNINGHAM RETAIL**

**Mark Serrell**  
+44 (0) 20 7637 7188  
marks@kenninghamretail.com  
**Hannah Barter**  
+44 (0) 20 7637 7188  
hannahb@kenninghamretail.com

**nashbond**

**David Bannister**  
+44 (0) 20 7290 4569  
dbannister@nashbond.co.uk  
**Lottie Newman**  
+44 (0) 20 7290 4587  
lnewman@nashbond.co.uk  
**Sholto Channer**  
+44 (0) 20 7290 4588  
schanner@nashbond.co.uk



Kenningham Retail and Nash Bond on their behalf and for the Vendors of this property whose Agents they are, give notice that: 1. These particulars are set out as a general outline only for guidance in deciding to purchase or lease, and do not constitute any part of an offer or contract. 2. Details are given without any responsibility and any intending purchasers, Lessees or Third Parties should not rely on them as statements or representations of fact, but must satisfy themselves by inspection or otherwise as to the correctness of each of them. 3. No person in the employment of Kenningham Retail has any authority to make any representation or warranty whatsoever in relation to this property. 4. All areas quoted are approximate and units are offered subject to contract and availability. Designed by Alphabetical studio.

There is no licence or appeal history for the premises.



**CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING**

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

**Mandatory Conditions**

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
  - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;
  - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) "permitted price" is the price found by applying the formula -  
$$P = D + (D \times V)$$
  
Where -
    - (i) P is the permitted price,
    - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
    - (i) the holder of the premises licence,
    - (ii) the designated premises supervisor (if any) in respect of such a licence, or
    - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

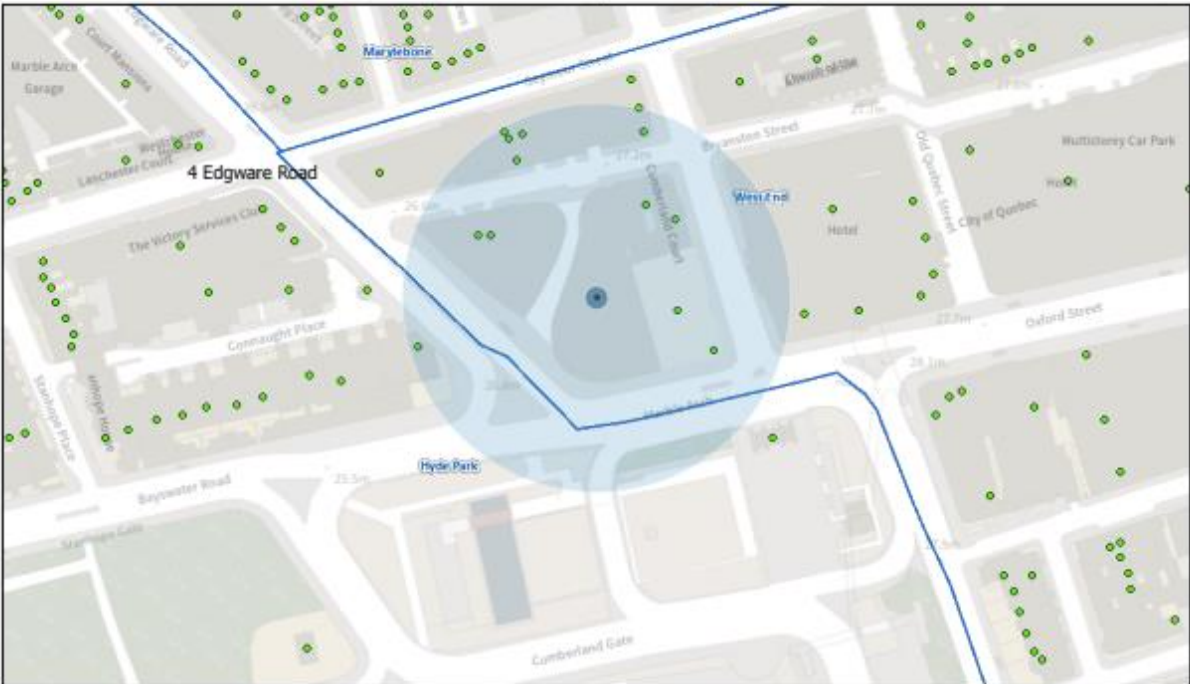
## Conditions consistent with the operating schedule

9. All doors and windows to be kept closed after 23:00 hours except for immediate access and egress of persons.
10. There shall be no take-away of hot food or hot drink after 23.00 hours.
11. All sales of alcohol for consumption off the premises shall be in sealed containers only save when consumed at the outside tables and chairs shown on the licence plan
12. No off sales after 23:00 Monday to Saturday or 22:30 Sunday.
13. All tables and chairs shall be removed from the outside area by (23.00) hours each day.
14. No deliveries to the premises shall be made between the hours of 23:00 hours and 07:00 hours.
15. Loudspeakers shall not be located in the entrance areas or outside the premises building.
16. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
17. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal.
18. Identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
19. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
20. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - a. all crimes reported to the venue
  - b. all ejections of patrons
  - c. any complaints received concerning crime and disorder
  - d. any incidents of disorder
  - e. all seizures of drugs or offensive weapons
  - f. any faults in the CCTV system,
  - g. any refusal of the sale of alcohol
  - h. any visit by a relevant authority or emergency service.
21. A Challenge 21 or Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

22. Clearly legible notices shall be displayed at all exits from the premises requesting patrons to respect the needs of local residents and to leave the premises and area quietly.
23. Save for the ground floor, the premises shall only operate as a restaurant
  - (i) in which customers are shown to their table,
  - (ii) where the supply of alcohol is by waiter or waitress service only,
  - (iii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
  - (iv) which do not provide any take away service of food or drink for immediate consumption,
  - (v) which do not provide any take away service of food or drink after 23.00, and
  - (vi) where alcohol shall not be sold or supplied, otherwise than for consumption by persons who are seated in the premises and bona fide taking substantial table meals there, and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

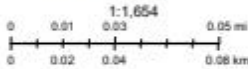
Notwithstanding this condition customers are permitted to take from the premises part consumed and resealed bottles of wine supplied ancillary to their meal.
24. On the ground floor, the supply of alcohol on the premises shall only be to a person seated
25. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to (X) persons at any one time.
25. Patrons permitted to temporarily leave and then re- enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
26. Food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
27. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
28. No licensable activities shall take place at the premises until the capacity of the premises has been determined by the Environmental Health Consultation Team and the licensing authority has replaced this condition with a condition detailing the capacity so determined.
29. Before the premises open to the public, the plans as deposited will be checked by the Environmental Health Consultation Team to ensure they are an accurate reflection of the premises constructed. Where there are minor changes to the premises layout during the course of construction new plans shall be provided to the Environmental Health Consultation Team and the Licensing Authority.
30. The number of persons permitted in the premises at any one time (excluding staff) shall not exceed (x) persons. (Final figure shall be determined on clearance of 'works' conditions and shall be based on whichever gives the lower figure from an assessment of safe capacity or provision of sanitary accommodation but it shall not be more than x).

Unit 2, 5 Marble Arch, London, W1H 7EJ



30/08/2023, 11:13:18

- Property Mailing List
- Ward Boundaries
- Ward Labels



**Resident count 93**

<b>Licensed premises with 75 metres of Unit 2, 5 Marble Arch, London, W1H 7EJ</b>				
<b>Licence Number</b>	<b>Trading Name</b>	<b>Address</b>	<b>Premises Type</b>	<b>Time Period</b>
18/03362/LIPST	RU2, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Restaurant	Sunday; 08:00 - 23:00   Monday to Saturday; 08:00 - 00:00
18/03365/LIPST	RU4, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Restaurant	Sunday; 08:00 - 23:00   Monday to Thursday; 08:00 - 00:00   Friday to Saturday; 08:00 - 00:30
19/07361/LIPST	Unit 4	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Not Recorded	Sunday; 08:00 - 23:00   Monday to Thursday; 08:00 - 00:00   Friday to Saturday; 08:00 - 00:30
20/03281/LIPN	Odeon Cinema 5-14 Marble Arch, 12-22 Edgware Road 53-63 Brya	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Not Recorded	Monday to Sunday; 00:00 - 00:00
18/03368/LIPST	RU6, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Not Recorded	Sunday; 08:00 - 23:00   Monday to Thursday; 08:00 - 00:00   Friday to Saturday; 08:00 - 00:30
18/03364/LIPST	RU3, Marble Arch Place	Development Site At 5-9	Cafe	Sunday; 10:00 - 22:30   Monday to

		Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London		Thursday; 08:00 - 00:00   Friday to Saturday; 08:00 - 00:30
18/03367/LIPST	RU5, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Cafe	Sunday; 08:00 - 23:00   Monday to Thursday; 08:00 - 00:00   Friday to Saturday; 08:00 - 00:30
19/07371/LIPST	Unit 1	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53-59 (odd) Bryanston Street London	Not Recorded	
23/01965/LIPN	(8th Floor)	1 Great Cumberland Place London W1H 7AL	Office	Monday; 10:00 - 23:30   Tuesday; 10:00 - 23:30   Wednesday; 10:00 - 23:30   Thursday; 10:00 - 23:30   Friday; 10:00 - 00:00   Saturday; 10:00 - 00:00   Sunday; 10:00 - 22:30
22/07953/LIPDPS	Spaghetti House	47-51 Bryanston Street London W1H 7DN	Restaurant	Sunday; 12:00 - 23:00   Monday to Saturday; 10:00 - 23:30
21/11193/LIPVM	Cumberland Food & Wine	11 Great Cumberland Place London W1H 7LU	Shop	Monday; 00:00 - 00:00   Tuesday; 00:00 - 00:00   Wednesday; 00:00 - 00:00   Thursday; 00:00 - 00:00   Friday; 00:00 - 00:00   Saturday; 00:00 - 00:00   Sunday; 00:00 - 00:00



22/07915/LIPDPS	Not Recorded	55 Bryanston Street London W1H 7BZ	Shop (very large)	Monday; 07:00 - 23:00   Tuesday; 07:00 - 23:00   Wednesday; 07:00 - 23:00   Thursday; 07:00 - 23:00   Friday; 07:00 - 23:00   Saturday; 07:00 - 23:00   Sunday; 07:00 - 23:00
21/11350/LIPN	The Bryanston, Hyde Park	55 Bryanston Street London W1H 7BZ	Park / Open Space	Monday to Sunday; 00:00 - 00:00
23/03229/LIPDPS	Wagamama	Unit 1 6 Marble Arch London W1H 7EJ	Restaurant	Sunday; 10:00 - 23:00   Monday to Thursday; 10:00 - 00:00   Friday to Saturday; 10:00 - 00:30
22/05720/LIPN	Immersive Galleries	Unit 2 6 Marble Arch London W1H 7EJ	Conference or exhibition centre	Sunday; 07:00 - 22:30   Monday to Thursday; 07:00 - 23:30   Friday to Saturday; 07:00 - 00:00
16/09835/LIPT	The Tyburn	18 Edgware Road London W2 2EN	Public house or pub restaurant	Sunday; 07:00 - 22:50   Monday to Thursday; 07:00 - 23:30   Friday to Saturday; 07:00 - 00:00   Sundays before Bank Holidays; 07:00 - 00:00
23/01139/LIPN	Not Recorded	40 Bryanston Street London W1H 7AW	Cafe	Saturday; 08:00 - 22:30   Sunday; 09:00 - 20:00   Monday to Tuesday; 07:00 - 18:00   Wednesday to Friday; 07:00 - 22:30

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